Monthly Performance Review

Agenda Item Five
Homeless Strategy Committee
March 12, 2026

System Trends -
Fiscal Year 2025-26 Q1 and Q2

System Trends - Utilization and Throughput

Following significant performance oversight and problem solving, City-funded interim and permanent housing reached near-full utilization at the beginning of Fiscal Year 2025-26.

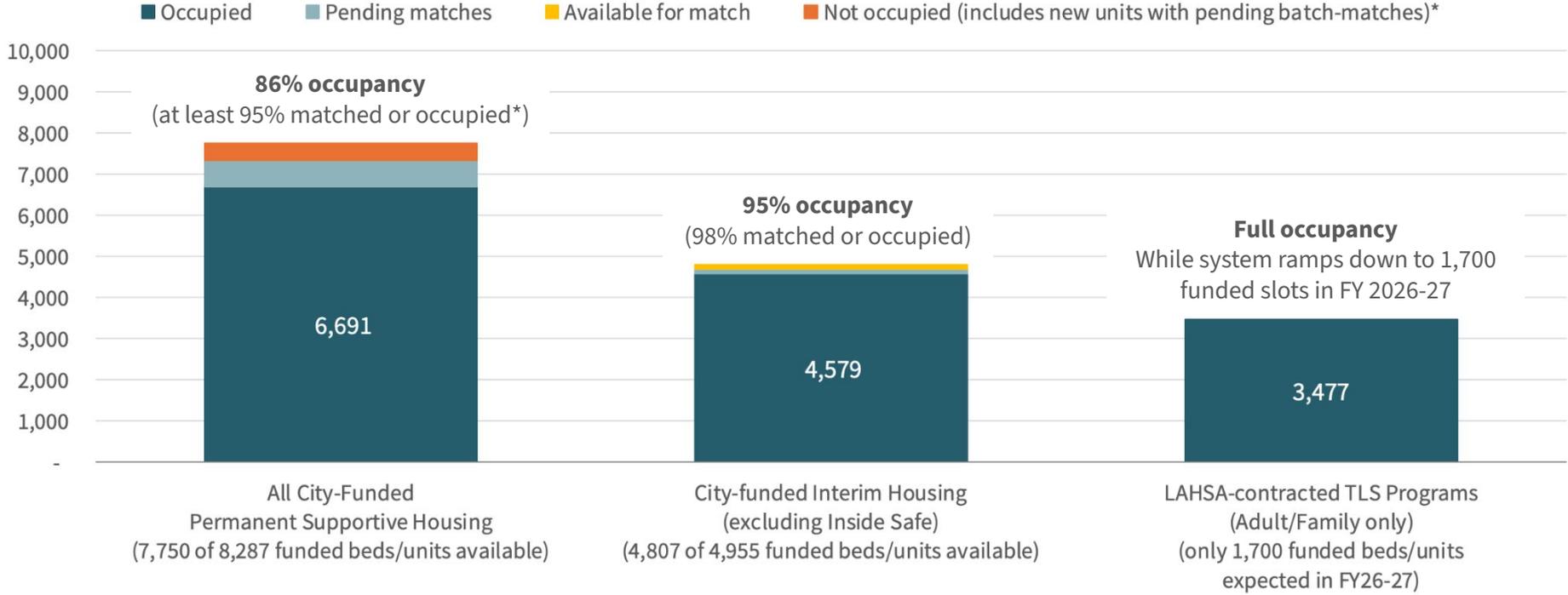Utilization remained high from July - December 2025.

As there is less available interim and permanent housing, we start to see a slow-down in:

- The number of people who are able to come inside into temporary housing
- The number of people who are able to move from temporary housing to permanent housing

And, as a result, people are staying in temporary housing for longer.

As was the case at the beginning of this fiscal year, nearly all City-funded interim and permanent housing is at or near capacity
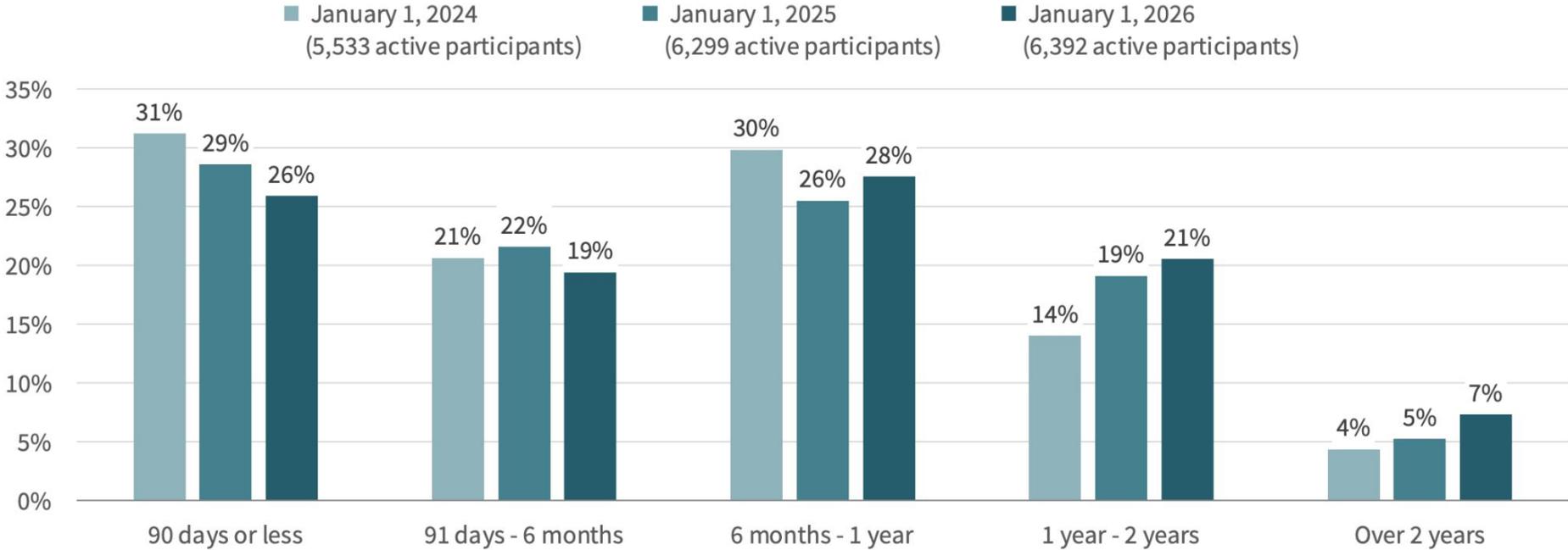
Utilization of City-funded programs at the beginning of January, by service type

Legend: ■ Occupied ■ Pending matches ■ Available for match ■ Not occupied (includes new units with pending batch-matches)*

86% occupancy
(at least 95% matched or occupied*)

95% occupancy
(98% matched or occupied)

Full occupancy
While system ramps down to 1,700 funded slots in FY 2026-27

- All City-Funded Permanent Supportive Housing: 6,691 (7,750 of 8,287 funded beds/units available)
- City-funded Interim Housing (excluding Inside Safe): 4,579 (4,807 of 4,955 funded beds/units available)
- LAHSA-contracted TLS Programs (Adult/Family only): 3,477 (only 1,700 funded beds/units expected in FY26-27)

* Data received from LAHSA does not currently allow us to count pending batches matches for new buildings (i.e., still leasing up), so at least some of the units in this category have matches

Data source: PSH data from monthly RMS extracts for 1/5/26 shared by LAHSA and analyzed by HSC staff; "All" category counts buildings with HAP by January 1, 2026 per HACLA, and "Turnover" counts buildings with HAP for at least 9 months and no units under batch-matching. City-funded interim housing data shown is for A Bridge Home, Tiny Home Village, Roadmap, and PHK City programs, from LAHSA's interim housing occupancy dashboard for 1/7/26.

