

CITY OF LOS ANGELES
INTER-DEPARTMENTAL CORRESPONDENCE

Date: May 23, 2019

To: Honorable Members of the Homeless Strategy Committee

From: 
Richard H. Llewellyn, Jr., City Administrative Officer

Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report
Fiscal Year 2018-19 Third Quarter**

Attached is the Fiscal Year 2018-19 Third Quarter Comprehensive Homeless Strategy (CHS) Quarterly Performance Report (QPR). This QPR provides the quarterly CHS metrics data and highlights key accomplishments.

Some of the accomplishments described include:

- Continued implementation of Proposition HHH;
- Homeless Prevention and Diversion efforts;
- State of California Homeless Emergency Aid Program; and
- The A Bridge Home initiative.

This QPR provides metrics data for 60 metrics across 16 strategies.

REPORT FROM

OFFICE OF THE CITY ADMINISTRATIVE OFFICER

Date: May 23, 2019

CAO File No. 0220-05151-0118

Council File No. 15-1138-S1

Council District: All

To: Richard H. Llewellyn, Jr., City Administrative Officer

From: Meg Barclay, Homeless Coordinator

Subject: **Comprehensive Homeless Strategy – Quarterly Performance Report Fiscal Year 2018-19 Third Quarter (January 1 – March 31, 2019)**

SUMMARY

This is the City's Comprehensive Homeless Strategy (CHS) Fiscal Year (FY) 2018-19 third quarterly performance report (Q3 QPR) for your review and submission to the Homeless Strategy Committee. This report highlights key accomplishments, provides updates on the enhanced CHS, the City's State Homeless Emergency Aid Program (HEAP) grant, the A Bridge Home program, and reports metrics data for the quarter.

DISCUSSION

Key Accomplishments

The status and next steps for each individual strategy are provided in Attachment 1. Key accomplishments in Q3 are discussed below.

- Proposition HHH (Prop HHH) Second Year Implementation (FY 2017-2018) (Strategies 6A and 10D)
 - In March 2019, the Mayor and City Council approved recommendations from the Housing and Community Investment Department (HCID) relative to Prop HHH Permanent Supportive Housing (PSH) Loan Program commitment letters resulting from the Fiscal Year 2018-19 Round 2 Call for Projects. \$243.6 million in commitment letters were approved for 23 projects with 1,497 total units, 1,208 of which are supportive.
 - Also in March 2019, the Prop HHH Citizens Oversight and Administrative Oversight Committees recommended that the Mayor and Council:
 - Approve the Fiscal Year 2019-20 Prop HHH Project Expenditure Plan (PEP), which included funding for 27 PSH projects, comprised of 1,785 units, 1,415 of which are supportive, for a total of \$281,340,750; and
 - Authorize HCID to release the Prop HHH Housing Innovation Challenge Request for Proposals, which would allocate up to \$120,000,000 to PSH projects that can demonstrate the ability to develop new units faster and/or at a lower cost than the existing Prop HHH PSH Loan Program.

- Affordable and Supportive Housing Production
 - HCID financed 175 affordable units and 766 supportive units. Construction was completed on 250 supportive units and 429 affordable units (not funded through Prop HHH) (Strategy 10A).
 - The Transit Oriented Communities (TOC) Guidelines (Strategy 7Q) became effective in September 2017, and the Department of City Planning has been processing applications under these guidelines since Q2 of FY 2017-18. In Q3, an additional 59 new discretionary TOC cases were filed. There are now 12,052 total units pending, 2,345 of which are affordable.
 - The Department of City Planning continues to implement the state Accessory Dwelling Unit (ADU) standards (Strategy 7K). In Q3, 1,077 permits were issued and an additional 854 applications were received.
- Preservation of Affordability Covenants (Strategy 7S)
 - HCID conducted outreach to three (3) property owners/managers to extend affordability covenants and/or renew housing assistance for 272 existing units.
 - 459 tenants in at-risk properties were educated about their rights and options.
- First Responder Training (Strategy 3A)
 - The Police Department has been continuing to provide Mental Health Intervention Training (MHIT) to all new officers; in the third quarter, the department exceeded 2,500 officers trained to date.
- Homeless Prevention and Diversion (Strategy 7T)
 - The Los Angeles Homeless Services Authority (LAHSA) allocated a portion of its State HEAP funds to hire additional staff trained in mediation and diversion techniques to help prevent homelessness at key inflow points and to train additional staff at partner agencies in problem-solving and mediation.
 - LAHSA also allocated HEAP dollars to create a flexible “problem-solving” funding pool for service providers to use to assist clients in quickly reconnecting to housing resources.

Enhanced Comprehensive Homeless Strategy

In March 2019, the City Council adopted recommendations from the Homeless Strategy Committee to approve the enhanced CHS, developed in collaboration with City strategy leads and a Lived Experience Working Group and with the support of a grant from the County of Los Angeles (C.F. 17-1001). The CAO is currently developing a reporting framework for the enhanced CHS and will begin training strategy leads in June 2019. Reporting under the enhanced strategy will begin in the first quarter of FY 2019-20.

Homeless Emergency Aid Program (HEAP)

On October 3, 2018, the City executed a grant agreement with the State for the \$85,013,607 HEAP grant. Since then, the Homeless Strategy Committee has recommended \$72,243,595 (85% of the total allocation) in HEAP funding commitments. As of April 30, 2019, a total of \$3,553,460.02 (4%) of the City’s HEAP allocation had been expended. These expenditures include \$3,531,557.46 from Activity Category 1 – Capital and Operating Support – A Bridge Home and \$21,902.56 from Activity Category 5 – Administrative Costs. The chart below provides the total amount and funds committed, reserved, and expended within each HEAP Activity Category.

Status of HEAP Commitments Recommended by the HSC and Expenditures as of April 30, 2019

Activity Category		Amount	Total Funds Committed	Reserved for A Bridge Home	Uncommitted Funds Remaining	Expended
1	Capital and Operating Support – A Bridge Home	\$51,079,797.65	\$50,187,907.00	\$891,890.65	\$0.00	\$3,531,557.46
2	Capital and Operating Support – Skid Row	\$20,000,000.00	\$8,323,124.00	\$0.00	\$11,676,876.00	\$0.00
3	Capital, Operating, Services – Citywide	\$7,998,325.00	\$7,998,325.00	\$0.00	\$0.00	\$0.00
4	Youth Set-Aside	\$4,250,680.35	\$4,049,435.00	\$0.00	\$201,245.35	\$0.00
5	Administrative Costs	\$1,684,804.00	\$1,684,804.00	\$0.00	\$0.00	\$21,902.56
Total		\$85,013,607.00	\$72,243,595.00	\$891,890.65	\$11,878,121.35	\$3,553,460.02

A Bridge Home

The Mayor’s Office and the City Administrative Officer (CAO) continue to convene a weekly working group of City staff, including the City Attorney’s Office, the Chief Legislative Analyst, the Los Angeles Homeless Services Authority, Public Works Bureau of Engineering, General Services, Building and Safety, and Fire to establish interim housing facilities.

By the end of Q3, a total of 860 new interim housing beds were funded or under construction. On March 26, 2019 the A Bridge Home facility at 1533 Schrader Boulevard (72 beds) began operating. The Mayor and Council approved funding Motions for the following two (2) additional sites: 1425 Paloma St. in Council District (CD) 14 (119 beds), and Sylmar Armory (85 beds).

CHS Metrics

The CHS metrics framework was approved in June 2017 (C.F. 15-1138-S25). The framework is comprised of strategy-level and headline metrics.

139 strategy-specific metrics were identified across all of the CHS strategies. 84 metrics across 22 strategies were scheduled to report data on or before FY 2018-19 Q3 (some of which were added since the metrics framework was approved). Departments report that data for 17 of these metrics are not yet available. An additional 7 metrics are not reported this quarter since they are reported on a biannual or annual basis. Therefore, Q3 data is available for 60 metrics across 16 CHS strategies. Attachment 2 provides this strategy-level data. First and second quarter data from FY 2018-19 (Q1 and Q2) are provided for reference. Attachment 3 summarizes strategy-level data by headline metrics.

