



# Exits from Interim Housing within the First 90 Days

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## **Agenda Item Four**

Homeless Strategy Committee  
December 11, 2025

# Work underway to address this issue

At October's Homeless Strategy Committee, we presented a deep dive into the troubling issue of a significant number of exits from City's funded interim housing within 90 days, with **about a quarter of those who leave quickly falling back into homelessness**

Since this presentation in October, we have:

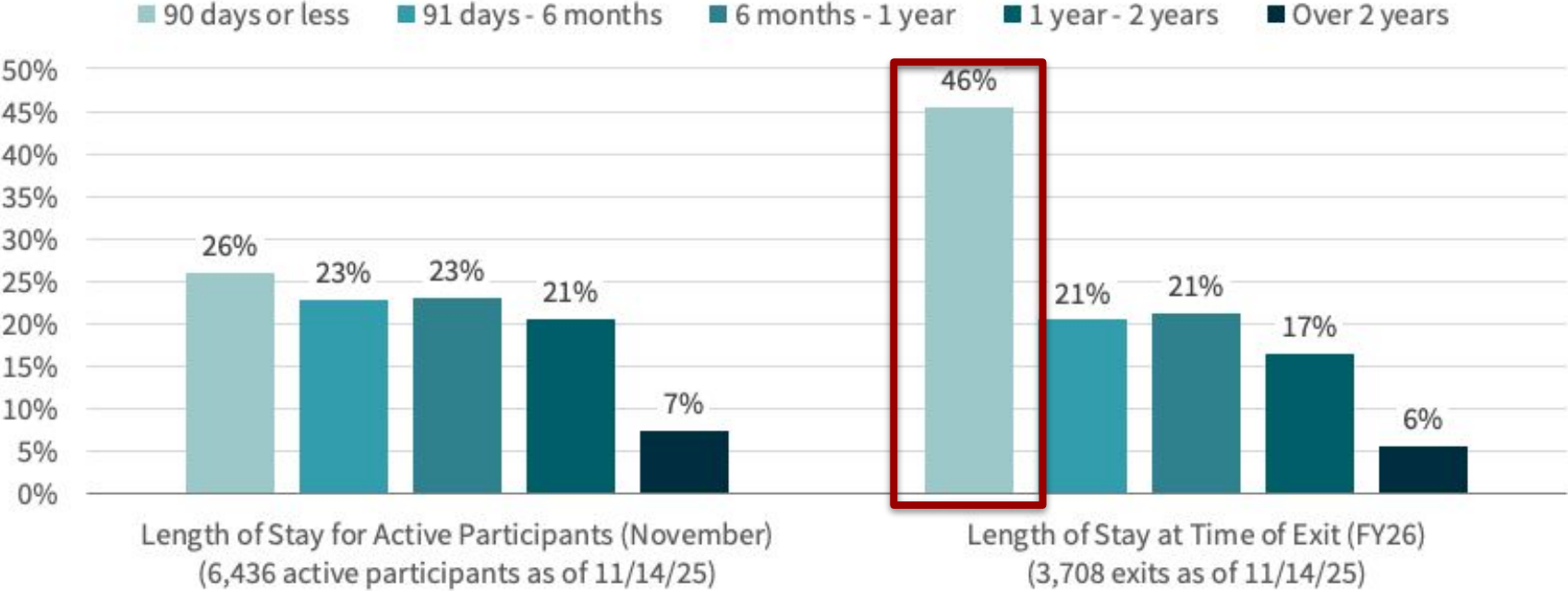
- Worked with LAHSA to identify the providers exiting the most people within 90 days, and LAHSA has begun **corrective measures**
- Conducted **site visits** to high performing and low performing sites to understand the conditions and behaviors driving this trend
- Worked, through the Best Practices on Standards of Care Committee, to secure a **commitment from the County** to share regular data on provision of physical, mental, and behavioral health services in interim housing
- **Closely monitored data** every month to track and understand performance trends

# Data Review

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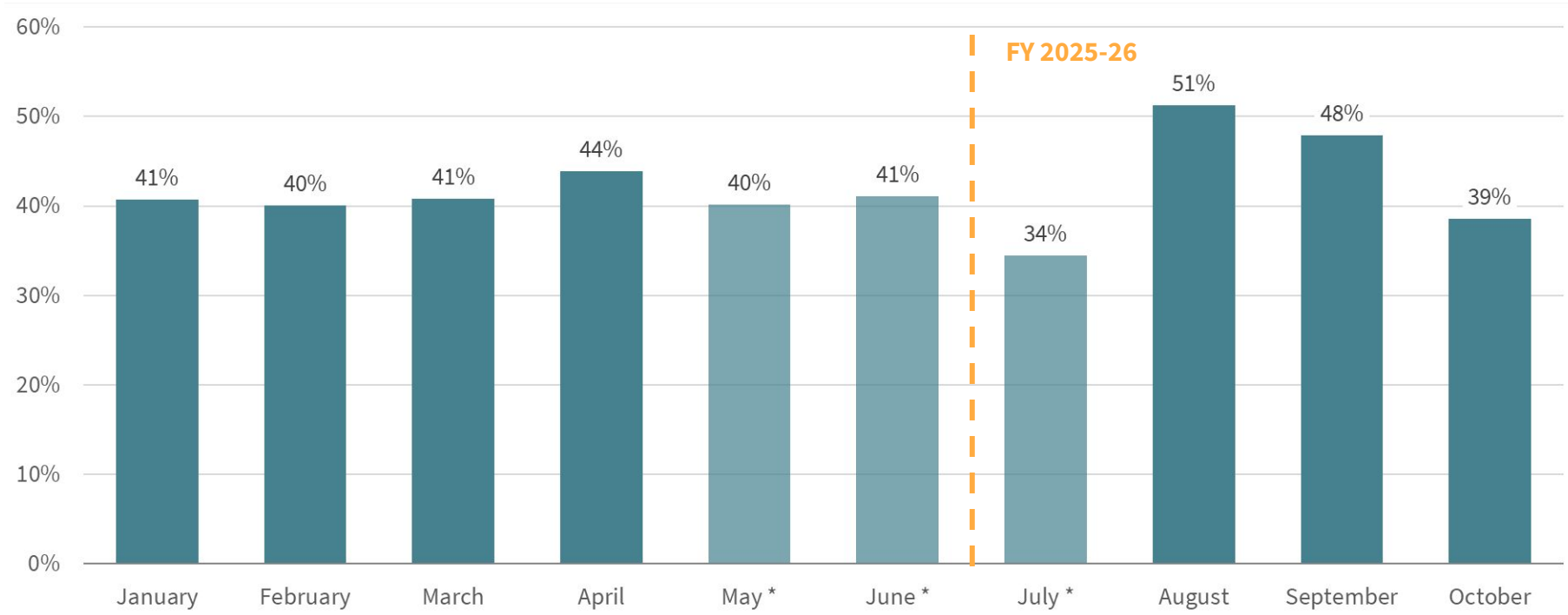
# This fiscal year, nearly half of people exiting City-funded interim housing do so within 90 days of entering

*Distribution of active interim housing participants by days enrolled and by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (City-funded programs)*



# Exits from City-funded interim housing within the first 90 days have been a consistent performance issue, since at least the beginning of 2025

Share of participants who exited City-funded interim housing programs within 90 days, by month of exit

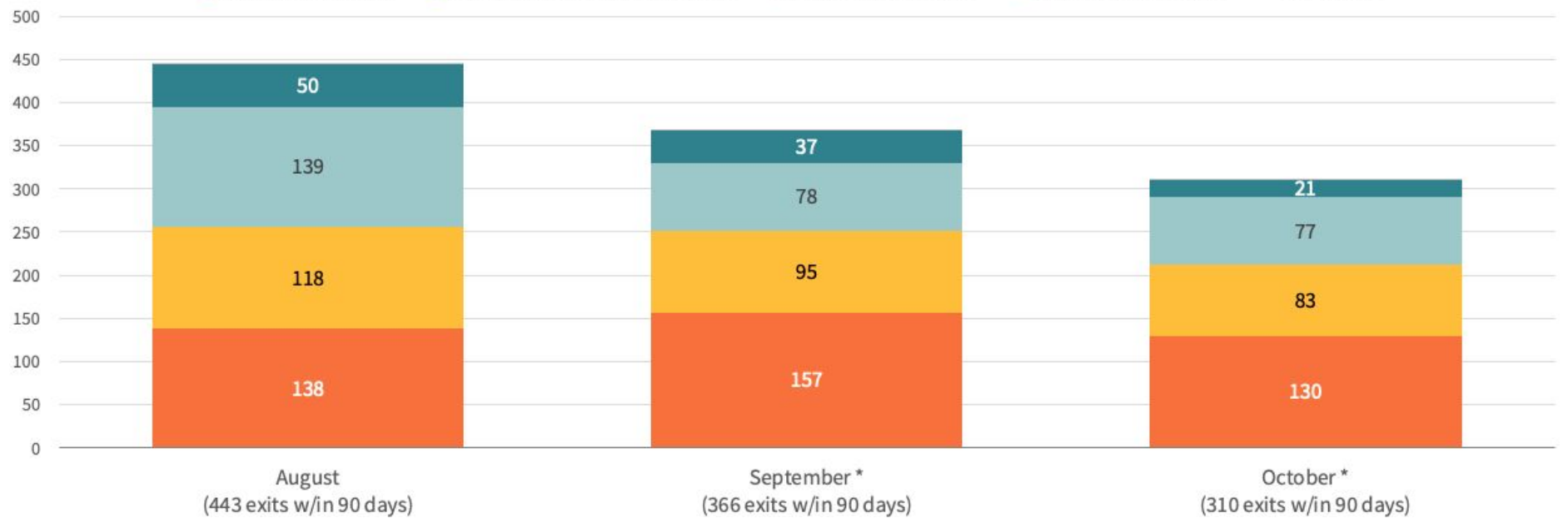


\* Exit data for May, June and July includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been within the first 90 days  
[Performance measure #14 in Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboards (as extracted 11/11/2025). City-funded programs identified by HSC.