With capacity in permanent supportive housing low, an increasing share of <u>interim housing</u> participants have been housed for more than one year: 28% on January 1, 2026, up from 18% two years prior
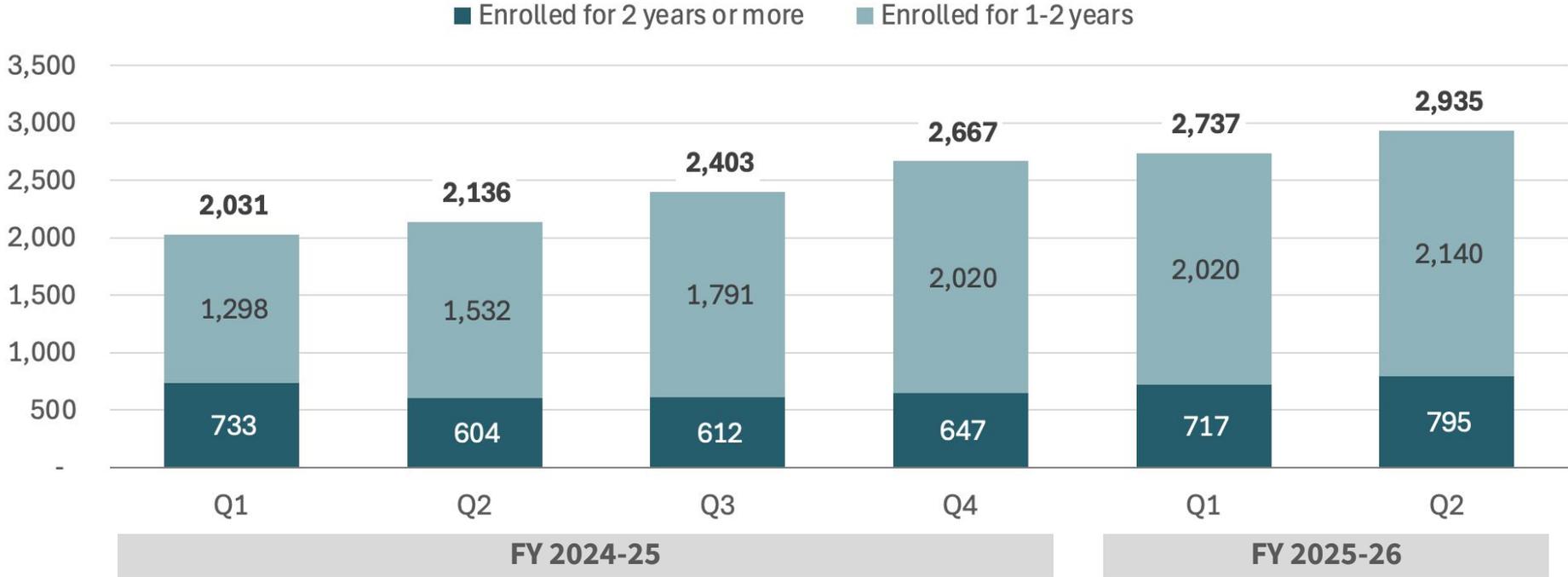
Distribution of active interim housing participants by days enrolled, (City-funded programs)

Legend:
- January 1, 2024 (5,533 active participants)
- January 1, 2025 (6,299 active participants)
- January 1, 2026 (6,392 active participants)

Days enrolled	Jan 1, 2024	Jan 1, 2025	Jan 1, 2026
90 days or less	31%	29%	26%
91 days - 6 months	21%	22%	19%
6 months - 1 year	30%	26%	28%
1 year - 2 years	14%	19%	21%
Over 2 years	4%	5%	7%

With capacity in permanent supportive housing low, an increasing number of <u>time limited subsidy</u> participants have also been housed for more than one year: 2,035 in the most recent quarter, compared to 2,031 in July - Sept 2024
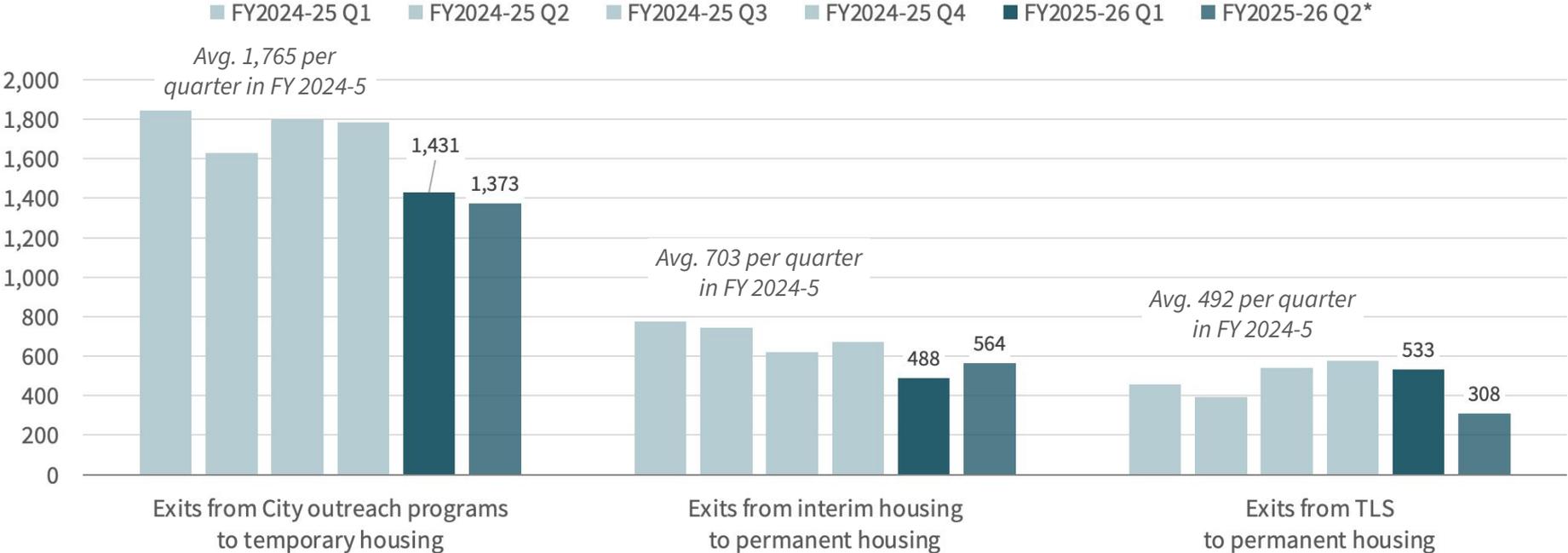
Distribution of active Time Limited Subsidy participants by days enrolled (LAHSA-contracted adult/family programs)