Data associated with each headline metric is summarized as follows:

- Expansion of supply of affordable and homeless housing:
 - 250 non-Prop-HHH-funded supportive housing units were completed this quarter, up from 112 in Q2. 429 HCID-financed affordable units were completed, up from 344 last quarter (Strategy 10A).

- Number placed in permanent housing:
 - A total of 853 persons and 1,768 households have been placed in permanent housing through interactions with Los Angeles Homeless Services Authority (LAHSA) contractors and as a result of the Housing Authority of the City of Los Angeles's (HACLA) Homeless Incentive Program (Strategies 3A, 4A, 4F, 6B, 7B, and 7H). This is an increase in the number of persons (771) from Q2, but a decrease in the number of households (2,261).
 - Of all adults exiting bridge housing, 32 percent exited to permanent housing, an increase from the 27 percent reported in Q2 (Strategy 7O). The balance of adults exiting bridge housing in Q3 exited to temporary destinations (e.g. temporary stays with friends or family, 20 percent), to unknown destinations (e.g. refused to state or not collected, 31 percent), to institutions (e.g. jail, hospital, 5 percent), or to unsheltered destinations (10 percent), or were deceased (2 percent).
 - The median length of time from assessment to housing match decreased to 204 days for individuals in Q3 from 227 in Q2 (Strategy 4A). The median length of time from assessment to housing match for families was 135 days in Q3 (Strategy 4F), a decrease from 151 in Q2.
- Number placed in temporary housing:
 - 148 individuals were served through the Pilot Safe Parking Program, up significantly from 57 individuals reported in Q2 (Strategy 6B).
 - The average length of stay in crisis/bridge housing decreased from 92 days in Q2 to 56 days in Q3 for individuals, and from 108 days to 86 days for families (Strategies 4A and 4F, respectively). The average length of stay in shelter across all programs decreased from 88 days in Q2 to 60 in Q3 (Strategy 7O).
- Number who are prevented from becoming homeless or being discharged into homelessness:
 - 401 families received prevention services through CES in order to stabilize and maintain existing housing in Q3, down from 534 in Q2 (Strategy 4F). 45 percent of families were able to successfully retain their housing, down from 94 percent in Q2.
- Number who Retain Housing from Date of Placement:
 - 100 percent of persons retained housing for 12 months through efforts to strengthen CES technology, staffing and standardization, a slight increase from 98 percent in Q2. (Strategy 4A).
 - 93 percent of households retained housing over the following year through integration and strengthening of family and transition age youth CES, a decrease from the 99 percent reported in Q2 (Strategy 4F).
- Number who gain employment or enroll in vocational training/education:
 - 2,205 households have increased their income through participation in CES (Strategy 4A), an increase from 1,302 in Q2.
 - EWDD reports that 76 adults were placed in competitive employment through social enterprise in Q3 (Strategy 9A), up from 51 in Q2.
 - 12 homeless adults were hired by the City of Los Angeles in Q2, a slight increase from the 10 in Q2 (Strategy 9B).
 - 5 percent of emergency shelter participants saw an increase in income, similar to the 6 percent in Q2 (Strategy 7O).

Attachments

1. Comprehensive Homeless Strategy Third Quarter (Q3) Status Summary by Strategy
2. Comprehensive Homeless Strategy Third Quarter (Q3) Metrics – Strategy-level Report
3. Comprehensive Homeless Strategy Third Quarter (Q3) Metrics – Headline Summary
4. Index of Abbreviations

RHL:YC:MB:SRB:16190057

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
3A - Standardize First Responder Training for Homeless	<ul style="list-style-type: none"> Los Angeles Police Department (LAPD) continues to provide Mental Health Intervention Training (MHIT), offering two classes per Deployment Period. LAPD's Mental Evaluation Unit (MEU) met with LA Sanitation (LASAN) and agreed to provide an 8-hour POST Certified MHT course to approximately 60 LASAN employees. The Senior Lead Officers (SLO) continue to be assigned to Homeless Outreach and Proactive Engagement (HOPE) details. LAPD continues to collaborate with outside departments and agencies to gain a broader perspective on homelessness issues. 	<ul style="list-style-type: none"> Los Angeles Police Department (LAPD) will continue to support and implement training that promotes awareness, information sharing, and best practices. 	LAPD	Dominic Choi, Monique Contreras
3B - Develop Encampment Engagement Protocol	<ul style="list-style-type: none"> Final draft of the Los Angeles Department of Recreation and Parks (RAP) Los Angeles Municipal Code (LAMC) 63.44 protocol was completed in May 2018 and is pending City Attorney and General Manager approval. The development of the data management system is 90% completed pending Department of Recreation and Parks (RAP) protocols. 	<ul style="list-style-type: none"> Complete all protocols and ordinances for field implementation by quarter's end. 	BOS	Steve Pedersen, Gonzalo Barriga
3C - Widen Access to First Responder Teams for Homeless	<ul style="list-style-type: none"> See Strategy 3A. 	<ul style="list-style-type: none"> See Strategy 3A. 	LAPD	Dominic Choi, Monique Contreras
3D - Expansion of Jail In-Reach	<ul style="list-style-type: none"> Custody Services Division (CSD) successfully partnered with three community based in-reach providers; Homeless Healthcare Los Angeles for the Downtown Metropolitan Detention Center, Tarzana Treatment Centers for the Valley Jail Section, and Homeless Outreach Program Integrated Care Systems (HOPICS) for the 77th Regional Jail. In-reach services are being provided at: <ul style="list-style-type: none"> -Metropolitan Detention Center on Mondays from 10am-3pm, and Fridays from 11am-4pm. -Valley Jail Section on Mondays and Fridays from 11am-4:30pm. -77th Regional Jail on Mondays from 11am-4pm. 	<ul style="list-style-type: none"> Continue in-reach at the Metropolitan Detention Center and Valley Regional Jail two days per week, and 77th Regional Jail one day a week. 	LAPD	Sergio Castellon
3E - Integration with County Health Sobering Centers	<ul style="list-style-type: none"> San Julian: The San Julian Oasis project, a partnership between Department of Health Services (DHS) and Los Angeles Homeless Services Authority (LAHSA) to create a recuperative care facility, is in the plan check and permitting phase. Finalizing general contractor selection for the project. 	<ul style="list-style-type: none"> Service provider selected. Demo and construction phase commence. 	LAFD, LAPD, LAHSA	LAFD: Doug Zabitski; LAPD: Dominic Choi, Monique Contreras; LAHSA: Becky Gross

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
<p>4A - Strengthen CES Technology, Staffing & Standardization</p>	<ul style="list-style-type: none"> • LAHSA continues to support the current representative Payee contractors, LAHSA provided operator specific training and support, especially around the utilization of newly introduced Homeless Management Information System (HMIS). • In February 2019, LAHSA in conjunction with system partners developed the Housing Location User Agreement which develops standards that are required for programs to support housing location and ensure that landlords all receive a specific level of care. • LAHSA continues to work with stakeholders to develop the CES Operations Guide. • The DWC continues to conduct trainings such as Non-Intimate Partner Sexual Assault and others. • Launch of the LeaseUp platform, which is intended for service agency staff to access permanent housing opportunities for participants. 	<ul style="list-style-type: none"> • Housing Location: Los Angeles Homeless Services Authority (LAHSA) will conduct a Feedback Session with users of the Housing Location Program to continue to refine the program’s processes, determine challenges/barriers, and develop best practice in engaging landlords. Separate sessions with landlords and the operator will also be held. • Coordinated Entry System (CES) Policy Development: LAHSA aims to have the draft CES Operations Guide completed and sent for public comment by beginning of June 2019. After public comment LAHSA will develop a Public Comment Response Memo addressing the public comment received. • Additional trainings for LA City First Responders and LA City Library Staff are being coordinated with the Mayor's Office. 	<p>LAHSA</p>	<p>LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Christina Miller</p>
<p>4B - Strengthen Departmental Support for Homeless Case Managers</p>	<ul style="list-style-type: none"> • LAHSA is working with Housing and Urban Development Technical Assistance (HUD TA) on the development of an initial access tool to better triage to the appropriate system and incorporate diversion/problem solving. This tool will be released in June/July. • LAHSA is working with Frontline to develop and conduct problem solving and diversion training for all initial access points. LAHSA held the first training at the end of March with approximately 50 attendees, 25 of those attendees attended additional training to be able to provide the Diversion/Problem Solving training within the community. LAHSA will be releasing additional trainings in June. • LAHSA is working with Corporation for Supportive Housing (CSH) on increasing collaboration between the aging system and CES. We will pilot this within 2 SPAs with a goal of bring the larger learnings city and countywide. • Solid Ground Pilot – The Prevention Pilot between LA Family Housing and New Economics for Women (NEW) began in August. LAHSA and Family Source Center staff have been working closely with the NEW team to ensure successful launch of the pilot. • Housing and Community Investment Department (HCID) has developed a new triage tool that has been rolled out to all Family Source Centers. This is increasing the ability for Source Centers to properly identify and refer to Family CES. 	<ul style="list-style-type: none"> • Initial Access Tool – LAHSA will roll this tool out by end of June. Additional trainings will be developed to support the roll out of this tool. • Diversion/Problem Solving – LAHSA will hold an additional training in June, as well as staff a Diversion/Problem Solving Training team that will be able to train additional staff within homeless providers and key system partners. 	<p>LAHSA, HSC</p>	<p>LAHSA: Paul Duncan, José Delgado; HSC: Meg Barclay, Jack Reef, Christina Miller</p>