# In the past three months, around a quarter of exits within the first 90 days have been to locations not meant for human habitation

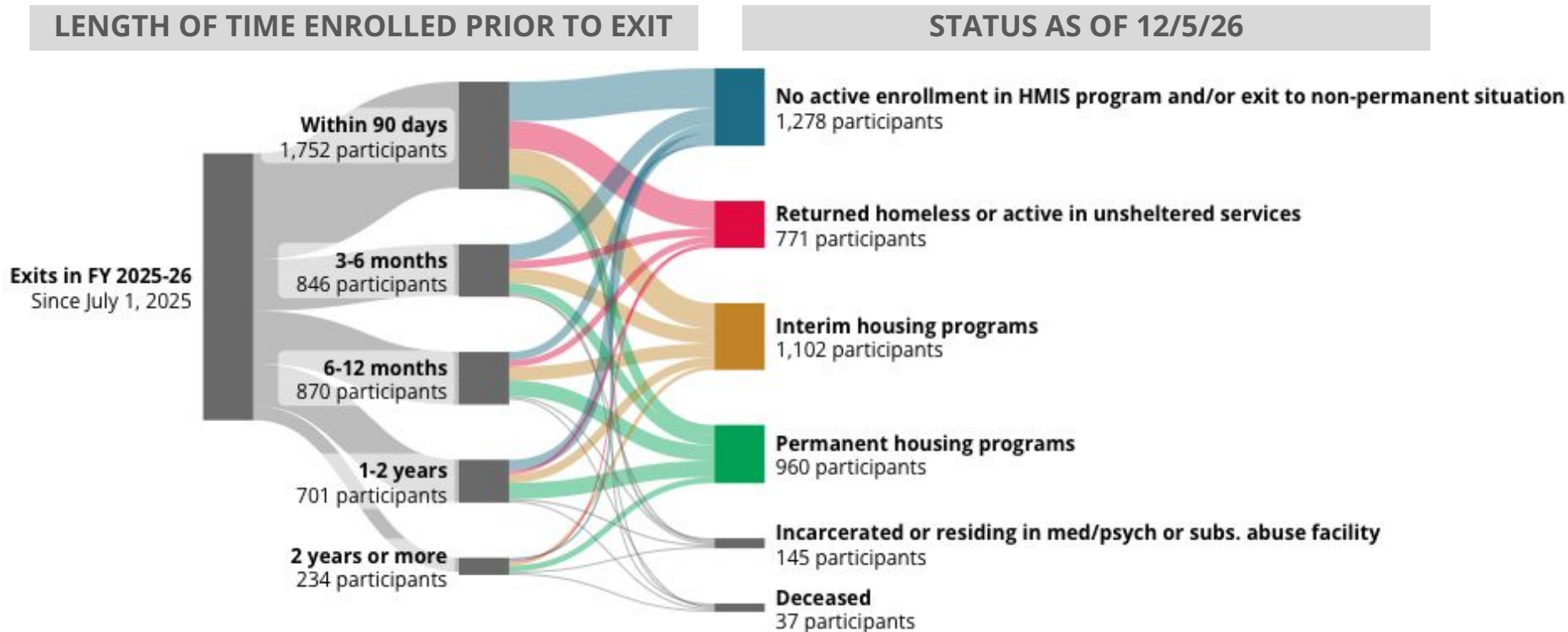
Participants who exited City-funded interim housing programs within 90 days, by month of exit and exit destination

Location unknown   Place not meant for habitation   Temporary Situation   Permanent Situation   Deceased



\* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Some of the exits to temporary situations in August could be administrative transfers.  
Performance measure #14 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboards (as extracted 11/26/2025). City-funded programs identified by HSC.

# Those who leave interim housing quickly are most likely to fall back into homelessness



Source: LAHSA Interim Housing Exits dashboard with data through 12/5/25, as extracted by HSC staff 12/10/25. Data potentially affected by end-of-Fiscal Year 2024-25 contractual transitions (629 of 4,097 exits during the period, 15%), most of which would show as exits to other interim housing.

# **Work Underway to Improve Performance**

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# Improving performance - what is within providers' control

For providers that have troubling performance for more than three months (high number of exits within the first 90 days and a high percentage of those exits returning to homelessness) the LAHSA is **piloting a new performance improvement approach** that includes:

- Documenting notice and efforts to avoid exits to homelessness:
  - Sharing electronic proof of all notices to exit 30 days before the exit with LAHSA
  - Proof of triaging to try to keep the person housed (could include a referral to the IHOP program or working to try to move someone to a higher acuity interim housing bed)
  - LAHSA approval before anyone is exited

# Improving performance - what requires system changes

## Two main types of exits within the first 90 days (per site visits and provider interviews):

1. **Self exits** - People arrive and quickly leave because the site may not offer the privacy they want (particularly for congregate shelters), the site may be in a location they do not want to live in, or providers find that people are unwilling to abide by stringent site rules.
  - a. **Recommended improvement:** Refine the interim housing matching process
2. **Exits initiated by the provider** - Many providers feel they are referred people with more acute needs than they are equipped to support. Provider exits are also driven by acts or threats of violence and not aligning with provider rules.
  - a. **Recommended improvements:**
    - i. Explore teams that can urgently deploy to help with de-escalation and/or short-term respite capacity
    - ii. City advocacy for more capacity in County-administered and other types of ongoing health / behavioral health teams (only 822 active IHOP clients in all shelters in October 2025)

# Improving performance - closely monitoring data

## WHAT PROVIDERS HAD THE BIGGEST IMPROVEMENTS IN OCTOBER?

- **Improved performance among small- and mid-sized interim housing providers** - in October, six providers exited significantly fewer people to homelessness or unknown locations
- **No marked improvement among large programs with highest number of negative exits** - two of the three providers with the highest number of exits within 90 days to locations unknown or not mean for habitation saw minimal declines or increases

## NEXT STEP

- **Continued program oversight** for providers with highest number of negative exits within 90 days, including requirement to document notice and efforts to avoid exits (triaging) and requiring explicit LAHSA approval before exits



# **Strengthening the City's approach to contracting and invoicing related to the City's investments in homelessness response**

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## **Agenda Item Five**

Homeless Strategy Committee

December 11, 2025

# Progress identifying and address operational issues

## **Focused so far on investigating and improving operations at five important points**

1. Annual funding agreements between the City and LAHSA
2. LAHSA's process for executing approximately 160 City-funded LAHSA/provider subcontracts
3. The City's process for tracking and processing invoices
4. Addressing the volume and operational complexity of amendments
5. Improving the operations of advances to ensure robust reconciliation and avoid cashflow challenges

# Progress identifying and address operational issues

**Focused so far on investigating and improving operations at five important points**

1. Annual funding agreements between the City and LAHSA - **eight funding agreements finalized in August and September**
2. LAHSA's process for executing approximately 160 City-funded LAHSA/provider subcontracts - **approximately 90% of subcontracts are finalized as of December 4th**
3. The City's process for tracking and processing invoices - **lack of consistent, shared tracking system and mechanism to review weekly**
4. Addressing the volume and operational complexity of amendments - **lack of consistent, shared tracking system to trace changes from City Council to CAO to Controller to contract adjustment**
5. Improving the operations of advances to ensure robust reconciliation and avoid cash flow challenges - **Need for more timely payments, particularly in interventions where rent is due**

# Operational improvements underway

## Issue identified

**Streamlining funding agreement process**



**Clear, shared tracking and weekly work to address issues**



## Work underway to address it

- **Piloting a multi-year, task order approach** with new City-funded time limited subsidy program agreement
- **Developing a overarching multi-year MOU** to strengthen oversight and streamline amendment process
- **Shared invoice tracker, reviewed weekly to address aggregate progress and problem solve**
- **Weekly management level review** of LAHSA's progress to active all City-funded, LAHSA/provider subcontracts
- **Building a tool that will track all funding agreements and agreements in one shared dashboard**, allowing real-time visibility into status of each



# **Review of data on City performance indicators, performance oversight progress in 2025, and proposed performance oversight priorities for 2026**

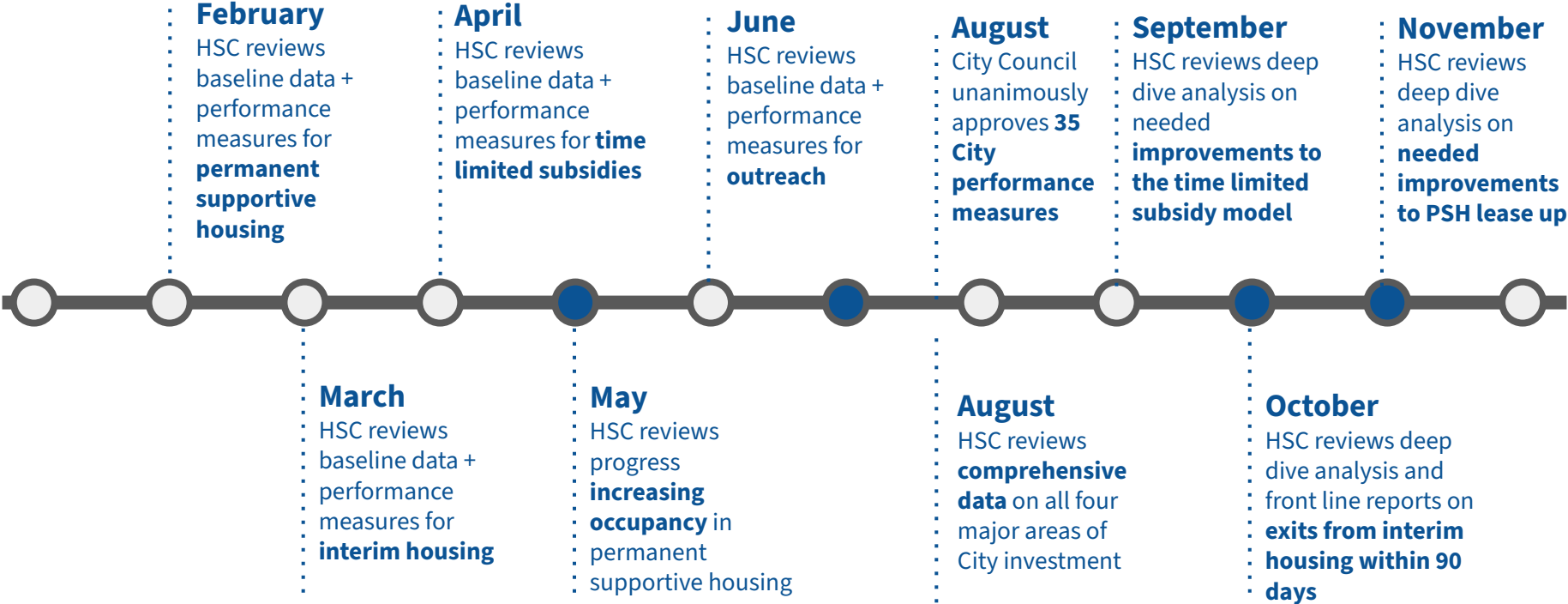
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## **Agenda Item Six**