■ Enrolled for 2 years or more ■ Enrolled for 1-2 years

	Q1	Q2	Q3	Q4	Q1	Q2
Total	2,031	2,136	2,403	2,667	2,737	2,935
Enrolled for 1-2 years	1,298	1,532	1,791	2,020	2,020	2,140
Enrolled for 2 years or more	733	604	612	647	717	795
	FY 2024-25				**FY 2025-26**	

The impact is that fewer people are moving from unsheltered homelessness to temporary housing, and fewer people are moving from temporary housing to permanent housing

Number of participants exiting City-funded programs, by quarter, service type, and type of exits

Legend: FY2024-25 Q1 | FY2024-25 Q2 | FY2024-25 Q3 | FY2024-25 Q4 | FY2025-26 Q1 | FY2025-26 Q2*

Avg. 1,765 per quarter in FY 2024-5 — Exits from City outreach programs to temporary housing: 1,431; 1,373

Avg. 703 per quarter in FY 2024-5 — Exits from interim housing to permanent housing: 488; 564

Avg. 492 per quarter in FY 2024-5 — Exits from TLS to permanent housing: 533; 308

Performance Oversight Highlights - Fiscal Year 2025-26 Q1 and Q2

In Fiscal Year 2025-26 Q1 and Q2, the Homeless Strategy Committee focused on addressing three system performance challenges:

1. **Reducing exits from City-funded shelter within the first 90 days**, particularly exits to unknown locations or locations not fit for human habitation

2. **Redesigning the City-funded Time Limited Subsidy program** so it addresses issues with the current model and support the ramp down of the regionally-funded program

3. **Improving the lease up process**, so we can achieve our goal of at least 90% occupancy in all permanent supportive housing that has received City funding

Interim Housing

Performance Highlights

Progress on reducing exits from City-funded interim housing within 90 days

Exits from City-funded interim housing within 90 days have fallen since a spike in August and September

Share of participants who exited City-funded interim housing programs within 90 days, by month of exit
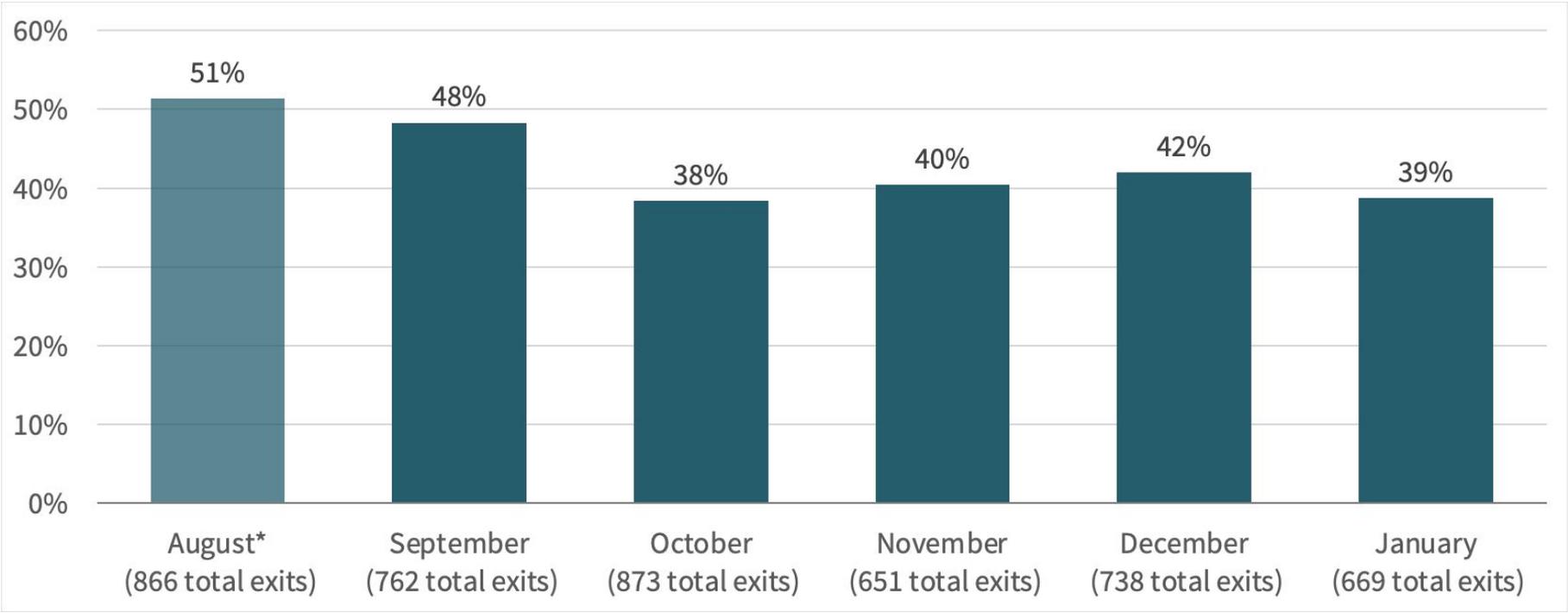
* Exit data for June through August includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been within the first 90 days
Data source: LAHSA Interim Housing Exit dashboard (as extracted 2/2/2026). City-funded programs identified by HSC.
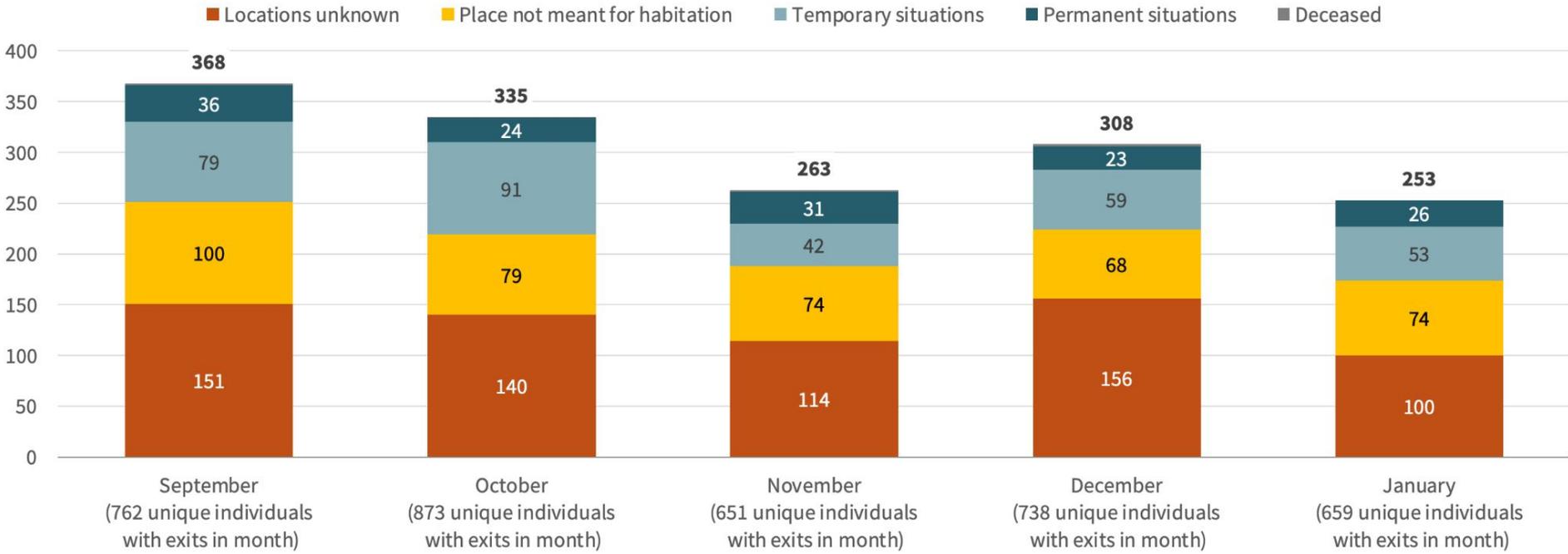
Progress on reducing exits from City-funded interim housing within 90 days

While the number of exits within 90 days is declining, too many of these exits continue to be to locations unknown or not fit for human habitation.

