

Safe Parking LA Program Outcomes Report Delivered to City of Los Angeles, CAO Office

La Cienega Safe Parking Program

Program Outcomes for June 1-30, 2024

By employing underutilized parking lots, Safe Parking LA fills a gap in homeless services and addresses the unique problems faced by individuals and families whose only source of shelter is their vehicle. Our programs provide safety through secure overnight parking, basic dignity by restoring much-needed access to restrooms and running water, and supportive services to facilitate pathways to health and stable housing. Our full programming consists of client intake, lot operations, case management, financial assistance, and housing stabilization.

Safe Parking LA operates our La Cienega safe parking program with the support of Los Angeles World Airport (LAWA) and funding through the City of Los Angeles, Chief Administrative Officer (CAO) Office. This lot has **50 spaces**.

| Total Clients Served: June 1-30, 2024 | 42 |
|--|-----|
| Total Head of Households | 36 |
| Total Accompanying Minors | 2 |
| Total Adult Passengers | 4 |
| Clients exited to Permanent Housing | 0 |
| Clients exited to Interim Housing | 0 |
| Timeline: Average Length of Stay | n/a |
| Total Client Financial Assistance Disbursements | 22 |
| Vehicle Repair & Compliance (license, registration, insurance, smog, etc.) | 15 |
| Move-in Readiness (rental assistance, deposit, furniture, moving, etc.) | 0 |
| Other FA (meal cards, credit repair, employment, motel, storage, etc.) | 7 |
| Current Clients Enrolled as of June 30, 2024 | 42 |



| Total Service Referrals: June 1-30, 2024 | 35 |
|--|----|
| Total Employment Referrals | 0 |
| Total Social Services Referrals | 35 |
| Total Professional Services (legal, credit repair, etc.) | 0 |

Client Spotlight

In May 2024, John, a 26-year-old non-binary participant, enrolled in the Safe Parking LA program at the La Cienega lot. Facing unforeseen challenges, they needed extra time to stabilize their mental health before fully participating in the program. Thanks to the compassionate support from Safe Parking LA, they received the necessary medical attention and were soon ready to engage in all the services the organization offers. With access to medical attention and a supportive environment, John's mental health began to improve.

By June, their hard work and resilience paid off when they secured a job in marketing. Excitement for their first day at work was palpable, but it was quickly overshadowed by car troubles. Their car refused to start and required significant repairs. This unexpected setback could have jeopardized their newfound employment and stability, however, Safe Parking LA's ability to be nimble and respond with urgency would prove to be a timely intervention that allowed the participant to maintain their job and peace of mind. With Safe Parking LA's Finical Assistance Funds, participants have access to their own AAA roadside assistance membership, as well as a menu of options for support.

Knowing that Safe Parking LA was there to support them on their journey to stability and independence made all the difference. Safe Parking LA's commitment to its participants goes beyond just providing a safe parking spot at night. It offers a foundation of support, stability, and hope, empowering individuals to overcome obstacles and achieve their goals.

Safe Parking LA's ability to provide immediate, practical assistance made a significant difference in John's life, highlighting the importance of such programs in our community. Today, John is thriving in his marketing role, with the confidence that he has the support he needs to keep moving forward. John continues to utilize Safe Parking LA's lot services on their pathway to a more stable housing solution.

^{*}client names have been changed to protect individuals