Homeless Strategy Committee

December 11, 2025

# Performance oversight progress in 2025



# Problem-solving and performance improvement focus in 2025

## Issue HSC identified

**Slow progress filling vacancies in permanent supportive housing**



**Need to redesign the time limited subsidy model to sustain strong permanent housing outcomes**



**Unacceptably high number of people exiting City-funded interim housing within 90 days**



## Work underway to address it

- **New regular, system-level problem-solving** with LAHSA, LAHD, HACLA, and now ICMS
- Over 600 new households moved into new buildings, **increasing occupancy** from 80% to 86% as more units have come online
- **Redesign in progress** for new City funding, which will include three case management tracks and better verification of quality and frequency of case management
- **Cross-jurisdictional problem solving** to support ramp down resulting from loss of County, State, and federal funding
- **Performance improvement** for providers with most exits within first 90 days
- Through ECHRA, **securing County commitment** to regular data on physical, mental, and behavioral health services in interim housing

# City policy and planning efforts, building on HSC's work

- Creation of the new **Bureau of Homelessness Oversight** within LAHD, which will continue and deepen the performance oversight work we have been doing through HSC
- Latest City *Alliance* bed plan includes ramping up to **2,000 new City-funded time limited subsidy slots**, drawing from analysis showing cost effectiveness and consistently strong permanent housing outcomes for this approach
- City leadership of the regional **Best Practices on Standards of Care Committee**, which tomorrow will ask ECHRA for approval of 112 regional performance measures that will provide an unprecedented understanding of the impact of regional investments in homelessness (including access to physical and behavioral health care and the quality and frequency of case management)

# Resolving the City's data blind spots

**Data on the location and size of encampments + data on the frequency and location of outreach**

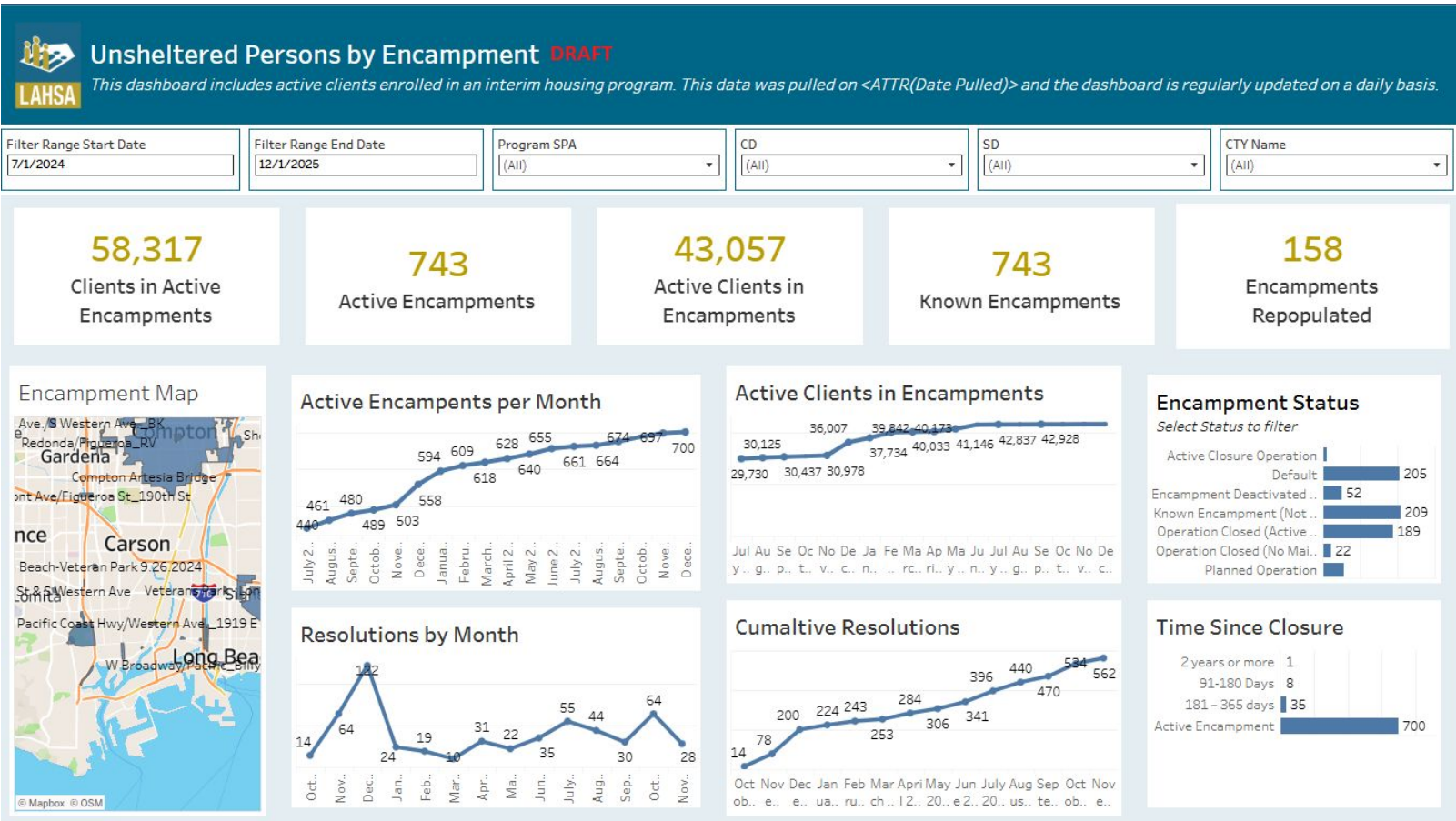
**—> LAHSA is working to create a new dashboard and will share this with the City by the end of 2025**

**Quantitative data on the quality and frequency of case management**

**—> We are working with LAHSA to create a new, simpler approach to collecting this data for the new City-funded time limited subsidy program (ready in Spring 2026)**

**—> Based on what we develop for TLS, LAHSA will roll this out to all City-funded programs in early FY 2026-27**

# Resolving the City's data blind spots



# Proposed performance improvement approach in early 2026

- **Publication of comprehensive monthly reports**
  - At the end of Q2 and Q4, deep dives in HSC on system trends, early warnings, and anticipated capacity issues
  - Monthly HSC problem solving and accountability discussions
- **Significant system and performance issues to tackle in early 2026**
  - Over 2,000 people who have been in City-funded interim housing for over one year
  - Successful rollout of new, redesigned City-funded time limited subsidy program
  - Continue to address short stays in interim housing (matching; welcoming vs punitive practices; better triaging before an exit)
  - Improve permanent supportive housing data quality + proposed package of new timing milestones and practice changes, codifying approach to speeding up permanent supportive housing lease up

# **Performance Highlights - Most Recently Monthly Data**

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# The impact of City investments in homelessness response

## In October 2025:

- Citywide outreach teams helped nearly **560** individuals transition inside to temporary or permanent housing
- About **7,100** individuals were enrolled in City-funded interim housing programs
- Nearly **3,700** households received rental assistance through the Time Limited Subsidy program\*
- **Nearly 8,000** households lived in City-funded permanent supportive housing\*\*

\* LAHSA-contracted adult and family programs only, includes programs that did not receive City funding

\*\* Counts households receiving Project Based Vouchers to live in City-funded PSH buildings, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs)

# Major trends

## Some positive trends emerging

- The rate of exits to permanent housing from the Time Limited Subsidy program has once again exceeded the 75% performance target (and rate of exits to locations unknown or not meant for habitation is back below the target ceiling of 15%)
- The share of exits from City-funded interim housing programs within 90 days of entry has decreased from the high rates recorded in the last two months