Participants who exited City-funded interim housing programs within 90 days, by month of exit and exit destination

Legend: ■ Locations unknown ■ Place not meant for habitation ■ Temporary situations ■ Permanent situations ■ Deceased

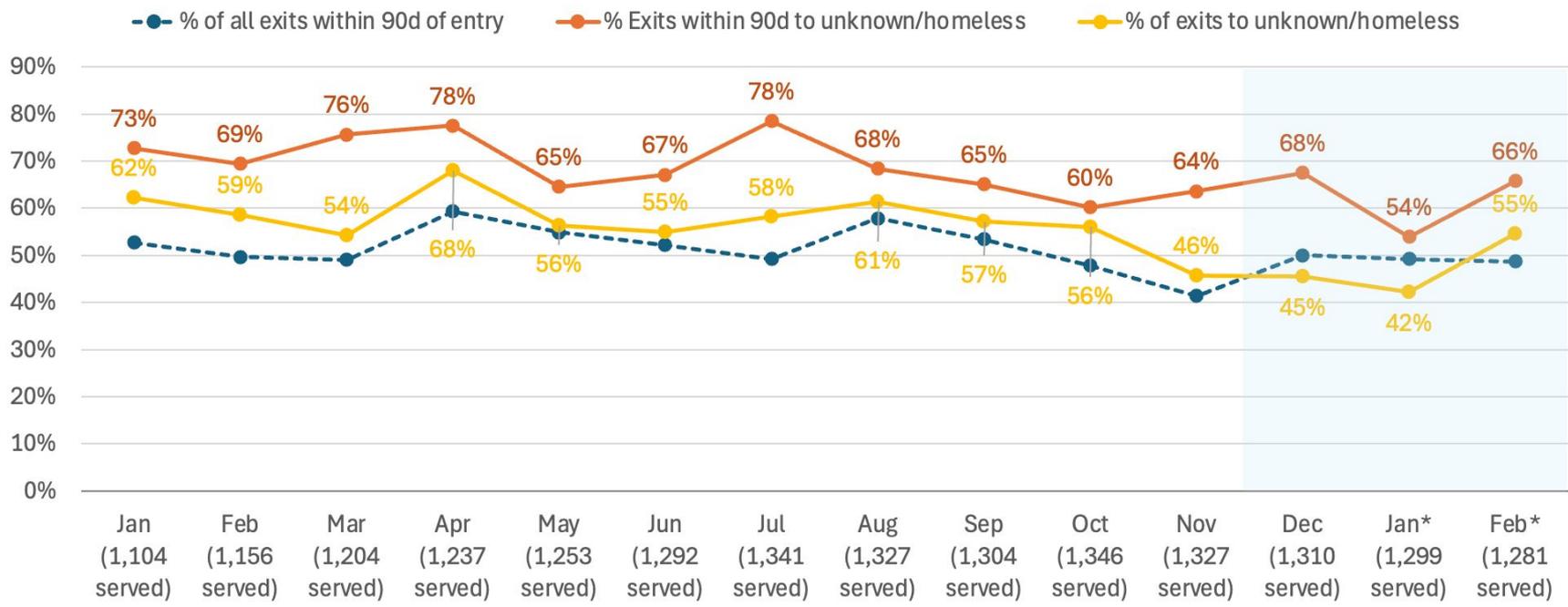| Month	Locations unknown	Place not meant for habitation	Temporary situations	Permanent situations	Total
September (762 unique individuals with exits in month)	151	100	79	36	368
October (873 unique individuals with exits in month)	140	79	91	24	335
November (651 unique individuals with exits in month)	114	74	42	31	263
December (738 unique individuals with exits in month)	156	68	59	23	308
January (659 unique individuals with exits in month)	100	74	53	26	253

* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Some of the exits to temporary situations in August could be administrative transfers.

Data source: LAHSA Interim Housing Exits dashboard (as of 2/2/2026). City-funded programs identified by HSC.

Progress on reducing exits from City-funded interim housing within 90 days

Performance oversight is making a difference at one of the largest providers with a high number of problematic exits.

Exits by month for large provider with performance improvement plan, Jan 2025 - Feb 2026

Legend:
- –●– % of all exits within 90d of entry
- –●– % Exits within 90d to unknown/homeless
- –●– % of exits to unknown/homeless

Month (served)	% Exits within 90d to unknown/homeless	% of exits to unknown/homeless	% of all exits within 90d of entry
Jan (1,104 served)	73%	62%	53%
Feb (1,156 served)	69%	59%	50%
Mar (1,204 served)	76%	54%	49%
Apr (1,237 served)	78%	68%	59%
May (1,253 served)	65%	56%	55%
Jun (1,292 served)	67%	55%	52%
Jul (1,341 served)	78%	58%	49%
Aug (1,327 served)	68%	61%	58%
Sep (1,304 served)	65%	57%	53%
Oct (1,346 served)	60%	56%	48%
Nov (1,327 served)	64%	46%	41%
Dec (1,310 served)	68%	45%	50%
Jan* (1,299 served)	54%	42%	49%
Feb* (1,281 served)	66%	55%	49%

