

## **Safe Parking LA Program Outcomes Report**Delivered to City of Los Angeles, CAO Office

## La Cienega Safe Parking Program

Program Outcomes for April 1 - 30, 2024

By employing underutilized parking lots, Safe Parking LA fills a gap in homeless services and addresses the unique problems faced by individuals and families whose only source of shelter is their vehicle. Our programs provide safety through secure overnight parking, basic dignity by restoring much-needed access to restrooms and running water, and supportive services to facilitate pathways to health and stable housing. Our full programming consists of client intake, lot operations, case management, financial assistance, and housing stabilization.

Safe Parking LA operates our La Cienega safe parking program with the support of Los Angeles World Airport (LAWA) and funding through the City of Los Angeles, Chief Administrative Officer (CAO) Office. This lot has **50 spaces**.

Total Clients Served: April 1 -30, 2024	30
Total Head of Households	25
Total Accompanying Minors	2
Total Adult Passengers	3
Clients exited to Permanent Housing	0
Clients exited to Interim Housing	4
Timeline: Average Length of Stay	46 days
Total Client Financial Assistance Disbursements	0
Vehicle Repair & Compliance (license, registration, insurance, smog, etc.)	0
Move-in Readiness (rental assistance, deposit, furniture, moving, etc.)	0
Other FA (meal cards, credit repair, employment, motel, storage, etc.)	0
Current Clients Enrolled as of April 30, 2024	26



Total Service Referrals: April 1-30, 2024	70
Total Employment Referrals	0
Total Social Services Referrals	53
Total Professional Services (legal, credit repair, etc.)	17

## **Client Spotlight**

Tammy, a 58-year-old woman, faced significant hardships during the Hollywood strikes with SAG-AFTRA. This caused her to lose her apartment, forcing her to place her belongings in storage. With nowhere else to turn, Tammy found herself sleeping in her car, feeling unsafe in public spaces. Tammy enrolled in the La Cienega lot in July 2023 due to the strikes.

In her search for a secure place to stay, Tammy discovered Safe Parking LA and quickly enrolled in our LA Cienega Safe Parking Program. While with Safe Parking LA, her car insurance lapsed, putting her out of compliance with the Safe Parking program. Her case manager at Safe Parking LA was informed of the situation and promptly advocated on her behalf to receive financial assistance. Financial assistance that is nimble and allows Safe Parking La to quickly address immediate needs relating to the operability of one vehicle is crucial to supporting continued mobility and safety for all.

Despite the negative impact of the strikes, Tammy remained determined to seek employment. She worked for DoorDash and Uber, but daily expenses continued to take a toll on her finances. With no family in California, her situation was further complicated by the lack of a support network. Her resolve was further tested when her mother fell ill and was hospitalized in Cleveland. Tammy had to return to be with her mother, relying on the support of relatives for accommodation during this time.

The support she received from her case manager and the community at the La Cienega lot provided Tammy with a crucial lifeline. This support system allowed her to regroup, save some income, and regain a sense of stability. As a result, Tammy was in a better mental and financial space to support her ill mother.

\*client names have been changed to protect individuals