## Severals system issues remain

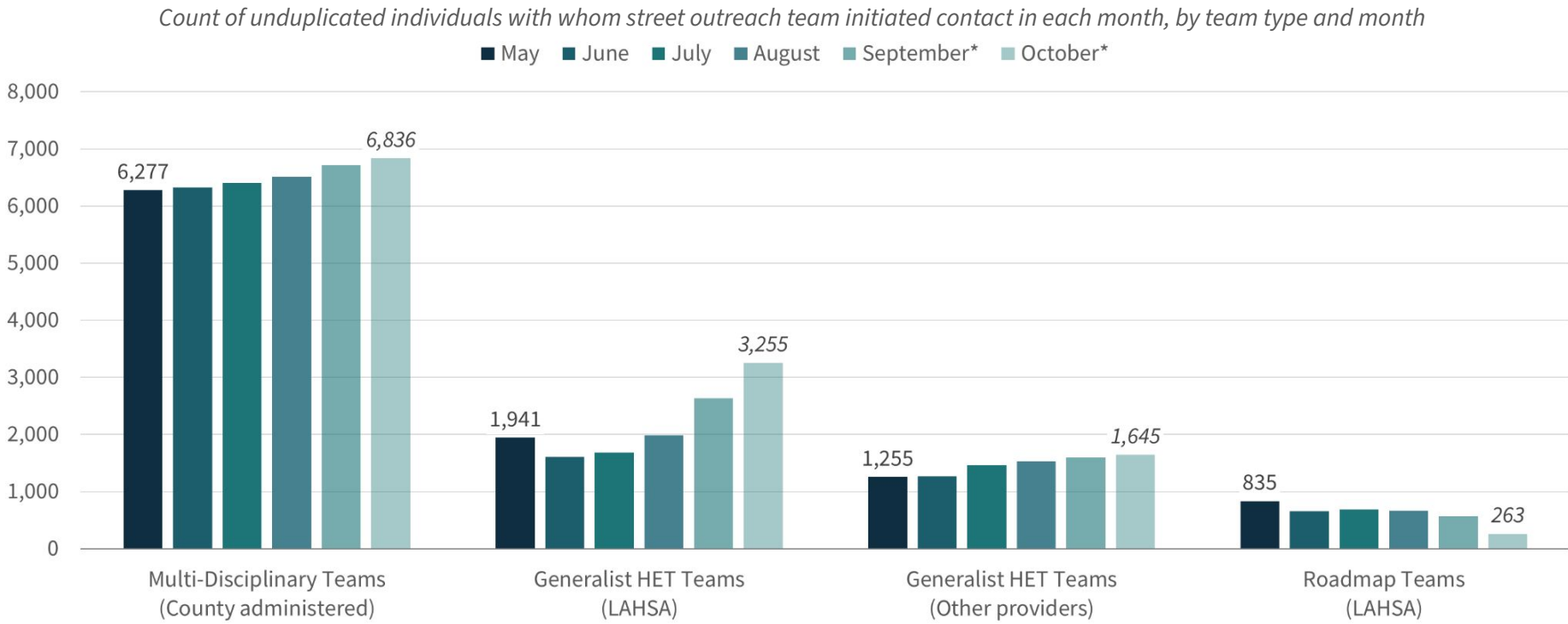
- The rate of filling new permanent supportive housing capacity has slowed, and occupancy rates in existing PSH building remains stalled. Efforts continue to identify and advance process improvements to decrease time to occupancy from point of match.
- Participants enrolled in City-funded interim housing programs for a year or more continue to make up a disproportionately low share of exits.

# Citywide Street Outreach

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Major trends

# The number of people with whom citywide outreach teams have initiated contact has steadily increased across most teams in the past few months, with Roadmap teams winding down as funding ends

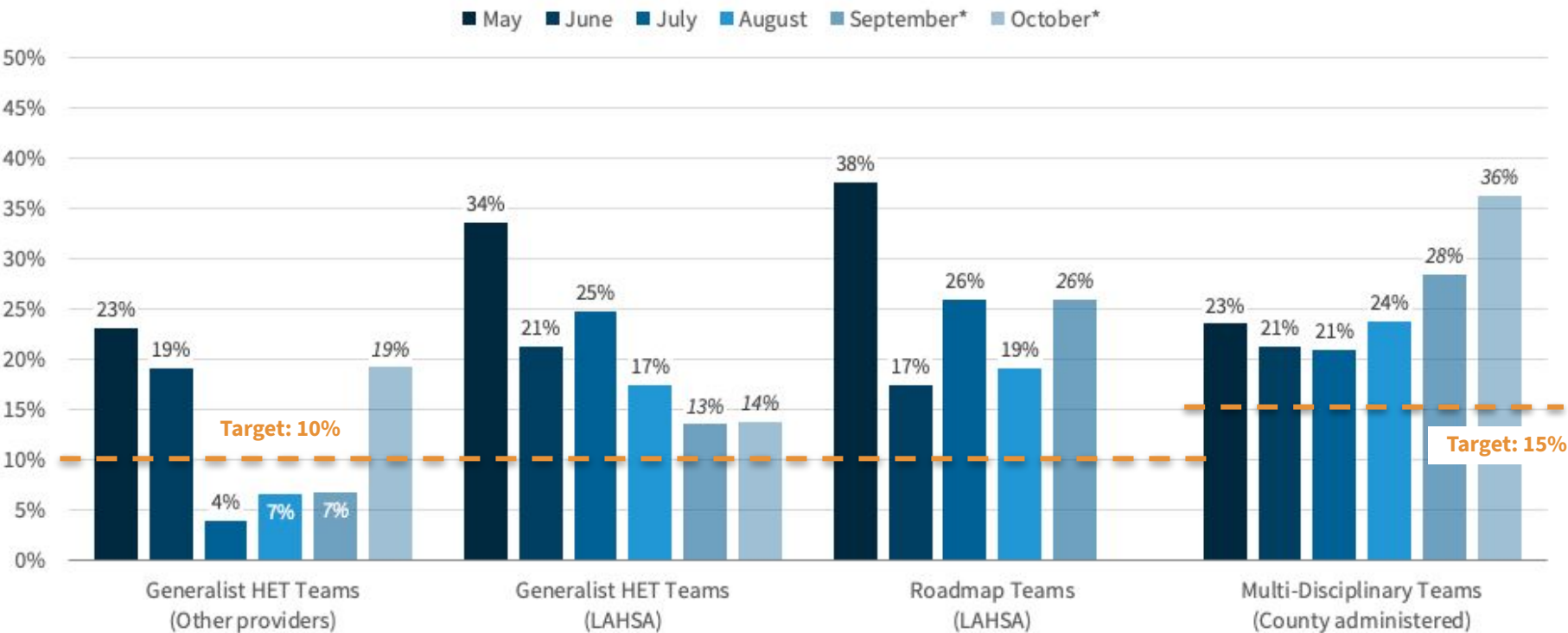


Performance measure #1 in [Council File 25-0576](#)

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 11/18/2025). City-wide programs identified by HSC.\* Data from recent months is preliminary and subject to revision as additional contacts are documented in HMIS.

# There was a slight increase in the percentage of clients who came inside into temporary housing in the past month

Exits from City-funded Outreach programs to temporary situations as share of number of individuals receiving ongoing services, by month and team