Data source: LAHSA Interim Housing Exit dashboard (as extracted 2/4/2026) for specific provider's portfolio of sites within primary five City programs *Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.
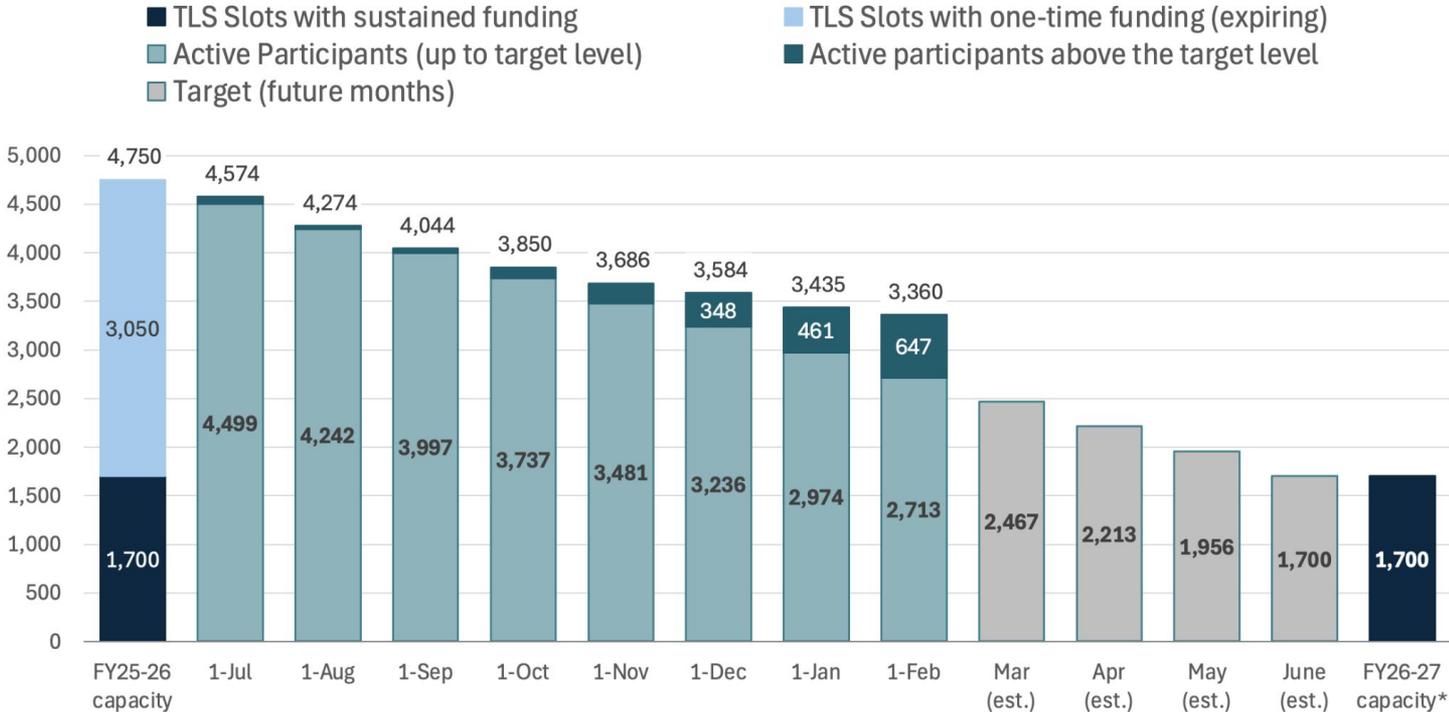
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Time Limited Subsidies

Performance Highlights

Fewer households are exiting the regional TLS program as the region approaches a funding cliff for this program

Given reductions in federal, state, and local funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the "one-time slots") transition to permanent housing, **leading to an intentional decrease in utilization.**

TLS funded capacity and active participants, Fiscal Year 2025-26

■ TLS Slots with sustained funding ▪ TLS Slots with one-time funding (expiring)
■ Active Participants (up to target level) ■ Active participants above the target level
■ Target (future months)

	FY25-26 capacity	1-Jul	1-Aug	1-Sep	1-Oct	1-Nov	1-Dec	1-Jan	1-Feb	Mar (est.)	Apr (est.)	May (est.)	June (est.)	FY26-27 capacity*
Total	4,750	4,574	4,274	4,044	3,850	3,686	3,584	3,435	3,360	2,467	2,213	1,956	1,700	1,700
One-time/above target	3,050						348	461	647					
Active/target		4,499	4,242	3,997	3,737	3,481	3,236	2,974	2,713					
Sustained	1,700													1,700

Performance measure #23 in Council File 25-0576. * FY26-27 capacity assumes that slots not funded with one-time funding are sustained.

Data source: Funded TLS slots for each fiscal year as shared with HSC staff by LAHSA data team; Households with a move-in date or housed from LAHSA TLS Summary dashboard, filtered to LAHSA-contracted programs for Adults and Families (e.g., does not include DV, Youth, or specialized programs) excluding SUNOFO, on first of each month, as extracted February 2, 2026.
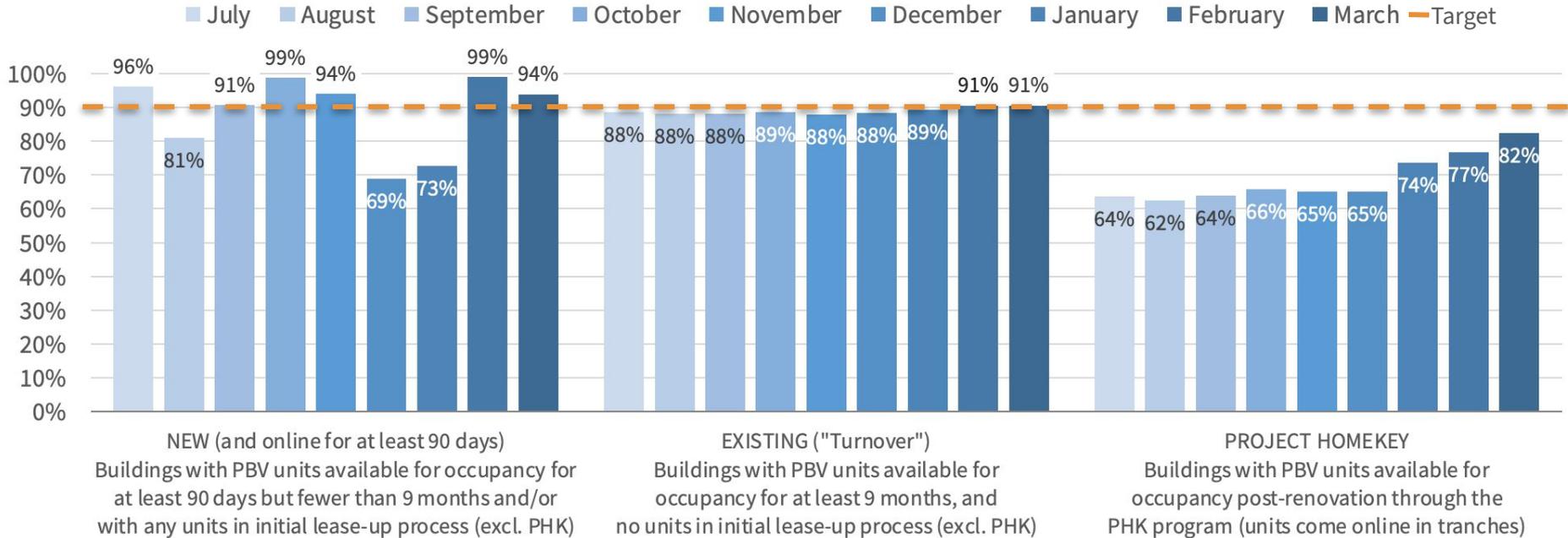
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Permanent Supportive Housing

Performance Highlights

Increasing utilization of permanent supportive housing

Occupancy has increased in all three categories of City-funded permanent supportive housing in 2026

