



HOUSING AUTHORITY
OF THE CITY OF LOS ANGELES
2600 Wilshire Blvd, Los Angeles, California 90057
(213)252-2500 • www.hacla.org

Date: February 22, 2018

Subject: Comprehensive Homeless Strategy – HACLA Report
Year 2017-18 Second Quarter

This report outlines the activities of the Housing Authority of the City of Los Angeles' strategies. This report highlights the successes and activities of the strategies.

4E: Coordinated Entry System: Supportive Services Standards for Subsidized Housing

The Housing Authority of the City of Los Angeles (HACLA) has been working with the Housing and Community Investment Department (HCID) in collaboration with the Los Angeles Homeless Services Authority (LAHSA), Department of Mental Health (DMH), Department of Health Services (DHS), Department of Public Health (PH), and Department of Public Social Services (DPSS), to develop a definition of supportive services and establish a set of standards that define the quality of supportive services for persons in subsidized housing who have recently experienced homelessness.

HACLA worked with various providers to formulate a standardized approach to performance goals and indicators, operating standards, and suggested practices.

We have reviewed and compared data of the frame work of supportive services that have already been developed and implemented by LA County Housing for Health, Standards of Excellence and CES. Attached is the services flow chart based on our discussions.

As conversations continued, the coordination of services has evolved into additional Measure H strategies that this strategy rolled in to. Strategy D7 provides services and rental subsidies for permanent supportive housing which encompasses the intent of strategy 4E.

We feel the intent of this strategy has been met by identifying a set of standards that define the quality of supportive services needed for persons in subsidized housing and there is no further work to be done on this strategy on that basis. The ongoing work on supportive housing will continue with strategy D7.



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7H: Facilitate Utilization of Federal Housing Subsidies

The Homeless Incentive Program (HIP) as of January 31, 2018 has received 1095 inquiries of which 838 are being processed towards potential unit approval/incentive issuance. HIP has transitioned into Measure H funding and HACLA started to implement new processing procedures. Under this new funding,

HACLA has internalized the payment issuance for all incentives through HIP, providing owners with the option of direct deposit.

On October 19, 2017, HACLA hosted a Landlord Meet and Greet in our office on 2600 Wilshire Blvd to provide owners with homeless incentive updates. On January 30, 2018, HACLA participated in a Landlord breakfast at the West LA VA Campus to inform owners of the program. HACLA will also be conducting an owner outreach at the Income Property Management Expo in Pasadena on March 13, 2018.

With Measure H funding, HACLA and the local Housing Authorities have the same incentives across the County offering holding fees equivalent to the bedroom size based on Fair Market Rent. The incentive program also includes; Security Deposit, Move-In Assistance such as utility deposits, essential furnishings, and Damage Mitigation.

The incentives mentioned for the strategy currently apply to HACLA's portfolio of homeless programs, namely:

Veterans Affairs Supportive Housing (HUD-VASH)

Shelter Plus Care (S+C) / Continuum of Care (CoC)

Homeless (HM)

Tenant Based Supportive Housing (TBSH)

Housing Opportunities for Persons with Aids (HOPWA)



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7I: Regional Coordination of LA City and County Housing Authority

HACLA and HACoLA conducted the first kickoff meeting on May 24, 2016. Present were the regional Public Housing Authorities (PHAs) in LA County along with LAHSA and local HUD. The meetings have continued on a quarterly basis to spread best practices and encourage more PHAs to participate.

In preceding meetings, discussions regarding current practices with HACLA and HACoLA were shared with the regional PHAs. Discussions of Project Basing Section 8 vouchers was introduced to help bring forth more permanent supportive housing buildings.

A Universal Application has been developed between HACLA and HACoLA and is currently being used by several providers which helps in minimizing confusion for clients and their case managers in applying to the Housing Authorities. It's also extremely beneficial for the purposes of interagency collaboration when clients transfer between Housing Authorities. HACLA, HACoLA, and LAHSA are also working on universal forms to document homelessness and chronic homelessness and intends to share the document with other PHAs in different continuums.

HACLA has established interagency agreements with HACoLA, Pasadena, Inglewood, and is in the process of executing one with Long Beach Housing Authority. There is reluctance amongst the other local housing authorities as they have limited housing stock.

The intent of this strategy has been met as interagency agreements have been established along with universal application forms between the two largest Housing Authorities.

7J: Housing Choice Vouchers for Permanent Supportive Housing

HACLA's board has approved to project base 1000 vouchers per year over the next 5 years in conjunction with HHH.

HACLA issues NOFA's at a minimum of two times per year and has recently awarded 362 PBV units to 9 developers during the 2017/2018 winter round of the NOFA.

HACLA averages about 2400 turnover of vouchers per year. 1000 units will be dedicated to PBV to assist the homeless. The balance of the turnover assists incoming portability clients, conversions of formerly homeless clients in PBV, CoC, and HOPWA tenant based Housing Choice Voucher, and Section 8 Waiting List applicants.

In conclusion, we feel the intent of these four strategies have been met. We will continue to administer and monitor the ongoing activities within strategy 7H.