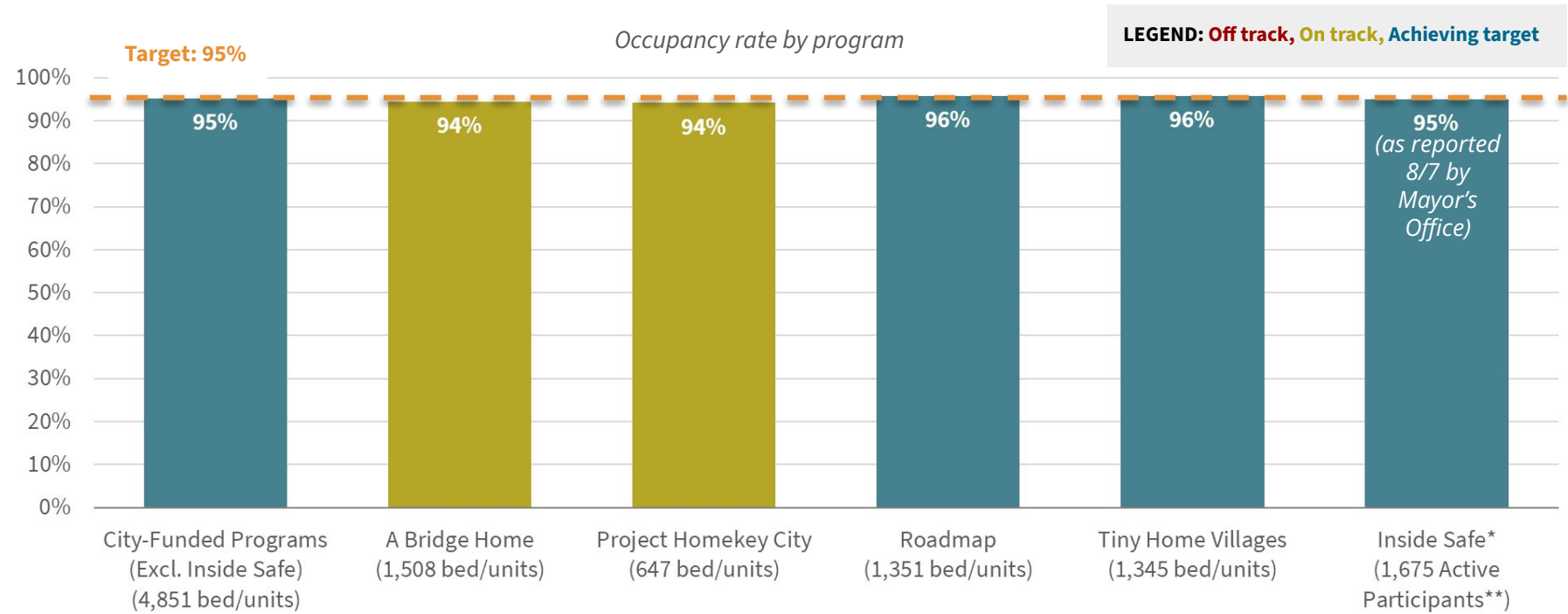


# City-Funded Interim Housing

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Major trends

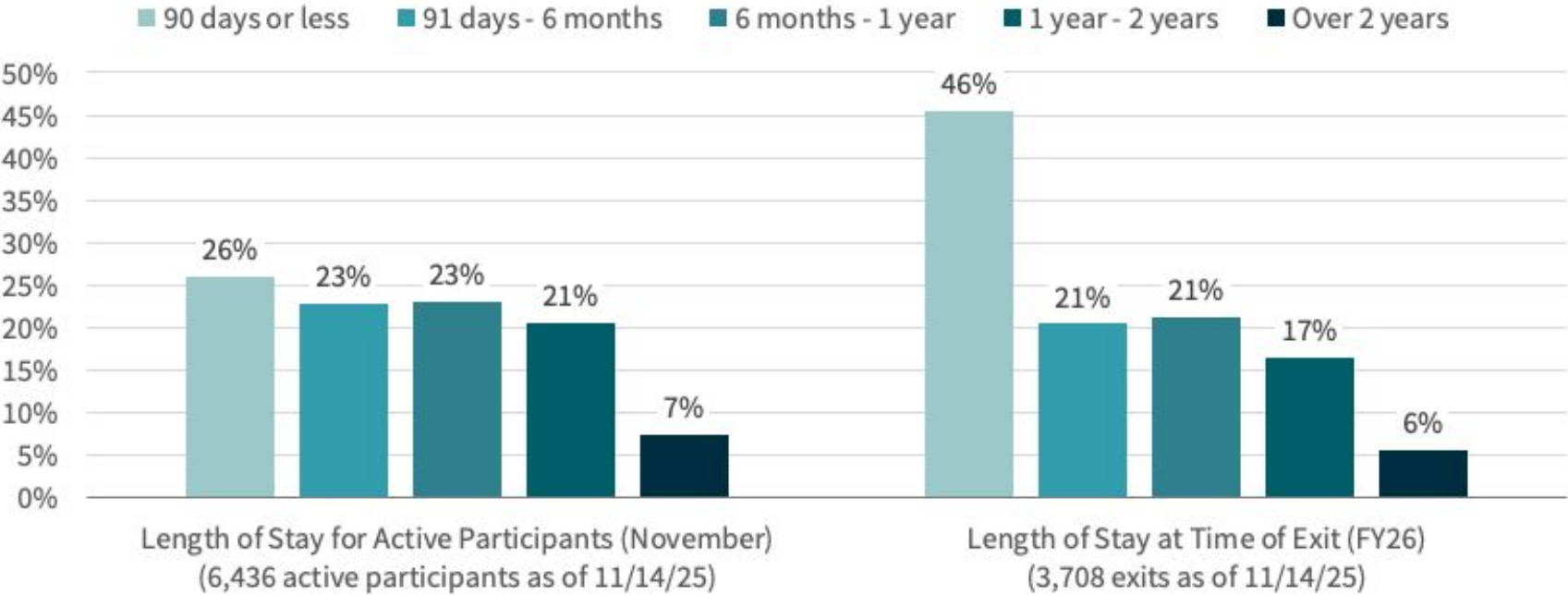
# City-funded interim housing meets the goal of 95% occupancy (overall and within three of five programs)



Performance measure #12 in [Council File 25-0576](#). Data source: Data from LAHSA shared with HSC staff for City-wide and all programs but Inside Safe with occupancy as of November 7, 2025 (excludes 18 sites within City-funded programs for which validated occupancy data is not currently available due to technical issues); Inside Safe (\*) occupancy (as of August 7th) shared in verbal report from the Mayor's Office with HSC staff. Prior reporting used data from LAHSA's occupancy module, but LAHSA staff noted that LAHSA's occupancy module data is not yet consistent with actual occupancy due to technical data issues and data reporting lags.

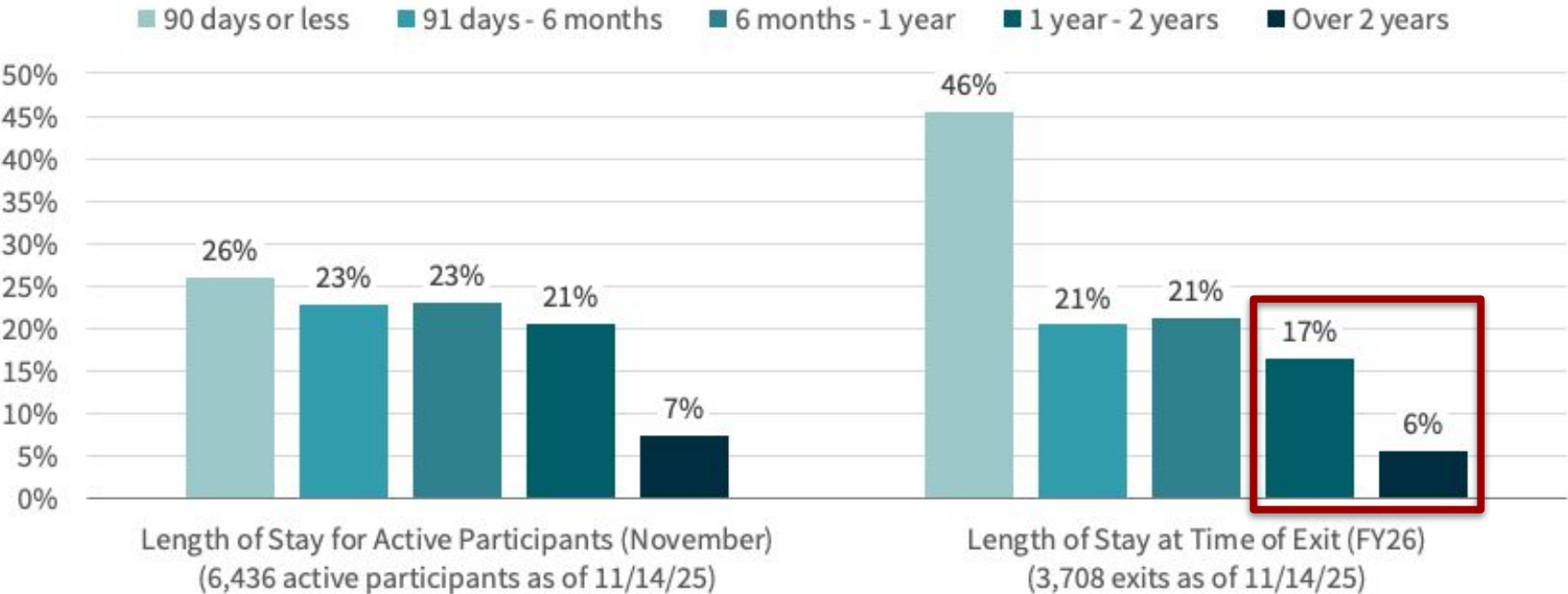
**Interim housing is intended to be a short-term, stabilizing intervention; ideally, people who have been participating the longest would be most likely to exit**

*Distribution of active interim housing participants by days enrolled and by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (City-funded programs)*

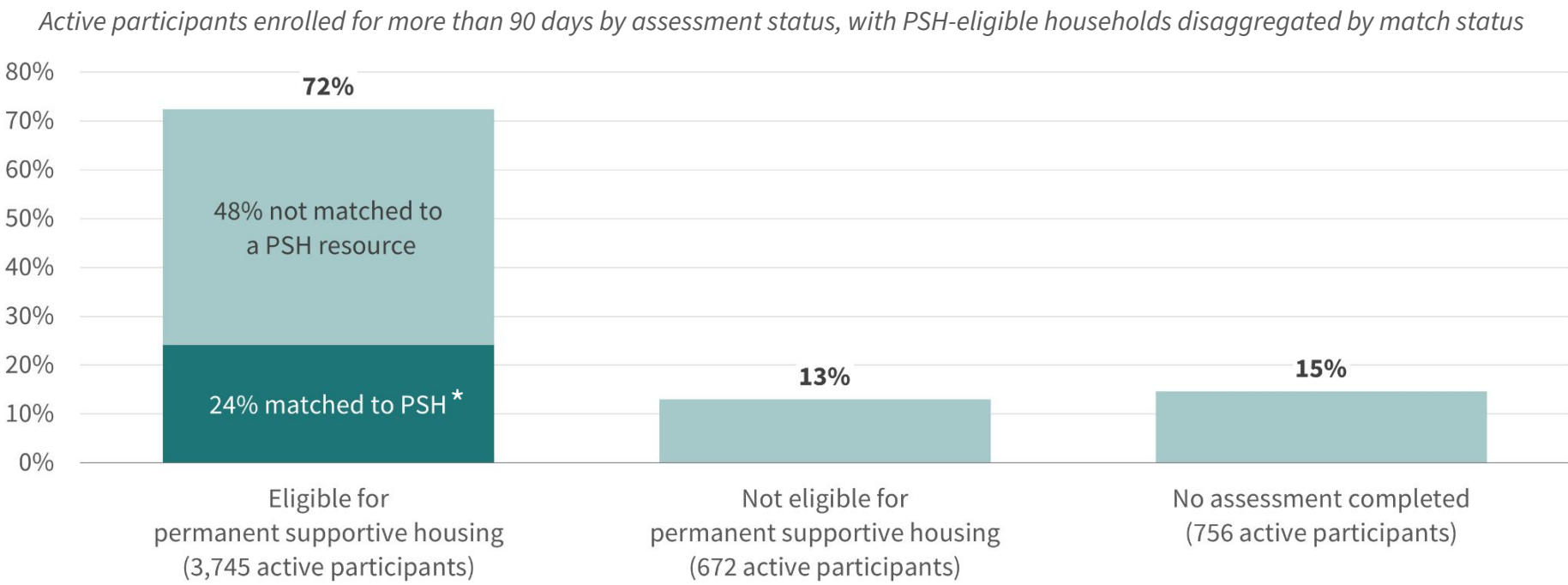


Instead, this fiscal year, those staying longest account for fewer than a quarter of exits from City-funded interim housing, and most exits occur among those who have recently arrived

Distribution of active interim housing participants by days enrolled and by length of stay at time of exit for participants who exited Interim Housing so far in FY 2025-26, (City-funded programs)



# Nearly three-fourths of interim housing participants are eligible for permanent supportive housing, but only a quarter have been matched to permanent supportive homes



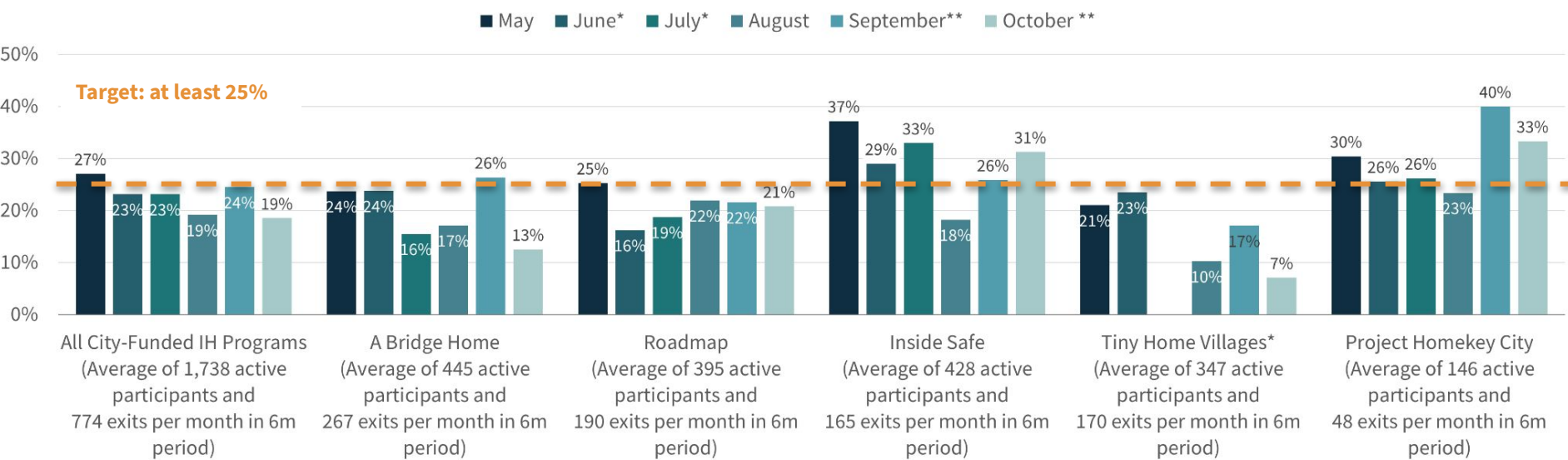
Performance measure #16 and #17 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Active Participants dashboard (as of 10/24/2025). City-funded programs identified by HSC.