Occupancy rate in City-funded permanent supportive housing (PBV units), by type and length of time available for occupancy
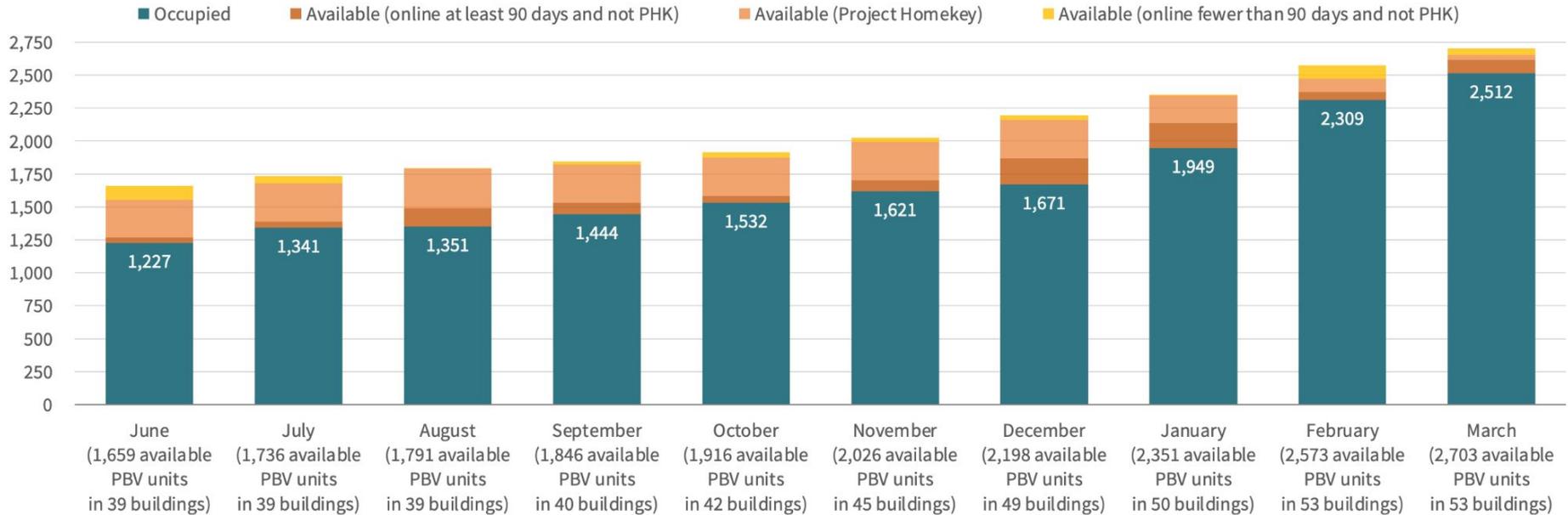

Legend: July, August, September, October, November, December, January, February, March, Target

NEW (and online for at least 90 days)
Buildings with PBV units available for occupancy for at least 90 days but fewer than 9 months and/or with any units in initial lease-up process (excl. PHK)
Values: 96%, 81%, 91%, 99%, 94%, 69%, 73%, 99%, 94%

EXISTING ("Turnover")
Buildings with PBV units available for occupancy for at least 9 months, and no units in initial lease-up process (excl. PHK)
Values: 88%, 88%, 88%, 89%, 88%, 88%, 89%, 91%, 91%

PROJECT HOMEKEY
Buildings with PBV units available for occupancy post-renovation through the PHK program (units come online in tranches)
Values: 64%, 62%, 64%, 66%, 65%, 65%, 74%, 77%, 82%

Performance measure #33 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Shows occupied units as a share of available units (i.e., not on hold) in buildings with master HAP executed, as shown in reports extracted at the beginning of each month; may not reflect actual occupancy rate at point in time due to data entry delays.

* Breaks out Project Homekey as units in these buildings come online in tranches as renovations progress, so original master HAP date does not necessarily indicate availability for all units.

New permanent supportive housing

Over 1,000 households have moved into new City-funded homes so far in FY 2025-26

Occupancy* and capacity in City-funded buildings that have received Master HAP since April 2024

Legend: ■ Occupied ■ Available (online at least 90 days and not PHK) ■ Available (Project Homekey) ■ Available (online fewer than 90 days and not PHK)

Month	Occupied
June (1,659 available PBV units in 39 buildings)	1,227
July (1,736 available PBV units in 39 buildings)	1,341
August (1,791 available PBV units in 39 buildings)	1,351
September (1,846 available PBV units in 40 buildings)	1,444
October (1,916 available PBV units in 42 buildings)	1,532
November (2,026 available PBV units in 45 buildings)	1,621
December (2,198 available PBV units in 49 buildings)	1,671
January (2,351 available PBV units in 50 buildings)	1,949
February (2,573 available PBV units in 53 buildings)	2,309
March (2,703 available PBV units in 53 buildings)	2,512

Performance measure #32 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Project Home Key shown separately as units in these buildings come online in tranches as renovations progress and may not all be available 90 days after master HAP executed.

* Due to data entry lags, actual occupancy in new buildings is typically higher than the number recorded in RMS at a point in time (and as shown in the chart above)

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New permanent supportive housing

Only 15 of 23 new City-funded permanent supportive housing buildings that have come online in FY 2025-26 achieved 90% occupancy within 90 days

Buildings that have received Master HAP since April 2024 and have been online for at least 90 days
that reached 90 day threshold since April 2025

- ■ 90% of all units occupied within 90 days
- ■ Achieved 90% total occupancy rate after 90 days
- ■ Achieved 90% occupancy of online units (adjusted rate)
- ■ Has not yet achieved 90% occupancy

Month building reached 90 day threshold
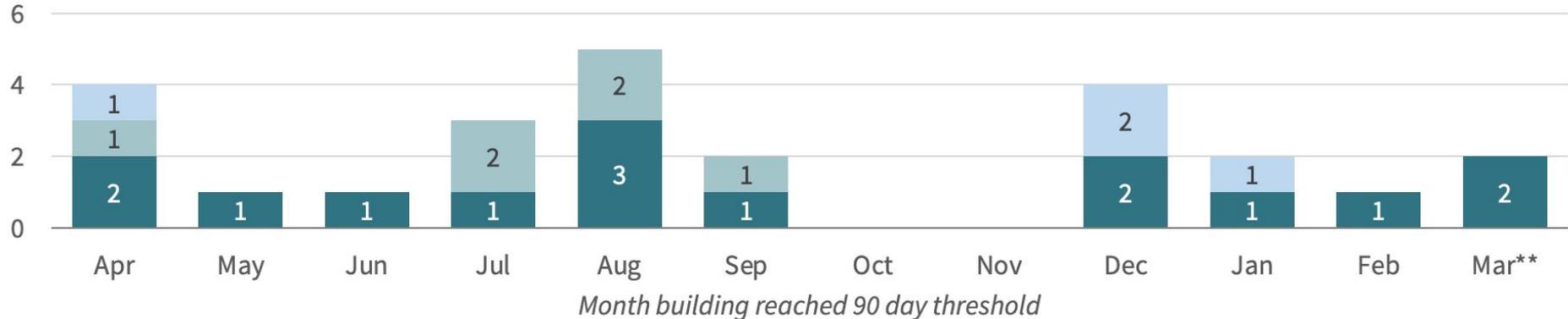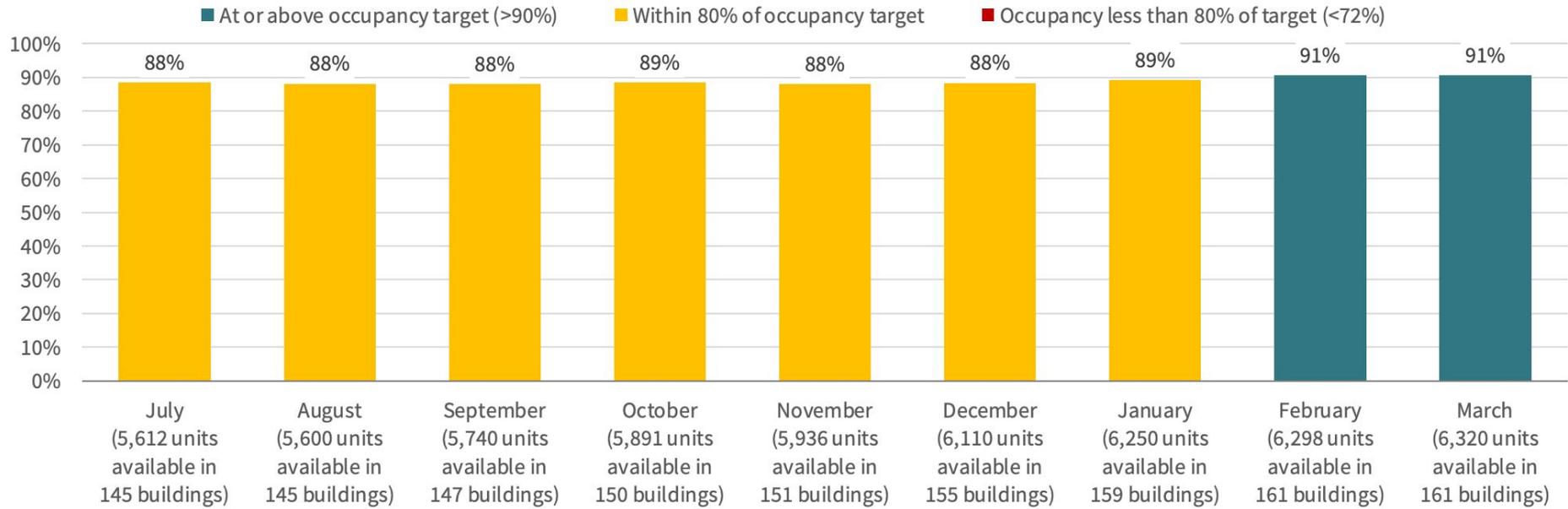
| Fiscal year 2024-25 | Fiscal year 2025-26 |