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
4C - Strengthen CES Data Sharing and Tracking	<ul style="list-style-type: none"> • LAHSA completed initial data match with HACLA and waiting for subsequent data matching. • LAHSA executed data sharing agreement with Housing Authority of the County of Los Angeles (HACoLA). Pending initial batch for testing data match. • LAHSA executed amendments for data sharing with ELP. 	<ul style="list-style-type: none"> • Receive initial batch and begin testing data match with HACoLA data. 	LAHSA, HSC, County CEO	LAHSA: Josh Hall; HSC: Meg Barclay, Jack Reef, Christina Miller
4D - Discharge Data Tracking System and Planning Guidelines	<ul style="list-style-type: none"> • LAHSA has begun engagement with targeted hospitals to access Homeless Management Information System (HMIS) to pilot and gather information on its value and how HMIS access can support and strengthen on-going partnerships between hospitals and CES lead organizations in the area. • Continued review/revision of HMIS policies with HUD TA to more clearly define participating organizations and align to CES operations. • Justice Service Prioritization Decision Assistance Tool (J-SPDAT) in final stages of implementation in HMIS, currently in process of developing training materials based on feedback from OrgCode. 	<ul style="list-style-type: none"> • Continue to work on revising Homeless Management Information System (HMIS) Policies to clarify HMIS access questions. • Continue to engage hospitals/jails/LASD/DCFS/etc. to discuss opportunities for integration between service systems. 	LAHSA	Josh Hall
4E - Supportive Services Standards for Subsidized Housing	<ul style="list-style-type: none"> • The Housing Authority of the City of Los Angeles (HACLA) has participated in the working groups for the development of the universal standards for PSH. It has also worked in partnership with LAHSA, DHS, DMH, and HACoLA to develop the universal forms. HACLA is incorporating these forms for their implementation. • The working group have identified the Baseline of High Quality Supportive Services in Subsidized Housing for the various populations. These services reflect pre-housing (Outreach Services) and post-housing Services (Housing Retention) that is tied to levels of success, goals and funding sources if applicable. The information has not yet been sent to the Service Providers for review and input. 	<ul style="list-style-type: none"> • Send the information to the Service Providers to review and provide input. • Schedule a date for a community forum of volunteers for input on the Baseline of High Quality Supportive Services in Subsidized Housing that was developed from the working group. 	HACLA, LAHSA	Ryan Mulligan

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
4F - Integration and Strengthening of Family and TAY CES	<ul style="list-style-type: none"> • LAHSA continues to work on its alignment of all three populations within the Coordinated Entry System (CES)—Adults, Families, and Youth. • Department of Mental Health (DMH) began entering family Permanent Supportive Housing (PSH) units into HMIS. • LAHSA secured HEAP funds to expand Rapid Re-Housing and Access services and to fund new Diversion staffing and flexible assistance funds for Families and Youth. • Expanded the scope of CES Education Coordinators to include capacity building support for case managers in Youth and Families CES. • Developed and approved a core set of CES policies related to Access, Assessment, Prioritization, and Referral. 	<ul style="list-style-type: none"> • In November 2018, HUD awarded approximately 150 Family Unification Program (FUP) vouchers to the Housing Authority of the City of Los Angeles (HACLA) and Housing Authority of the County of Los Angeles (HACoLA). LAHSA, in collaboration with the Department of Children and Family Services (DCFS), will match HACLA’s vouchers to Families and Youth through CES beginning Quarter 4. • LAHSA will finalize its first CES Operations Guide with procedures related to Access, Assessment, Prioritization, Case Conferencing, and Matching, each with an effective date of July 1, 2019. • LAHSA will make awards for new Access Centers (Youth), allocate Access Center funding to existing Family Solutions Centers, and make awards for new CES Access Points (Families and Youth). • LAHSA, in collaboration with DCFS and HACLA, will begin matching Family Unification Program (FUP) vouchers to Families and Youth. • LAHSA will continue the development of a framework and guidance for ensuring TAY families are optimally served jointly by the Youth and Families CES sub-systems. • HEAP-funded expansion across Access, Diversion, and Rapid Re-Housing will launch July 1, 2019. 	LAHSA	Will Lehman
SA - Establish Homelessness Coordinator	<ul style="list-style-type: none"> • Completed. 	<ul style="list-style-type: none"> • Completed. 		
SB - Establish Homeless Strategy Committee	<ul style="list-style-type: none"> • Completed. 	<ul style="list-style-type: none"> • Completed. 		
5C - Establish Regional Intergovernmental Coordination	<ul style="list-style-type: none"> • Identified agencies and informal working groups where elected officials and staff from the City of Los Angeles interact with elected officials and staff from other jurisdictions on homelessness issues. • Identified key data concerning each of these agencies and working groups, such as staff and meeting schedules, to understand how the City can interact and share information. • Identified issues that would be relevant for intergovernmental discussions. 	<ul style="list-style-type: none"> • Present list of recommendations for Intergovernmental Cooperation to the Homeless Strategy Committee for consideration. 	Mayor's Office, CLA, Council, Adjacent Legislative Bodies, Los Angeles Councils of Governments	Mayor: Christina Miller; CLA : John Wickham; Council: Rachel Brashier