\*Prior to November 2025, PSH-eligible individuals matched to units in new buildings (“batch-matched”) were not counted as “matched” on the LAHSA dashboards; the share matched has increased with their inclusion.

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# Exits from City-funded interim housing to permanent situations remain below target so far in FY 2025-26 for most programs

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months



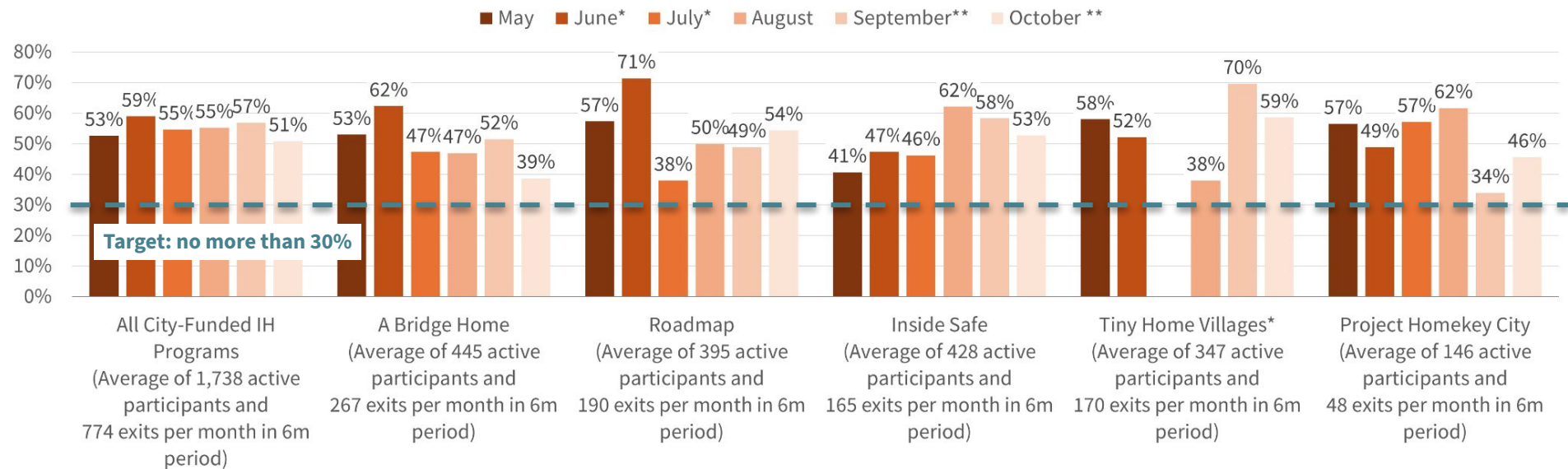
Performance measure #21 in [Council File 25-0576](#). Data source: LAHSA Interim Housing Summary dashboard (as extracted 11/7/2025). City-funded programs identified by HSC.

\* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move); Tiny Home Villages data omitted for July given size of adjustment (263 of 289 exits).

\*\* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations increases for a given month as additional exits are recorded.

**Troublingly, all City-funded interim housing programs continue to exit participants to locations that are unknown or not suitable for human habitation at high rates**

*Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months*



Performance measure #22 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 11/7/2025). City-funded programs identified by HSC.

\* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move); Tiny Home Villages data omitted for July given size of adjustment. (263 of 289 exits)

\*\* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations decreases for a given month as additional exits are recorded.

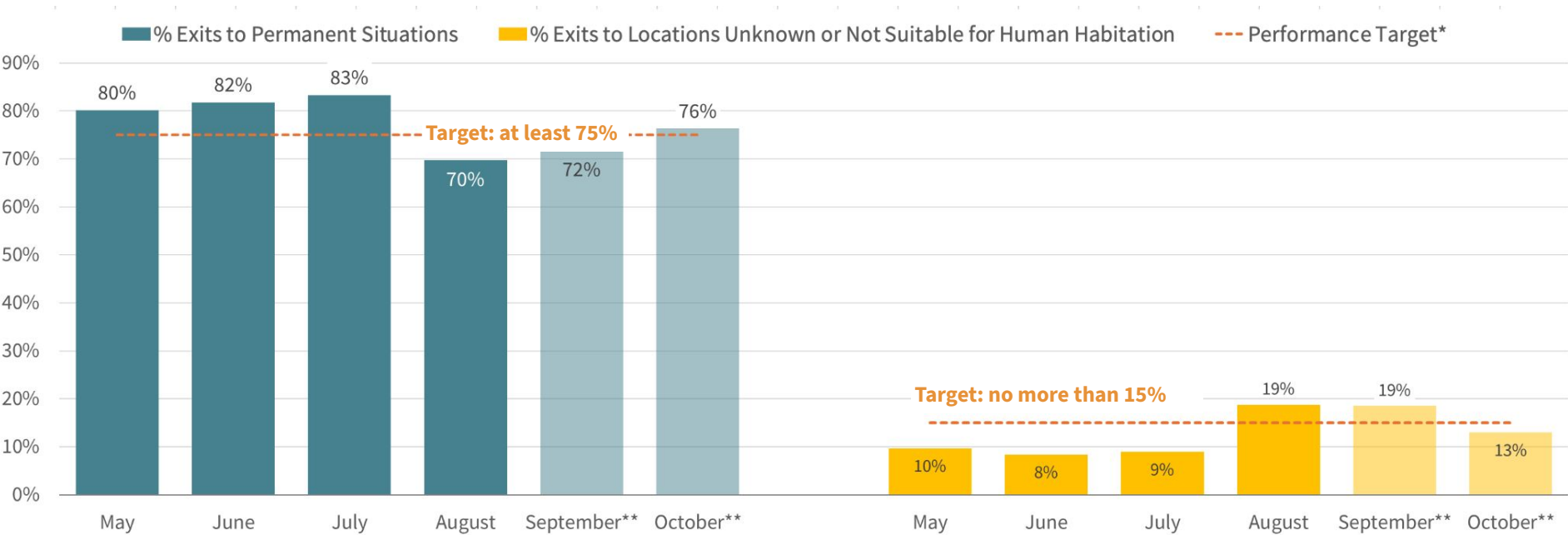
# Time Limited Subsidies

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Major trends

# After two months of concerning exit outcomes, exits to permanent housing and exits to unknown or homelessness have returned to target levels

Share of total exits from Time Limited Subsidy programs by destination in each of last six months



Performance measures #30 and #31 in [Council File 25-0576](#). Data source: LAHSA TLS Exits dashboard (as extracted 11/7/2025), for LAHSA-contracted adult and family programs only.

\* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

\*\* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

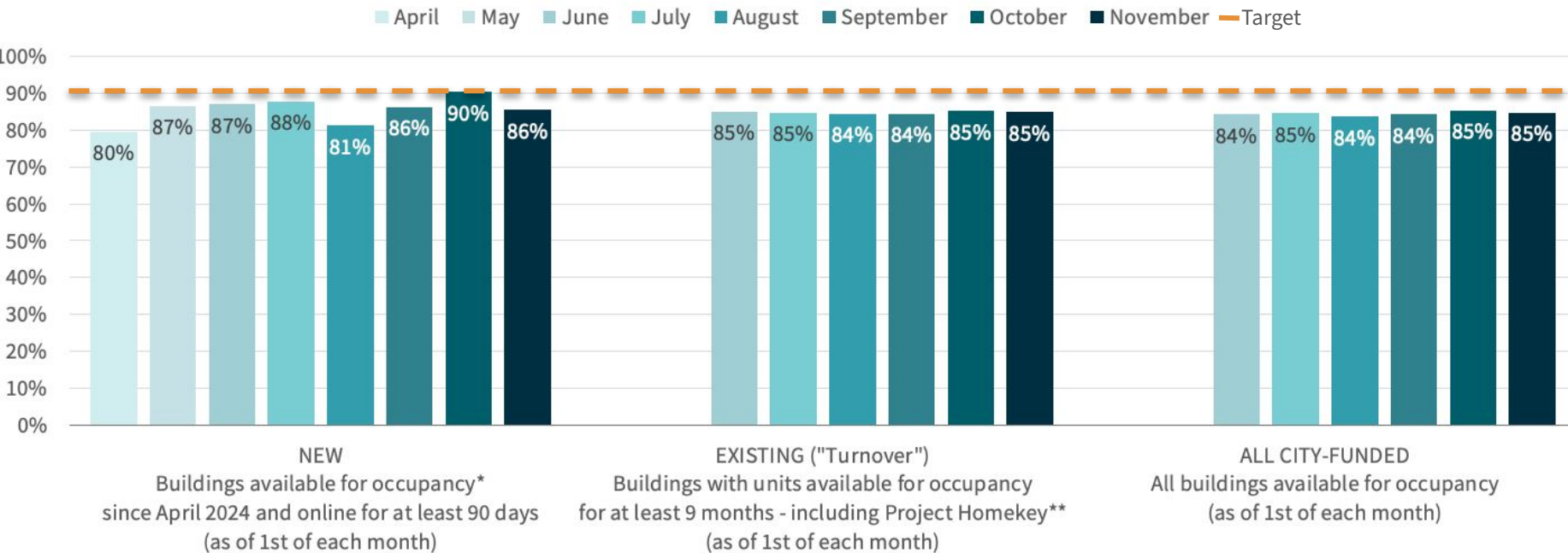
# City-Funded Permanent Supportive Housing