Performance measure #32 in Council File 25-0576. Data source: LAHSA data team monthly report, shared directly with HSC February 3, 2026 (reconciliation of CHAMP and RMS data); Universe of "new" buildings is City-funded PSH buildings that have achieved HAP since April 1, 2024 and have had HAP for at least 90 days (excludes HUD/VASH PBV units).

* All buildings in this category had significant numbers of units remaining offline at the the 90 day threshold, but have since achieved 90% occupancy in available units.
** Included early because both buildings that reach the 90 day threshold in March have achieved 90% occupancy.

Steady progress increasing occupancy in existing permanent supportive housing

Adjusted occupancy rate* in City-funded PSH buildings with PBV units more than 9 months from master HAP execution date (excluding Project Homekey and buildings with any batch-matched units)
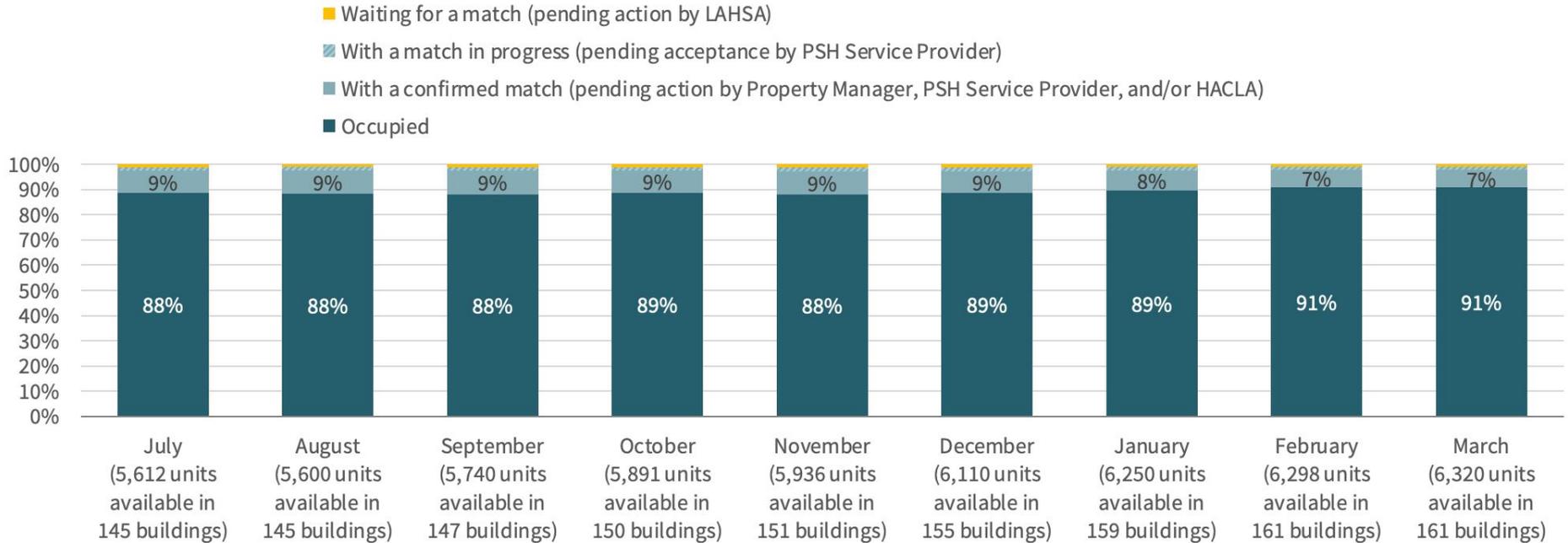
Legend:
- ■ At or above occupancy target (>90%)
- ■ Within 80% of occupancy target
- ■ Occupancy less than 80% of target (<72%)

Month	Occupancy
July (5,612 units available in 145 buildings)	88%
August (5,600 units available in 145 buildings)	88%
September (5,740 units available in 147 buildings)	88%
October (5,891 units available in 150 buildings)	89%
November (5,936 units available in 151 buildings)	88%
December (6,110 units available in 155 buildings)	88%
January (6,250 units available in 159 buildings)	89%
February (6,298 units available in 161 buildings)	91%
March (6,320 units available in 161 buildings)	91%

Performance measure #33 in Council File 25-0576. RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). Shows occupied units as a share of available units (i.e., not on hold) in buildings with master HAP executed. *Reflects data as extracted at beginning of each month; may not reflect actual occupancy rate at point in time due to data entry delays.

Existing ("turnover") permanent supportive housing

Many people have a confirmed match to a permanent supportive housing unit, but have not yet moved in due to process delays