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
5D - Evaluate LAHSA JPA	<ul style="list-style-type: none"> Staff recommended that work on this strategy be placed on hold. Recommendations regarding the LAHSA Joint Powers Authority Agreement and Composition of the LAHSA Commission may arise as the Strategy is further implemented. 	<ul style="list-style-type: none"> On hold. 	HSC	Meg Barclay, Ivania Sobalvarro, Christina Miller
5E - Create Regional Homelessness Advisory Council	<ul style="list-style-type: none"> This strategy has been fully implemented. The Regional Homeless Advisory Council (RHAC) has been established and is holding regular meetings. 	<ul style="list-style-type: none"> The Regional Homeless Advisory Council (RHAC) will continue to convene quarterly. 	LAHSA	Jessica Reed
5F - Coordinate Homeless Support with LAUSD	<ul style="list-style-type: none"> Higher Education and Homelessness workgroup established, holding regular meetings. 	<ul style="list-style-type: none"> Continue to monitor County Measure H proceedings to ensure funding is provided to Los Angeles Unified School District (LAUSD). 	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
6A - Co-Locate Homeless Services Within Homeless Storage Facilities & Create New Facilities	<ul style="list-style-type: none"> There are 3 Navigation Centers currently under development, which will incorporate storage services with additional case management supports for participant CES connection and for facilitation of co-location services. Two of the three sites will incorporate additional services such as showers, bathrooms and laundry services. 	<ul style="list-style-type: none"> Complete and release an RFP for operators for the new centers in May 2019. The first Navigation Center is scheduled to complete construction in December 2019 and begin operations in the same month. 	LAHSA	LAHSA: Heidi Wiersma; CAO: Bernyce Hollins
6B - Establish Citywide Safe Parking Program	<ul style="list-style-type: none"> There are currently 7 safe parking programs open throughout the city. LAHSA is working with 6 council districts to set up additional safe parking programs in their districts. 	<ul style="list-style-type: none"> LAHSA plans to release an RFP to identify safe parking providers and sites by the end of Q4. 	LAHSA	Becky Gross
6C - Establish Citywide Mobile Shower and Public Restroom System	<ul style="list-style-type: none"> The Refresh Spot reopened in September 2018. The following services were provided over the course of Q3: <ul style="list-style-type: none"> -Shower Utilization: 16,980 -Restroom Utilization: 26,548 -Laundry Utilization: 6,587 -Number of participants provided with service referrals: 387 -Cumulative community hires to date: 111 Revised data for Q2 utilization is also provided: <ul style="list-style-type: none"> -Shower Utilization: 16,330 -Restroom Utilization: 25,263 -Laundry Utilization: 7,284 -Number of participants provided with service referrals:340 -Cumulative community hires to date: 104 	<ul style="list-style-type: none"> Continue to work with service provider to resolve any issues. Begin preliminary planning for the relocation of the Refresh Spot. 	LAHSA	Heidi Wiersma
6D - Identify Public Land for Homeless Facilities	<ul style="list-style-type: none"> Discussions/feasibility assessment ongoing for the Old Children's Museum (300 N. Main St.) as a possible location for interim homeless housing. 	<ul style="list-style-type: none"> Complete assessment on use of the facility. 	CAO	Bernyce Hollins
6E - Evaluate Homeless Navigation Centers	<ul style="list-style-type: none"> This is a report back strategy regarding the feasibility of creating a navigation center model in the City. The report is complete and was presented to the Homeless Strategy Committee and the Homelessness and Poverty Committee in October 2017. 	<ul style="list-style-type: none"> Report described in Strategy was completed in 2017. 	LAHSA	Heidi Wiersma

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
6F - Expand Access to Public Restrooms	<ul style="list-style-type: none"> The 24-Hour Public Access at Venice Beach is ongoing. Restroom are staffed with one (1) armed security, one (1) gardener caretaker, and one (1) special program assistant from 10:00 p.m. - 6:30 a.m. The Pit Stop Program is operating at eleven sites. Homeless Emergency Aid Program (HEAP) funding was approved by the Mayor and Council in January 2019 to expand this service and introduce mobile showers. 	<ul style="list-style-type: none"> Monitor the pilot program at Venice. The current program services are going to be expanded to five new locations in Skid Row and throughout the City, in addition to mobile showers through new Homeless Emergency Aid Program (HEAP) funding. 	RAP, Board of Public Works (BPW), CAO	RAP: Jimmy Kim BPW: Raoul Mendoza CAO: Elyse Matson
7A - Shelter System Personnel Need for Bridge Housing Conversion	<ul style="list-style-type: none"> Report back completed. Metrics to be tracked under Strategy 7O. 	<ul style="list-style-type: none"> Report described in Strategy is complete. Metrics to be tracked under Strategy 7O. 	LAHSA	Jeffrey Proctor
7B - Expand Rapid Re-Housing	<ul style="list-style-type: none"> LAHSA shared Draft Rapid Re-housing universal program standards to lived experience groups including the Lived Experience Advisory Board (LEAB) and the Homeless Youth Forum of Los Angeles (HYFLA) Rapid Re-housing providers continue to collaborate with LA:RISE pilot program. Housing Location program presented to Rapid Re-housing providers to assist with locating units. LASHA is working on translating Rapid Re-housing documents into the various threshold languages. Rapid Re-housing coordinator continues to provide ongoing programmatic guidance to providers as needed. Rapid Re-housing coordinator also works collaboratively with Performance Management Analysts assigned to each agency to continue to provide support to Rapid Re-housing providers. 	<ul style="list-style-type: none"> Strategy implementation is ongoing. 	LAHSA	Charisse Mercado
7C - Expand Adaptive Reuse for Homeless Housing	<ul style="list-style-type: none"> Report back pending. 	<ul style="list-style-type: none"> Report back pending. 	HCID	Helmi Hisserich

Strategy	Status Q3 Quarterly Performance Report	Next Steps	Dept.	Lead
7D - Using Public Land for Affordable and Homeless Housing	<ul style="list-style-type: none"> As of Q3 FY 2018-19, the portfolio of City-owned sites for affordable housing development includes 51 properties. HCIDLA has established 34 Exclusive Negotiating Agreements (ENAs) with affordable housing developers, and has executed 12 Disposition and Development Agreements (DDAs). HCIDLA did not establish any new ENAs for the quarter. HCIDLA entered into two agreements, one Disposition and Development Agreement (DDA) for 283 W. Imperial Hwy. (AHOS property) and an Owners Participation Agreement (OPA) for 1637 N. Wilcox Ave. (LADOT), which will produce 115 total units, 53 of which will be supportive. HCIDLA successfully conveyed three City-owned sites, all formerly owned by the Community Redevelopment Agency of the City of Los Angeles (CRA/LA): 2600 S. Hoover Ave., 13574 W. Foothill Blvd., and 6901 – 6915 S. Main St. These projects will produce a total of 135 units, 118 of which will be supportive. AHOS Round 1 - The First round of the Affordable Housing Opportunity Sites (AHOS Round 1) identified eight potential sites (12 parcels) for affordable and homeless housing. AHOS Round 2: HCIDLA received Council authorization to enter into an ENA with the selected developer for 249 N. Chicago Ave and 318 N. Breed on October 19, 2018. An executed ENA is anticipated to be signed in Q4 2018-19. Municipal Facilities Committee(MFC) approved a report by the CAO recommending that the City-owned properties at 901 and 903 N. Main Street be transferred to HCIDLA, and authorizing HCIDLA to enter into an ENA with Friends of Homeboy, LLC. AHOS Round 3 - The City Administrative Officer Asset Management Group (CAO AMG) held meetings with Council Offices in Q3 2018-19 to review available properties in their districts and potential disposition options. 	<ul style="list-style-type: none"> CAO Asset Management Group (AMG) will finalize due diligence for the potential affordable housing sites and prepare a report to Municipal Facilities Committee (MFC) requesting authorization for the transfer of jurisdiction of the properties, and authorizing Los Angeles Housing and Community Investment Department (HCIDLA) to issue an RFP for the sites. The CAO will support HCIDLA in preparing the RFP for these sites. The RFP itself is anticipated to be issued in Q1 2019-20. HCIDLA will select a developer for the parking lot in CD 5 based on the RFP issued in February 2019. HCIDLA will enter into an ENA for the City-owned properties at 901 and 903 N. Main Street. HCIDLA will re-issue the RFP for the Kipling Triangle site in CD 14. HCIDLA will continue to enter into Exclusive Negotiation Agreements (ENA) with selected affordable housing developers and will negotiate Disposition and Development Agreements (DDA) in a timely manner in order to meet projects' financing timelines. 	CAO, HCID	CAO: Jacqueline Wagner, Blair Miller; HCID: Helmi Hisserich, Dianne Mattingly
7E - Annualize Joint Affordable & Homeless Housing Reports	<ul style="list-style-type: none"> HCID is in the process of enhancing its proprietary data system, Housing Information Management System (HIMS). This enhancement will improve HCID's ability to report on homeless units. 	<ul style="list-style-type: none"> Report back pending. 	HSC, LAHSA	HSC: Meg Barclay, Dora Huerta, Ben Winter; LAHSA: Juhyun Sakota
7F - Linkage Fee Nexus Study	<ul style="list-style-type: none"> Implementation of the Affordable Housing Linkage Fee (AHLF) ordinance continues to be phased in. Development projects submitted during this quarter are subject to 2/3 of the applicable linkage fee amount. 	<ul style="list-style-type: none"> Continue implementation of the Affordable Housing Linkage Fee ordinance and complete the phase-in. Development projects submitted on or after June 17, 2019 will be subject to the full linkage fee amount. 	DCP	Matthew Glesne, Cally Hardy