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Major trends

# There are signs of progress increasing occupancy in new buildings, but progress remains stalled for older buildings

Occupancy rate in City-funded permanent supportive housing (PBV units), by length of time available for occupancy (i.e., with Master HAP executed)

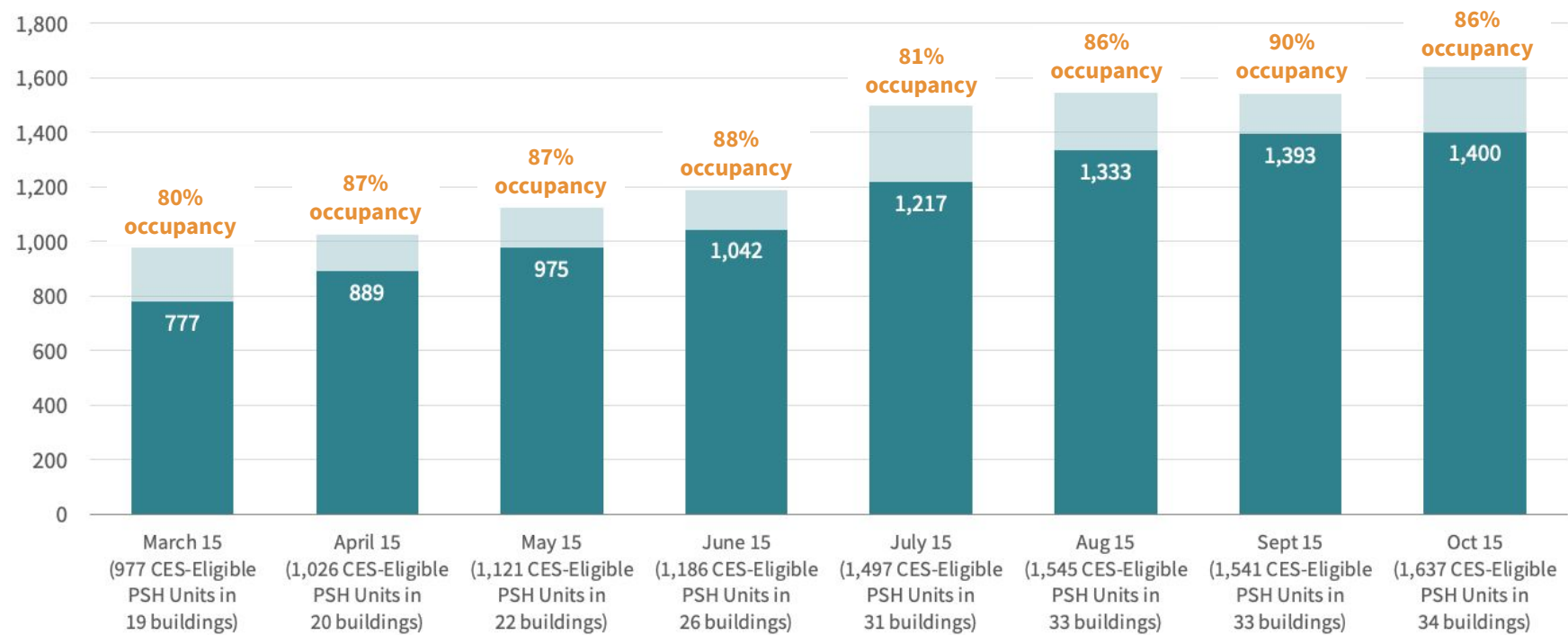


Performance measure #33 in [Council File 25-0576](#). Data source: data for “New Building” universe (first set of bars) from LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data) - shows occupancy as of 15th of prior month; data for other universes from RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). RMS data for March and April not available.

\* LAHSA adjusted HAP dates in their December report which affected occupancy calculations from prior months for the universe of New Buildings. \*\* Given the extensive timeline of renovation for Project Homekey building, units are not all ready for occupancy at once, so calculation includes units that have been available for less than 9 months.

# We are seeing occupancy in new buildings continue to grow, with slight dips as new buildings come online

*Occupancy\* in buildings that have received Master HAP since April 2024 and have been online for at least 90 days*



Performance measure #32 in [Council File 25-0576](#). Data source: LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); Universe of “new” buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units).

\* Due to data entry lags, actual occupancy in new buildings is typically higher than the number recorded in RMS at a point in time (and as shown in the chart above)

# 97% of City-funded permanent supportive homes are occupied or have a match in progress but matches

**City performance target:** Existing permanent supportive housing units maintain 90% occupancy

**Current performance:** 85% occupancy, with 97% of all available homes either occupied or with a match in progress

All permanent supportive homes that receive City-funding and have been online for at least 9 months (November)	7,165 homes online prior to April 2025*	
PBV PSH units on hold (cannot currently be occupied)	277 homes	4% of all PBV PSH homes
PBV PSH homes that are available for occupancy	6,888 homes	96% of all PBV PSH homes
<b>PBV PSH homes that are occupied</b>	<b>5,850 homes</b>	<b>85% of available PBV PSH homes</b>
PBV PSH homes that available but are not yet occupied	1,038 homes	15% of available PBV PSH homes
Waiting for a match (LAHSA)	207 homes	3% of available PBV PSH homes
With a match in progress (pending acceptance by PSH Service Provider)	271 homes	4% of available PBV PSH homes
With a confirmed match (pending action by Property Manager, PSH Service Provider and/or HACLA)	560 homes	8% of available PBV PSH homes

Performance measure #33 in [Council File 25-0576](#). RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV).

\* Given the extensive timeline of renovation for Project Homekey buildings, units are not all ready for occupancy at once so count includes units that have been available for less than 9 months.

# Technical Appendix

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# TECHNICAL APPENDIX: Citywide Outreach

**Universe:** City-funded programs identified in LAHSA data by HSC staff from CAO matrix of citywide outreach team (October 3, 2024), as included in 4/22/2024 CLA report to City Council re: “Homelessness Outreach Inventory and Needs Assessment Report. Does not include work of Inside Safe outreach teams (not reflected in LAHSA data). HSC staff will work with LAHSA, CAO and other partners as appropriate to refine list of City-funded programs included in future analyses.

Metric	Data source	Methodology
#1: Number of unduplicated individuals with whom outreach teams initiate contact	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Contacted is defined as an outreach workers making initial contact through light-touch interactions, including providing food or water. Data shows unduplicated count of individuals served in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were contacted by multiple programs, and appear in each period in which they were served. Categorization of team by type done by HSC staff based on program descriptions. Data for all periods extracted 11/18/25.
#2: Share of unduplicated, contacted individuals receiving ongoing services (meaning enrolled in an outreach program and accepting services)	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in each 12-month period as share of all clients served in the period per HMIS. Data shows unduplicated count of individuals in each period per HMIS; individuals are de-duplicated within program and period, but are counted more than once if they were engaged with multiple programs, and appear in each period in which they were engaged. Categorization of team by type done by HSC staff based on program descriptions. 12-month rolling period used for consistency with LAHSA KPI-0059 (which assesses engagement over fiscal year). Data for all periods extracted 11/18/25.
#4, 5 and 6: Number of unduplicated, engaged individuals who are enrolled in case management, enrolled in substance use counseling, and/or receiving health care	LAHSA <i>Street Outreach Services</i> table prepared for HSC staff	Unduplicated count of individuals receiving ongoing services (engaged) in outreach programs who are enrolled in each specified service as reported by providers in HMIS. Data shows unduplicated count of individuals receiving services in each period per HMIS; individuals are de-duplicated within service type, program and period, but are counted more than once if they received multiple services or services from multiple programs and appear in each period in which they received services. Data for all periods extracted 11/18/25.
#10 and 11: Number of unique individuals with exits from Outreach to temporary and permanent housing situations	LAHSA <i>Street Outreach - Clients Served</i> table prepared for HSC staff	Unique count of exits for participants in outreach programs for each specified period as share of unique individuals engaged in the same period, by type of exit. Data for all periods extracted 11/18/25. <a href="#">See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.</a>

# TECHNICAL APPENDIX: Interim Housing (part 1)

**Universe:** City-funded sites in one of the following City-funded programs: A Bridge Home, Roadmap, Project HomeKey, Tiny Home Villages and Inside Safe (as identified from LAHSA data by HSC staff)

Metric	Data source	Methodology
#12: Occupancy in interim housing programs	Data shared by LAHSA with HSC staff	<u>Occupancy rate in City-funded IH programs (excluding Inside Safe)</u> : Occupancy as of 11/7/25 for validated sites in City-funded programs. Occupancy rate reflects available beds/units minus offline beds/units as share of total beds/units.
	Verbal report shared by Mayor’s Office with HSC staff	<u>Occupancy rate in Inside Safe program</u> as of 8/7/25.
#13: Days enrolled for active participants in interim housing	LAHSA <i>Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs by days enrolled. Data shows unduplicated count of participants active in City-funded program on November 14, 2025 (as extracted 11/18/25).
#14: Length of stay at time of exit for participants who exit interim housing	LAHSA <i>Interim Housing Exits</i> dashboard	Unduplicated count of participants who exited City-funded interim housing programs by length of stay at time of exit. Data from July 1, 2025 (extracted 11/18/25).
#16: Active participants in interim housing by Housing Acuity Index assessment status	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days by Housing Acuity Index assessment status. Data as of November 4, 2025 (as extracted 11/7/25).
#17: Active participants eligible for PSH per HAI that have been matched to a PSH resource	LAHSA <i>Interim Housing Active Participants</i> dashboard	<p>Unduplicated count of active participants in City-funded interim housing programs enrolled for more than 90 days who are eligible for Permanent Supportive Housing per the Housing Acuity Index assessment, who have been matched to a PSH resource or enrolled in a PSH program, as a share of participants eligible for PSH per HAI. Data as of November 4, 2025 (as extracted 11/7/25).</p> <p>NOTE: Prior to November 2025, PSH-eligible individuals matched to units in new buildings (“batch-matched”) were not counted as “matched” on the LAHSA dashboards; the share matched has increased with their inclusion.</p>