Status of available units in City-funded PSH buildings with PBV units more than 9 months from master HAP execution date (excluding Project Homekey and buildings with any batch-matched units)
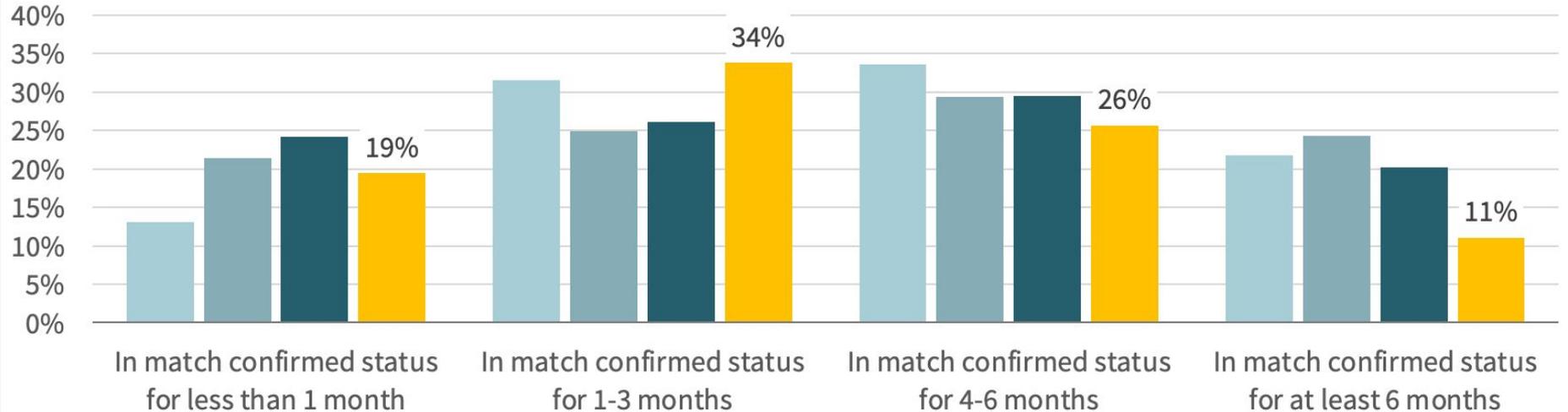
- ■ Waiting for a match (pending action by LAHSA)
- ▧ With a match in progress (pending acceptance by PSH Service Provider)
- ■ With a confirmed match (pending action by Property Manager, PSH Service Provider, and/or HACLA)
- ■ Occupied

Month	Occupied	With a confirmed match etc.
July (5,612 units available in 145 buildings)	88%	9%
August (5,600 units available in 145 buildings)	88%	9%
September (5,740 units available in 147 buildings)	88%	9%
October (5,891 units available in 150 buildings)	89%	9%
November (5,936 units available in 151 buildings)	88%	9%
December (6,110 units available in 155 buildings)	89%	9%
January (6,250 units available in 159 buildings)	89%	8%
February (6,298 units available in 161 buildings)	91%	7%
March (6,320 units available in 161 buildings)	91%	7%

Existing ("turnover") permanent supportive housing

In the most recent month's data, progress clearing units that had been in matched confirmed status for over three months
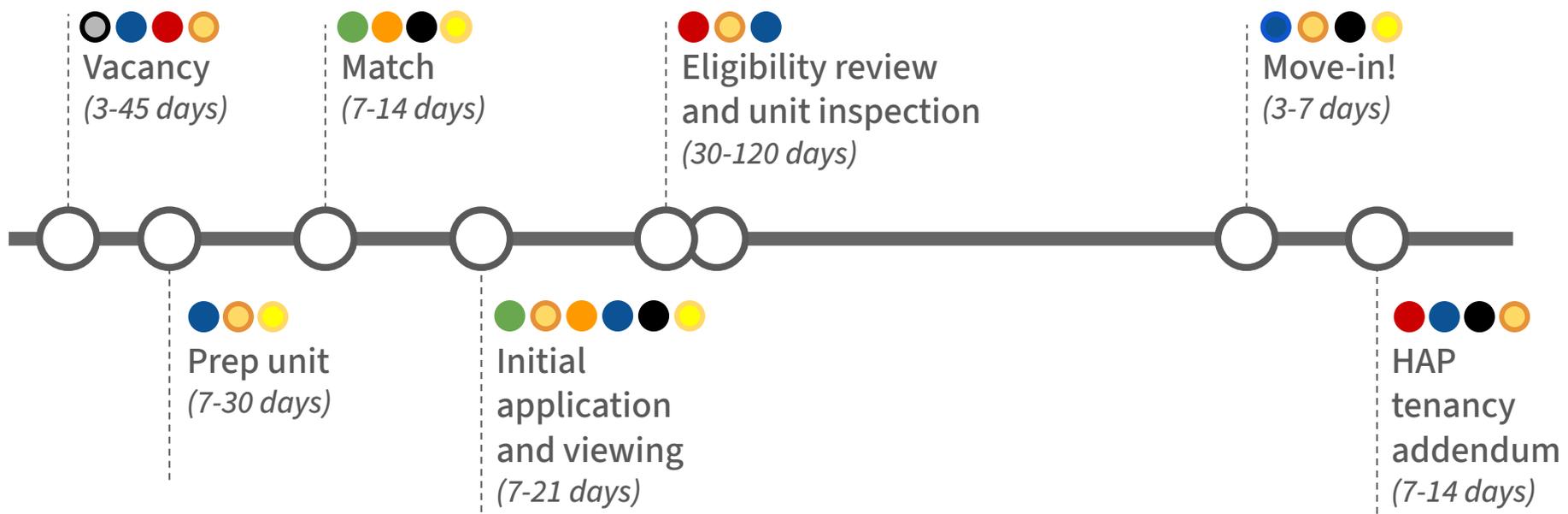
Number of consecutive months unit has been in "Match Confirmed" status in RMS
Universe: buildings with HAP for at least 9 months and no batch-matched units

Legend:
- As of Dec 2 (572 confirmed matches pending)
- As of Jan 5 (563 confirmed matched pending)
- As of Feb 3 (478 confirmed matches pending)
- As of Mar 3 (472 confirmed matches pending)

Categories (x-axis):
- In match confirmed status for less than 1 month — 19%
- In match confirmed status for 1-3 months — 34%
- In match confirmed status for 4-6 months — 26%
- In match confirmed status for at least 6 months — 11%

Existing ("turnover") permanent supportive housing

The current turnover process requires action from multiple different actors at each stage

Vacancy
(3-45 days)

Prep unit
(7-30 days)

Match
(7-14 days)

Initial application and viewing
(7-21 days)

Eligibility review and unit inspection
(30-120 days)

Move-in!
(3-7 days)

HAP tenancy addendum
(7-14 days)

CLIENT (current occupant)
CLIENT (applicant/ future tenant)
HACLA
LAHSA
Property management
On-site service provider (ICMS or other)
DHS RAD unit
Point of contact (e.g., IH or outreach case manager)

Existing ("turnover") permanent supportive housing

Factors contributing to delay in processing "match confirmed" units:

- In this collaborative, multi-step process, delays arise when stakeholders **do not complete all steps necessary to "pass on" a referral/ application** to the next stage; **lack of visibility** into where a referral/ application is in the process makes **shared accountability challenging**

  *Effects **all stages** of process*

- **Multiple rounds of correction** often required after initial submission of Universal Housing Application

  *Effects stage 4 (**Initial application and viewing**) & stage 5 (**Eligibility review**)*

- Property managers have **additional requirements and/or security deposit expectations for applicants** and requirements can **differ widely across buildings** (extending the application process and move-in)

  *Effects stage 4 (**Initial application and viewing**) & stage 7 (**Move-in**)*

- **Capacity constraints within HACLA** delay final eligibility review (e.g., can take up to 60 days to initiate review after property manager approval)

  *Effects stage 5 (**Eligibility review**)*

Update on City data access

Update on City data access

- **New access to:**
  - New dashboards and table to better track outreach services and encampment activities by geography - *to be presented in April*

  - Data from HACLA on occupancy in their full universe of City-funded permanent supportive housing - *to be presented in April*

  - Performance data for Safe Sleep and Safe Parking sites - *to be presented in April*

- **In process:**
  - Adoption of common identifiers for program-level performance and budget reporting to facilitate data sharing and problem solving

  - Dashboard and/or report(s) to facilitate monitoring and active system management of permanent supportive housing occupancy process (lease-up and turnover)