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7G - Implement Existing & Recommend New CEQA Zoning Reforms	<ul style="list-style-type: none"> Proposed thresholds of significance and the new Transportation Assessment Guidelines Chapter on CEQA impacts were released by the Department of City Planning and the Department of Transportation (LADOT) in November 2018 as part of the Strategic Growth Council Grant related to SB 743 Transition. The Natural Resources Agency released a Final Statement of Reasons for Regulatory Action in November 2018. This update includes final guidance related to analyzing transportation impacts pursuant to SB 743. All California cities must update their analysis metrics prior to July 2020. The Department is actively working on preparation to implement the SB 743 Transition. The update to the Transportation Section of the City's CEQA Thresholds Guide is currently pending consideration by the City Council. 	<ul style="list-style-type: none"> Continue work on SB 743 transition and complete City Council adoption. 	DCP	Matthew Glesne, Cally Hardy
7H - Facilitate Utilization of Federal Housing Subsidies	<ul style="list-style-type: none"> As of March 31, 2019, Homeless Incentive Program (HIP) has received 165 inquiries; 241 holding fee and 443 move-in assistance payments have been processed towards potential unit approval and/or incentive issuance. On January 10, 2019, HACLA's HIP team conducted training to 15 Special Service Groups Homeless Outreach Program Integrated Care Systems (SSG HOPICS) staff members on HIP's incentives and program logistics. On February 28, 2019, HACLA's HIP participated in a landlord workshop informational session at the Watts Labor Community Action Committee (WLCAC) Landlord Breakfast. On March 12, 2019, HACLA hosted a booth at the Pasadena Convention Center for the Income Property Expo. On March 28, 2019, HACLA's HIP participated in a landlord workshop informational session at the WLCAC Landlord Breakfast. 	<ul style="list-style-type: none"> Assist 300 individuals/families with move in cost to reach our goal of assisting 1200 individuals/families for FY 2018-19. Continue to facilitate connections of HACLA's voucher holders to HIP's available units. 	HACLA	Carlos VanNatter, Ryan Mulligan
7I - Regional Coordination of LA City & County Housing Authorities	<ul style="list-style-type: none"> The interagency agreement with Housing Authority of City of Long Beach HACLB is currently on hold per their request. The HACLA sent a draft interagency agreement to Compton Housing Authority on June 7, 2018. HACLA is pending a response from Compton Housing Authority. 	<ul style="list-style-type: none"> Execute interagency agreement with Compton Housing Authority. 	HACLA	Carlos VanNatter, Ryan Mulligan

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7J - Housing Choice Vouchers for Permanent Supportive Housing	<ul style="list-style-type: none"> HACLA awarded 765 Permanent Supportive Housing Project-Based Vouchers (PSH-PBV) to a total of 17 projects. The PBV's were awarded and approved by the HACLA Board of Commissioners on February 28, 2019. HACLA executed Housing Assistance Payment (HAP) contracts for 4 projects that will consist of 119 units: <ul style="list-style-type: none"> -Casa de Rosas Campus will have a total of 18 PBV units targeting Veterans Affairs Supportive Housing (VASH) Veterans; -Metamorphosis on Foothill will have a total of 44 PBV units targeting Homeless and Chronically Homeless individuals and families; -433 Vermont will have a total of 18 PBV units targeting Homeless and Chronically Homeless Seniors; -Residences on Main will have a total of 49 PBV units targeting Homeless/Chronically Homeless families and TAY (25 units). The projects should complete construction by the end of 2020. 	<ul style="list-style-type: none"> Assisting projects in getting HAP contracts executed by securing funding and completing the various reviews conducted by HUD and HCIDLA. 	HACLA	Carlos VanNatter, Ryan Mulligan
7K - Development of Second Dwelling Units Pilot Program	<ul style="list-style-type: none"> The City continues implementation of the new state Accessory Dwelling Unit (ADU) standards (AB 2299 and SB 1069), which have significantly increased the ability of residents to build and convert existing structures to ADUs. In this quarter, a total of 1,077 ADU permits were issued and an additional 854 applications were received, bringing the total number of permits issued since the City began implementing the new standards in January 2017 to 7,560 ADU permits. While state law is now in effect, the City is pursuing the adoption of its own, more tailored ADU ordinance. This ordinance is intended to apply the new state laws to the development and conversion of ADUs within the City, but adds additional regulation governing their allowable size and location. The proposed ordinance is currently pending consideration by the City Council. 	<ul style="list-style-type: none"> The Accessory Dwelling Unit (ADU) Ordinance is awaiting consideration by the PLUM Committee and City Council. 	DCP	Matthew Glesne, Cally Hardy
7L - Establish Planning and Zoning Policy on Homeless Micro Units	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	DCP	Matthew Glesne, Cally Hardy
7M - Reform Site Plan Review Ordinance for Homeless Housing	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	DCP	Matthew Glesne, Cally Hardy
7N - Evaluate Youth Housing Needs	<ul style="list-style-type: none"> HACLA continues to include TAY as one of the targeted populations in its NOFA's for PBV program. HACLA continues to receive referrals through DCFS for Section 8 Vouchers for TAY. 	<ul style="list-style-type: none"> HACLA continues to track TAY referrals in Section 8 and PBV programs. 	HACLA	Carlos VanNatter, Ryan Mulligan

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7O - Expanding Emergency Shelter and Improving Access	<ul style="list-style-type: none"> Following LAHSA's release of the Interim Housing RFP on December 14, 2018, LAHSA held the Bidders Conference for all interested parties, on January 30, 2019. The RFP and Bidders Conference were released to expand Interim Housing (Crisis and Bridge Housing) for all populations – Singles, Youth, and Families. The RFP also sought to create additional beds within the Enhanced Bridge Housing for Women component and implement a new Enhanced Bridge Housing for Older Adults component. LAHSA also continues efforts to site and locate additional Interim Housing facilities for Families, as well as work collaboratively with City and County partners and other relevant stakeholders to implement A Bridge Home programs in the City of Los Angeles. 	<ul style="list-style-type: none"> Continue to procure new beds for Families, Enhanced Bridge Housing for Women component, and secure beds for older adults. 	CAO, CLA, LAHSA	CAO: Meg Barclay; CLA: Jack Reef; LAHSA: Jeff Proctor
7P - Study Shared Housing Programs	<ul style="list-style-type: none"> LAHSA conducted additional briefing calls with 1736 Family Crisis Center, Harbor Interfaith, VOALA, HOPICS/SSG, LA Family Housing, and Valley Oasis to better understand their use of shared housing within their rapid re-housing programs. LAHSA has received supplemental data around participants that have gained shared housing. LAHSA has been engaging HUD support in identifying how other continuums have adopted service standards for shared housing. New data elements have been incorporated into the HMIS system and will allow for data tracking for shared housing in the future. LAHSA and the CAO conducted a shared site visit with SHARE! on 1/14 to discuss their model and pilot program and incorporation in future strategies with incorporating shared housing as well as viewed one of their housing sites. 	<ul style="list-style-type: none"> The City Administrative Officer (CAO) will present a report with the assistance of LAHSA to the Homeless Strategy Committee and Council. LAHSA will run HMIS numbers for participants identified as having gone into shared housing to see retention numbers within shared housing with current practices. 	LAHSA	Paul Duncan
7Q - Support House LA Initiative	<ul style="list-style-type: none"> Reporting on strategies 7L, 7M, 8A, 8B and 8C is consolidated under this strategy. Permanent Supportive Housing (PSH) Ordinance: The City Council unanimously adopted the PSH Ordinance on April 11, 2018, and the ordinance became effective on May 28, 2018. Update to Density Bonus Ordinance: The Department continues to conduct research and identify draft concepts for inclusion in the draft ordinance. The Transit Oriented Communities (TOC) Guidelines (Strategy 7Q) became effective in September 2017, and the Department of City Planning has been processing applications under these guidelines since Q2 of FY 2017-18. 	<ul style="list-style-type: none"> Update to Density Bonus Ordinance: Continue to identify draft concepts, conduct internal coordination, and begin preparation of draft ordinance and associated environmental document. 	DCP	Matthew Glesne, Cally Hardy

