

## **Safe Parking LA Program Outcomes Report**Delivered to City of Los Angeles, CAO Office

## La Cienega Safe Parking Program

Program Outcomes for October 1 - 31, 2023

By employing underutilized parking lots, Safe Parking LA fills a gap in homeless services and addresses the unique problems faced by individuals and families whose only source of shelter is their vehicle. Our programs provide safety through secure overnight parking, basic dignity by restoring much-needed access to restrooms and running water, and supportive services to facilitate pathways to health and stable housing. Our full programming consists of client intake, lot operations, case management, financial assistance, and housing stabilization.

Safe Parking LA operates our La Cienega safe parking program with the support of Los Angeles World Airport (LAWA) and funding through the City of Los Angeles, Chief Administrative Officer (CAO) Office. This lot has **50 spaces**.

Total Clients Served: October 1-31, 2023	31
Total Head of Households	24
Total Accompanying Minors	1
Total Adult Passengers	6
Clients exited to Permanent Housing	7
Clients exited to Interim Housing	2
Timeline: Average Length of Stay (if 0, then no exits for the month)	60 days
Total Client Financial Assistance Disbursements	4
Vehicle Repair & Compliance (license, registration, insurance, smog, etc.)	0
Move-in Readiness (rental assistance, deposit, furniture, moving, etc.)	0
Other FA (meal cards, credit repair, employment, motel, storage, etc.)	4



Total Service Referrals: October 1-31, 2023	40
Total Employment Referrals	0
Total Social Services Referrals	40
Total Professional Services (legal, credit repair, etc.)	0

## **Client Spotlight**

Faith, a 44-year-old transgender woman, and her family faced significant challenges when they started to experience homelessness in July 2023. Alongside her partner Sally, also 44, and their neurodivergent 14-year-old son Andrew, Faith sought stable housing and specialized education for Andrew, who needed an accommodating school knowledgeable about LGBTQ barriers.

Navigating these challenges, Faith enrolled her family in Safe Parking LA after discovering the program through community resources. With the help of her Safe Parking LA case manager, Faith gained a crucial understanding of the laws surrounding children's enrollment and attendance in school. This support enabled the family to successfully enroll Andrew in a school that met his educational needs and was sensitive to the unique barriers faced by LGBTQ families, marking a significant milestone in their journey.

The family also benefited from Safe Parking LA's financial assistance program, receiving support for necessary car repairs. This ensured their continued mobility, safety on the road, and compliance with safe parking program requirements.

During their time with Safe Parking LA, Faith reconnected with her brother, who offered them a place to stay in Florida. Safe Parking LA provided gas cards and food cards to support their travel, facilitating their move and a new beginning. This support from Safe Parking LA was instrumental in helping Faith, Sally, and Andrew find stability and work toward a brighter future.

\*client names have been changed to protect individuals