# TECHNICAL APPENDIX: Interim Housing (part 2)

Metric	Data source	Methodology
#18 and 19*: Share of participants enrolled in interim housing for more than 60 days who are document ready (have SSC and ID)	LAHSA <i>Interim Housing Active Participants</i> dashboard	<p>Share of unique participants enrolled as of November 4, 2025 who have been enrolled in a City-funded IH program for at least 60 days and who are document ready (i.e., have both a social security card and ID); based on documentation of head of household. Data extracted 11/7/25.</p> <p>* This measure differs from the KPI metrics (KPI-0199 and KPI-0198) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting each separately), and reports on participants enrolled for 60 rather than 45 days (not possible to isolate participants enrolled for only 45 days from current dashboards). <a href="#">See LAHSA FY25-26 KPI dictionary for additional detail.</a></p>
#20*: Share of participants matched to a PSH resource who have a completed Universal Housing Application (UHA)	LAHSA <i>Interim Housing Active Participants</i> dashboard	<p>Share of unique participants enrolled in a City-funded IH program as of November 4, 2025 and who have been matched to a permanent supportive housing resource for whom a universal housing application (UHA) has been completed (approved or submitted). Note that not all PSH resources currently accept the UHA, and this measure does not include participants with a completed paper application. Data extracted 11/7/25.</p> <p>* This measure differs from the KPI metric (KPI-0202) that will be reported in the future as it counts all completed application, whereas the KPI metric counts only timely applications (completed within 7 days or declined with 2 days of the match). <a href="#">See LAHSA FY25-26 KPI dictionary for additional detail.</a></p>
#21 and 22: Exits from interim housing programs by destination	LAHSA <i>Internal Interim Housing Exits</i> report	<p>Total exits of unique individuals from interim housing programs within each period. Percentages are unique individuals with each specific type of exit within period as a share of unique individuals with at least one exit within period; some individuals may have multiple exits within period and therefore be counted in multiple categories). Data for all periods extracted 11/7/25. <a href="#">See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.</a></p>

# TECHNICAL APPENDIX: Time Limited Subsidies (part 1)

**Universe:** LAHSA-contracted Time Limited Subsidy (TLS) Adult and Family programs; HSC staff filter data from TLS dashboards based on program list provided by LAHSA data team. Does not currently include DV, youth or other specialized programs; HSC and LAHSA will seek to limit to only programs with any City funding for future reporting.

Metric	Data source	Methodology
#23*: TLS Utilization	Report provided to HSC by LAHSA data team	Total contracted slots in FY24-25 across LAHSA-contracted programs as reported by LAHSA; FY25 count includes “turnover” and “one-time” slots, FY26 count shows just “turnover” slots (assumes current regional funding level will be sustained). Count of households in July is also from LAHSA report, as sum of participants housed in LAHSA-contracted programs as of 6/30/2025.
	LAHSA <i>TLS Active Participants</i> dashboard	Deduplicated count of households with move-in dates as of August 1 (as extracted 8/11/25), September 16 (as extracted 9/23/25), October 3 (as extracted 10/9/25), and November 7 (as extracted 11/12/25), filtered to LAHSA-contracted Adult/Family programs.
#24: Days enrolled for active participants in TLS	LAHSA <i>TLS Active Participants</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by days enrolled. Data as of 11/7/25 (as extracted 11/12/25).
#25: Length of stay at time of exit for participants who exit TLS	LAHSA <i>TLS Exits</i> dashboard	Unduplicated count of active households in LAHSA-contracted Adult and Family TLS programs by length of stay at time of exit. Data as of 11/7/25 (as extracted 11/12/25).
#26*: Share of TLS participants housed for more than 90 days who are document ready (ID and Social Security Card if eligible for SSC)	LAHSA <i>TLS Active Participants</i> dashboard	<p>Deduplicated count of households with move-in dates as of 11/7/25 (as extracted 11/12/25), who have been housed for more 3 months and are classified as document ready (have ID and Social Security Card (if eligible); based on documentation of head of household. Filtered to LAHSA-contracted programs.</p> <p>* This measure differs from the KPI metric (KPI-0201) that will be reported in the future as it include only participants with both forms of documentation (instead of reporting only those who have obtained a Social Security Card, with or without an ID). <a href="#">See LAHSA FY25-26 KPI dictionary for additional detail.</a></p>

# TECHNICAL APPENDIX: Time Limited Subsidies (part 2)

Metric	Data source	Methodology
#27*: Share of TLS participants housed for more than 90 days who have a completed Housing Acuity Index assessment	LAHSA <i>TLS Active Participants</i> dashboard	<p>Deduplicated count of households with move-in dates as of 11/7/25 (as extracted 11/12/25), who have been housed for more 3 months and have at least one complete Housing Acuity Index assessment. Filtered to LAHSA-contracted programs.</p> <p>* This measure differs from the KPI metric (KPI-0195) that will be reported in the future as it include only participants who have any completed HAI assessment, rather than ones with an HAI completed every 90 days after move-in. <a href="#">See LAHSA FY25-26 KPI dictionary for additional detail.</a></p>
#30 and 31: Share of exits from TLS programs by destination	LAHSA <i>Time Limited Subsidy Exits</i> Dashboard	<p>Total percentage of all deduplicated household exits to “Permanent Situation” and to “Unknown” or “Place not meant for habitation” in each period. All data is derived from HMIS and does not include any DV/IPV sites. <a href="#">See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.</a> Data through 11/7/25, as extracted for all periods 11/12/25. Excludes households with no move-in date.</p>

# TECHNICAL APPENDIX: Permanent Supportive Housing (part 1)

**Universe:** Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs. Full universe of homes is all units in buildings that were available for occupancy by November 1, 2025 (i.e., had master HAP agreement executed). Occupancy also provided for newer buildings (buildings that have achieved HAP since April 1, 2024, with occupancy targets once a building has had HAP for at least 90 days), and for buildings that have had HAP for at least 9 months (group grows over time).

LAHD, HACLA and LAHSA are working to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).

Metric	Data source	Methodology
#32: New City-funded permanent supportive housing buildings with 90% occupancy within 90 days of becoming available for occupancy	LAHSA monthly <i>Lease Up Status</i> report (December 2025)	Count of City-funded PSH buildings with PBV units (excluding buildings with only HUD/VASH PBV) available for occupancy (i.e., with Master HAP agreement executed) since 4/1/24 and online for at least 90 days as of 12/1/25. Reflects data in RMS as of 11/15/2025.
#33: Occupancy in PBV units in new City-funded PSH buildings	LAHSA monthly <i>Lease Up Status</i> reports (April - Dec 2025)	Number of households occupying PBV units (per RMS) in buildings with HAP since 4/1/24. Utilization shows number occupied as share of all PBV units in buildings available for occupancy (i.e., with Master HAP executed) from 4/1/24 and online for at least 90 days as of the reference date. Denominator may include units that are on hold/not immediately available for move-in. Reflects data in RMS as of the 15th day of the prior month.
#33: Occupancy in PBV units City-funded PSH buildings	RMS data reports extracted by LAHSA for HSC staff, and  HACLA Monthly PSH reports	All PBV units in City-funded PSH buildings available for occupancy for at least 9 months as of the first day of each month (excluding HUD/VASH PBV), with status of “Occupied” in RMS on date of extraction, as share of all PBV units in same universe excluding units with status of “On hold” or “Client Exited Unit” in RMS on date of extraction (6/9/25, 7/14/25, 8/4/25, 9/3/25, 10/2/25, 11/3/25). Occupancy data from HACLA used for buildings with PBV units that do not yet appear in RMS (3 building).  Universe category based on HAP dates provided by HACLA to HSC on 11/6/25; “turnover universe” includes all buildings with Master HAP agreement in place for at least 9 month as of the first of the reporting month, “full universe” includes all buildings with Master HAP agreement in place as of the first of the reporting month.

## TECHNICAL APPENDIX: Permanent Supportive Housing (part 2)

Metric	Data source	Methodology
#34: Percentage of participants in new permanent supportive housing buildings who previously resided within four miles of the development	LAHSA monthly <i>Lease Up Status</i> reports (December 2025)	Count of households in PBV units in new City-funded PSH buildings (available for occupancy after 4/1/24) by prior living location, with percentages shown as share of households with prior living location (excludes 7 households with no prior living location available)
#35: Number of exits from City-funded interim housing to permanent situations with current status of “permanent housing” as share of exits to permanent situations from all City-located interim housing	LAHSA <i>Internal Interim Housing Exits</i> dashboard	<p>Total exits of unique individuals from City-funded interim housing programs to permanent housing situations with current status of “permanent housing”, as share of all unique individuals with exits to permanent housing situations from interim housing programs located in City of Los Angeles (e.g., all with a Council District). Data as of November 7, 2025 (as extracted 11/11/25). <a href="#">See page 72 of LAHSA KPI data dictionary for detail on housing destination categories.</a></p> <p>NOTE: Methodological adjustment to this metric as of November report to better focus on exits to permanent housing <i>programs</i>.</p>
#35: Count of active participants in City-funded interim housing programs as share of active participants in all City-located interim housing	LAHSA <i>Interim Housing Active Participants</i> dashboard	Unduplicated count of active participants in City-funded interim housing programs as share of unduplicated count of active participants in all interim housing programs in City of Los Angeles (e.g., any with a Council District). Data as of November 7, 2025 (as extracted 11/11/25).