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7R - Expand Access to Flexible Housing Programs	<ul style="list-style-type: none"> The County Flexible Housing Program (FHP) provides up to approximately \$18,000 per year, per person assisted (\$1,500/month/person, including \$1,050 for rent and \$450/month for supportive services). The County Health Agency must serve County healthcare recipients; persons in areas that are not accessible to a County health facility are typically not eligible for this program. For the quarter ending March 31, 2019: approximately 44% of FHP-assisted households are within the City of Los Angeles (2,049 of 4,380 County-wide). (Due to revised methodology this number may contain individuals who relocated within/out of the City during the quarter.) 	<ul style="list-style-type: none"> Report back pending. 	CAO, CLA	CAO: Meg Barclay CLA: Ivania Sobalvarro
7S - Preservation of Affordability Covenants	<ul style="list-style-type: none"> Outreach to identified property owners, preservation transactions, and workouts: <ul style="list-style-type: none"> Property owners outreached regarding extending affordability covenant or renewal of housing assistance: 3 (272 units) Conduct financial & non-financial transactions to extend or preserve at-risk affordable housing: No projects this quarter. Minimize tenant displacement: At-Risk Affordable Housing Tenant Outreach and Education Services (AAHTOES): In progress <ul style="list-style-type: none"> 459 tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination. 	<ul style="list-style-type: none"> Continue to work closely with the outreach contractor provide accurate and timely information to tenants in affordable housing units that are at risk of converting to market-rate housing. Identify and continue working with properties that can yield financial and non-financial transactions to extend or preserve at-risk affordable housing. Continue to assist property owners in complying with State Notification requirements at covenant expiration or termination of rental subsidies. 	HCID	Ed Gipson, Lemono Lott

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7T - Homeless Prevention and Diversion Programs	<ul style="list-style-type: none"> • PSH and RRH coordinator met with PSH housing provider to discuss LAHSA funded prevention programs including eligibility, services offered and how to better collaborate regarding referrals to prevention between the two programs. • LAHSA continues to plan Shallow subsidy roll out which will provide 20% of slots to older adults (62+) enrolled in prevention. • LAHSA staff assisted in moderating the Problem-Solving Intervention breakout session during the Homeless Initiative Conference. During the breakout session two LAHSA funded providers representing different system populations shared their thoughts, practices and expertise regarding Problem-Solving Intervention practices (formerly referred to as diversion). • LAHSA System Components attended the Homeless Research Policy Institute Symposium on Predictive Analytics for Homeless Prevention. The symposium provided a glimpse of the research being completed to (1) predict which individuals are at highest risk of becoming homeless and (2) better target and rigorously evaluate prevention efforts. The purpose of research to see if it can be used to help inform prevention strategies to keep people in their homes and improve outcomes for the most vulnerable. • LAHSA Coordinator provided a general overview training of Prevention and Problem-Solving Intervention services to Glendale DPSS office along with SPA 2 Prevention/Problem-Solving Intervention provider (LAFH); staff will be co-located at two of SPA 2 DPSS sites to assist DPSS staff with problem-solving interventions to DPSS program participants. • LAHSA in collaboration with Inner City Law Center hosted a legal services feedback session, where prevention/problem-solving intervention and legal services providers had the opportunity to discuss and highlight successes and areas of improvement needed. • Approximately \$2,000,000 of LAHSA’s State Homeless Emergency Aid Program (HEAP) grant allocation is being used as a “problem-solving assistance fund” that can support homeless prevention efforts in the County. 	<ul style="list-style-type: none"> • LAHSA Coordinator participated in a Prevention and Problem-Solving Intervention Panel for the Westside Coalition meeting to educate community and faith-based partners/group of Prevention/ Problem-Solving Intervention services. This included LAHSA coordinator, LAHSA funded prevention/ diversion (problem-solving intervention) programs to help coordinate addressing the prevention needs of the community. 	HACLA, LAPD, LAHSA	HACLA: Carlos VanNatter, Ryan Mulligan; LAPD: Dominic Choi; LAHSA: Jeanette Robbins
8A - Analyze City-Wide Zoning for Homeless Housing	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	DCP	Matthew Glesne, Cally Hardy
8B - Review Transfer of Floor Area Rights (TFAR), Greater Downtown Housing Incentive Area (GDHIA), & Density Bonus Programs for Homeless Housing Inclusions	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> • Consolidated under Strategy 7Q. 	DCP	Matthew Glesne, Cally Hardy

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8C - Revise Parking and Trip Credit Guidelines for Homeless Housing	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	<ul style="list-style-type: none"> Consolidated under Strategy 7Q. 	DCP	Matthew Glesne, Cally Hardy
8D - Reestablish Mello Act Guidance	<ul style="list-style-type: none"> DCP continues to collaborate with the City Attorney’s Office, HCLDLA, Council District 11, and parties originally involved in a 2000 Settlement Agreement concerning the City’s implementation of the Mello Act. On-going discussions have begun to set parameters, methodologies, and procedures on how to achieve desired outcomes. A working draft ordinance is now being prepared for further discussion. 	<ul style="list-style-type: none"> Continue work on draft ordinance to be released for public comment. 	DCP	Matthew Glesne, Cally Hardy
9A - Employ Homeless Adults by Supporting Social Enterprise	<ul style="list-style-type: none"> LA:RISE 4.0, In Progress - For FY 18/19, the City budgeted \$2 million of City General Funds for LA:RISE to expand capacity and serve 300 additional individuals experiencing homelessness or at-risk of experiencing homelessness. Current performance for LA:RISE 4.0 City General Funds Metric Goal / Actual Performance / % of Goal <ul style="list-style-type: none"> -Number of participants enrolled 300 / 335 / 112% (as of 3/31/19) -Number of participants placed in subsidized transitional job 300 / 335 /112% -Number of participants placed in un-subsidized bridge or competitive employment 150 / 74 /49% In addition, Los Angeles County in partnership with the City through Economic and Workforce Development Department (EWDD) will provide \$3.8 million of Measure H funds for LA:RISE to serve an additional 510 individuals experiencing or at-risk of experiencing homelessness. Current performance for LA:RISE 4.0 County Measure H Funds Metric Goal / Actual Performance / % of Goal: <ul style="list-style-type: none"> -Number of participants enrolled 510 / 463 / 91% -Number of participants placed in subsidized transitional job 510/463/ 91% -Number of participants placed in un-subsidized bridge or competitive employment 255 / 68 /27% 	<ul style="list-style-type: none"> LA:RISE 4.0 has a goal of recruiting and enrolling 70% participants in transitional subsidized employment by 06/30/2019. As of this reporting period, 112% of participants have been enrolled in transitional employment for the LA:RISE 4.0 City General Funds Metric Goal. Fifty percent of enrolled participants (150) will be placed in un-subsidized bridge or competitive employment. 	EWDD	Elizabeth Macias
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	<ul style="list-style-type: none"> Per Executive Directive No. 15, the EWDD through the WorkSource System and LA:RISE program continues its partnership with the City’s Personnel Department to serve as a pipeline to supply participants with lived experience for consideration of City civil service positions through the Targeted Local Hire work program. The online training course is on hold as requested by the Mayor’s Office. The “No Wrong Door” campaign has been fully implemented at both the Homelessness Help Desk and the Personnel Department. Personnel Department staff is continuing to track the number of visitors to the “No Wrong Door” website. 325 users visited in Q3. 	<ul style="list-style-type: none"> Expand the “No Wrong Door” informational campaign to other Departments in the City as part of the enhanced Comprehensive Homeless Strategies. 	EWDD, Personnel	EWDD: Elizabeth Macias; Personnel: William Weeks

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9C - Employment Development Programs for Homeless Youth	<ul style="list-style-type: none"> With FY 2018-19 funds (City & County Measure H), as of 3/31/19, LA:RISE has recruited 267 homeless youth that have gained access to transitional subsidized jobs. The EWDD is also implementing the second year of the Performance Partnership Pilot (P3) regional approach which aligns funding/resources from state, county and other local partners to the newly procured 14-center YouthSource system and increases resources to probation, foster care, homeless, and other transitional age youth. 	<ul style="list-style-type: none"> Goals for the number of homeless youth to be served by the system have not been established. The Workforce Development System has a goal of serving 3,500 participants that fit the criteria under "Vulnerable Populations" of which a subset includes the homeless youth population. 	EWDD, LAPD	EWDD: Elizabeth Macias; LAPD: Dominic Choi
9D - Centralized Homeless Donation Coordination in LA County	<ul style="list-style-type: none"> A joint report from the Chief Legislative Analyst (CLA) and CAO included a recommendation to request the City Attorney to prepare and present an Ordinance to establish the Homeless Services and Financial Assistance Trust Fund to accept gifts, contributions, donations, and bequests to the City to support homeless services; this recommendation was received and filed by the Homelessness and Poverty Committee. 	<ul style="list-style-type: none"> Report described in the Strategy is complete. 	CAO, CLA	CAO: Meg Barclay; CLA: Ivania Sobalvarro
9E - Homelessness Prevention for Former Foster Care Youth	<ul style="list-style-type: none"> In progress - The P3 regional approach which aligns funding/resources from state, county, and other local partners to the 14-center YouthSource system and increases resources to probation, foster care, and other transitional age youth continues to be implemented. The P3 has revamped our youth system entirely by providing seamless coordination with various county departments including Probation, Children and Family Services, Public Social Services, Health and Mental Health, to enhance the collaboration with the City of Los Angeles and LAUSD. The P3 partnership has ongoing regional meetings taking place every quarter. We have reached several milestones in the P3 strategic plan including the chartering of the Reconnecting LA's Youth (ReLAY) Institute hosted by CSUN, the expansion of the foster youth waiver countywide, the integration of youth employment into Measure H strategies, and the roll-out of the LAHSA Coordinated Entry Referral System tool. A matched pairs, quasi-experimental evaluation is being used to evaluate the implementation and impact of our work locally over a four year period. The Performance Partnership Pilot will continue through September 30, 2019. 	<ul style="list-style-type: none"> Goals for the number of foster care youth have not been established. Assess 8,000 young adults, predominately high school dropouts, foster, probation, and experiencing homelessness (75 percent disconnected youth) through YouthSource System and Performance Pilot Partnership to increase educational, career, social well-being, and housing outcomes. 	EWDD, LAHSA, HSC	EWDD: Elizabeth Macias; LAHSA: Will Lehman; HSC: Meg Barclay, Jack Reef, Lisa Salazar

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9F - Expand Youth Homeless Services	<ul style="list-style-type: none"> In Quarter 3 of FY18-19, LAHSA continued the planning and procurement processes for the Los Angeles Continuum of Care's new one-time funding allocation from the State of California as part of the Homeless Emergency Assistance Program (HEAP). HEAP includes an at-minimum 5% carve-out for youth. LAHSA projects that more than 5% will be utilized for youth from the LA CoC's allocation including the following youth-specific uses: (1) expand Access Center services for youth; (2) newly-fund Coordinated Entry System for Youth (YCES) Access Points; (3) newly-fund Problem-Solving Specialists at the Departments of Children and Family Services (DCFS) and Probation as well as Access Centers, Access Points, Interim Housing sites, and others; (4) provide access for youth to a pool of Problem-Solving Assistance Funds to enhance problem-solving outcomes; (5) expand Rapid Re-Housing for youth; and (6) fund new Interim Housing for youth. LAHSA received 96 proposals in response to a RFP for Access Centers and Access Points. LAHSA will add supplementary Rapid Re-Housing slots for youth funded by HEAP to FY 2019-20 contracts, effective July 1, 2019. Youth-focused Problem-Solving Specialists will also begin July 2019. LAHSA released an RFP for the Problem-Solving Assistance Fund in March 2019, and this Fund will become available in August 2019. LAHSA executed a contract in Q3 with Point Source Youth, a national expert in Host Homes for Youth and technical assistance provider, to deliver technical assistance to each of the four newly-contracted Host Home providers. LAHSA procured an evaluator for Host Home (Lens Co.) and released an RFP for a Transitional Housing for Youth evaluation. LAHSA will select the evaluator in May 2019. LAHSA and Youth CES agencies continue to connect with higher education institutions through the Homelessness and Higher Ed Workgroup. LAHSA is also using HEAP funding to support the Host Home Program for Youth. LAHSA has contracted with four service providers in multiple Service Planning Areas (SPAs). 	<ul style="list-style-type: none"> Ramp up 55 new Host Home slots. Select a qualified evaluator to carry out the Transitional Housing for Youth evaluation. Make awards to new Access Centers and CES Access Points serving youth. Begin the contracting process for newly-funded Problem-Solving Specialists at Department of Children and Family Services (DCFS) and Probation. Select a qualified administrator for the Problem-Solving Assistance Fund. Support the Homeless Youth Forum of Los Angeles to execute its first Youth Empowerment Summit, a live convening for youth, providers, and other advocates focused on various topics and issues related to youth homelessness. Continue to support state and federal legislation that supports or increases housing and services for youth experiencing homelessness. 	LAHSA	Will Lehman
9G - Emergency Shelter for Homeless Individuals with Pets	<ul style="list-style-type: none"> In the event of a natural disaster type of emergency we would be able to provide housing for the pets of homeless people utilizing a large tent and crates. 	<ul style="list-style-type: none"> In the event of a natural disaster type of emergency we would be able to provide housing for the pets of homeless people utilizing a large tent and crates. 	Animal Services	Melissa Webber
9H - Proposals to Assist Homeless Individuals and Their Pets	<ul style="list-style-type: none"> Spay/neuter vouchers are being provided to our homeless population with pets through partner Downtown Dog Rescue. 	<ul style="list-style-type: none"> Ongoing provision of spay/neuter vouchers. 	Animal Services	Melissa Webber
9I - Employment Development for Homeless Individuals with Pets	<ul style="list-style-type: none"> Previously, LAHSA and EWDD identified several barriers that people experiencing homelessness with pets may experience and are gathering data to better address these barriers. 	<ul style="list-style-type: none"> LAHSA and EWDD will convene collaborators and gather additional information from other departments such as, Department of Disability, in order to obtain additional feedback and collaborate on the implementation of this strategy. Collect data on barriers that people experiencing homelessness with pets may experience. 	EWDD, LAHSA	EWDD: Elizabeth Macias; LAHSA: Jeanette Robbins

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9J - Social Impact Financing/Pay for Success	<ul style="list-style-type: none"> EWDD reports that large-scale Social Innovation Fund Pay for Success (SIF PFS) program would not be feasible due to the financial impact to the General Fund. However, a small-scale PFS system incorporated into the LA:RISE program to provide financial incentives to participants to increase participation is ongoing. 	<ul style="list-style-type: none"> Goals to be established. 	EWDD	Elizabeth Macias
9K - Women's Homelessness - Domestic Violence	<ul style="list-style-type: none"> Downtown Women's Center (DWC) and the University of Southern California (USC) are incorporating revisions into a final draft of the gaps analysis report. Pending receipt of the final draft, LAHSA will coordinate with relevant city stakeholders for its approval and release. 	<ul style="list-style-type: none"> Release the final gaps analysis report. 	LAHSA, HCID, DV Task Force	LAHSA: Jessica Reed; HCID: Darryl Booker; DV Task Force: Dadine Shimoji
9L - Women's Homelessness - Employment Development	<ul style="list-style-type: none"> LAHSA and EWDD have compiled and analyzed data to inform the strategy. Data was used to identify barriers to employment and develop solutions and interventions. EWDD is implementing the LA:RISE program that has a partnership with the Downtown Women's Center to provide employment specifically to women experiencing homelessness, in addition to 9 other Social Enterprise organizations that are also recruiting and serving women. The EWDD has identified a total of 771 women who are enrolled with the Workforce Development System from the Adult, Dislocated Worker, and Youth funding streams (CalJOBS.org database) that are receiving some level of employment services that may include case management, training and/or subsidized work experience, including LA:RISE. 	<ul style="list-style-type: none"> Goals to be established. 	EWDD, LAHSA	EWDD: Elizabeth Macias; LAHSA: Jeanette Robbins
10A - Full Funding for Affordable Housing Trust Fund	<ul style="list-style-type: none"> See Strategy 10D. 	<ul style="list-style-type: none"> See Strategy 10D. 	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10B - Establish the Homeless Services Trust Fund	<ul style="list-style-type: none"> Separate account established by HCID for City-funded homeless services. 	<ul style="list-style-type: none"> Funding for the City's homeless services largely transitioned to Measure H. 	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10C - Augment Supportive Housing Loan Fund & New Generation Fund	<ul style="list-style-type: none"> Fund was augmented in Q1 2017-18. No additional funding added in Q3 2018-19. 	<ul style="list-style-type: none"> Continue support for the City's Supportive Housing Loan Fund (SHLF). 	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef
10D - New Funding Programs and Guidelines	<ul style="list-style-type: none"> In March 2019, HCID's second round of commitment letters for new Proposition (Prop) HHH projects was adopted by the City Council. Additionally, the Prop HHH Citizens Oversight Committee and the Administrative Oversight Committee made recommendations to Council to approve the Fiscal Year 2019-20 Project Expenditure Plan (PEP), and recommended that the Council authorize HCID to release the Prop HHH Housing Innovation Challenge Request for Proposals. 	<ul style="list-style-type: none"> In May, the Proposition (Prop) HHH Citizens Oversight Committee and Administrative Oversight Committee will consider the third round of commitment letters for new Prop HHH projects. 	HCID	Tim Elliott
10E - CAO and CLA Report on Desired Strategies	<ul style="list-style-type: none"> CAO and CLA will track strategies' progress and performance. 	<ul style="list-style-type: none"> Ongoing. 	CAO, CLA	CAO: Meg Barclay; CLA: Jack Reef

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2018-19	Q2 FY 2018-19	Q3 FY 2018-2019	Headline Metrics	Notes
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through contact with HOPE Team	2	4	1	Number placed in permanent housing	
	LAHSA	Number of persons placed in temporary housing through contact with HOPE Team	42	36	34	Number placed in temporary housing	
	LAPD	Number of housing referrals to Los Angeles Homeless Services Authority (LAHSA)	986	463	431		
	LAPD	Number of housing referrals to other agencies	146	136	128		
	LAPD	Number of service referrals to Los Angeles Homeless Services Authority (LAHSA)	693	455	408		
	LAPD	Number of service referrals to other agencies	268	259	194		
	LAPD	Percent of HOPE Officers with MHIT Training	100%	93%	100%		
3B - Develop Encampment Engagement Protocol	BOS	Amount of hazardous materials collected (lbs) (Federal definition)	9,331*	6,256*	12,718		The metrics reported for Q1 and Q2 inverted the data being provided under the Federal and State definitions. This has been corrected in Q3.
	BOS	Amount of hazardous materials collected (lbs) (California definition, includes human waste)	22,819*	24,401*	39,096		The metrics reported for Q1 and Q2 inverted the data being provided under the Federal and State definitions. This has been corrected in Q3.
	BOS	Impoundments from noticed clean ups	904	783	1,091		
	BOS	Impoundments from un-noticed clean ups	994	2,319	2,203		
	BOS	Number of encampments	1,898	3,102	3,294		
	BOS	Number of persons placed in temporary housing	N/A	N/A	N/A	Number placed in temporary housing	Data not yet available.
	3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	N/A (Biannual)	248*	N/A (Biannual)	Number placed in temporary housing
LAPD		Number of persons identified in custody experiencing homelessness	N/A (Biannual)	5,227*	N/A (Biannual)		
LAPD		Number of persons in custody entered into CES or provided a referral by a service provider	N/A (Biannual)	1,922	N/A (Biannual)		
LAPD		Number of persons in custody interviewed by a service provider	N/A (Biannual)	671	N/A (Biannual)		
3E - Integration with County Health Sobering Centers	LAHSA	Number of clients placed in permanent housing upon discharge from a sobering center	N/A	N/A	N/A	Number placed in permanent housing	Data not yet available.
	LAHSA	Number of clients placed in temporary housing upon discharge from sobering center	N/A	N/A	N/A	Number placed in temporary housing	Data not yet available.
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Average length of stay in crisis/bridge housing	88	92	56		
	LAHSA	Length of time from assessment to housing match	Avg: 205 Med: 159 Range: 3-881	Avg: 258 Med: 227 Range: 3-1,022	Avg: 253 Med: 204 Range: 14-1078		

*Data changed from Q2 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2018-19	Q2 FY 2018-19	Q3 FY 2018-2019	Headline Metrics	Notes
	LAHSA	Need and acuity level of persons obtaining permanent housing	Score 1-3 (213) Score 4-7 (561) Score 8+ (652) (Average is 8)	Score 1-3 (213) Score 4-7 (570) Score 8+ (756) (Average is 9)	Score 1-3 (182) Score 4-7 (453) Score 8+ (625) (Average is 9)		
	LAHSA	Number of households screened and matched to a housing resource through CES	277	232	215		
	LAHSA	Number of households that have moved into housing	1,804	2,261	1,768	Number placed in permanent housing	
	LAHSA	Number of households who have increased their income by source of income	1,023	1,302	2,205	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percentage of persons that retain housing for 12 months	94%	98%	100%	Number who retain housing from the date of placement	
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	7	N/A (Biannual)	7	Expansion of supply of affordable and homeless housing	
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Average length of stay in crisis/bridge housing (days)	97	108	86		
	LAHSA	Housing retention over the following year	93%	99%	93%	Number who retain housing from the date of placement	
	LAHSA	Length of time from assessment to housing match (days)	Avg: 173 Med: 136 Range: 3-745	Avg: 197 Med: 151 Range: 14-655	Avg: 204 Med: 135 Range: 34-1078		
	LAHSA	Length of time from housing match to actual housing move-in (days)	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of families receiving diversion services that do not end up accessing homeless services through diversion efforts	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	495	534	N/A	Number who are prevented from becoming homeless or being discharged into homelessness	LAHSA unable to provide complete data due to delayed provider data entry.
	LAHSA	Number of households that receive services from multiple systems	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of matches being made from one SPA to another	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of referrals being made from one population system to another	N/A	N/A	N/A		Data not yet available.
	LAHSA	Number of TAY screened and matched to a housing resource through CES	61*	44	20		

*Data changed from Q2 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2018-19	Q2 FY 2018-19	Q3 FY 2018-2019	Headline Metrics	Notes
	LAHSA	Number of TAY who have moved into housing	130	113	136	Number placed in permanent housing	
	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	66%	94%	N/A	Number who are prevented from becoming homeless or being discharged into homelessness	LAHSA unable to provide complete data due to delayed provider data entry.
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	1	4	2	Number placed in permanent housing	
	LAHSA	Number of people connected to CES as measured by a new VI-SPDAT survey through the parking program	4	11	15		
	LAHSA	Number of people served	46	57	148	Number placed in temporary housing	
7B - Expand Rapid Re-Housing	LAHSA	Days from program entry into Housing	179	193	228		
	LAHSA	Increase in income from all sources	439	521	804	Number who gain employment or enroll in vocational training/education	
	LAHSA	Number placed in Permanent Housing	554	508	486	Number placed in permanent housing	
	LAHSA	Percent retaining housing after 12 months	98%	99%	99%	Number who retain housing from the date of placement	
	LAHSA	Total participants enrolled	1,579	1,610	1,195		
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites assessed through AHOS program	108	2	4		
	CAO	Number of sites identified for affordable housing through AHOS program	5	20	0		
	HCID	Number of sites identified for affordable housing development through HCID process (excludes AHOS Program)	0	0	0	Expansion of supply of affordable and homeless housing	
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	N/A (Biannual)	25 projects to-date filed Site Plan Review (SPR) with Categorical Exemption (CE)	N/A (Biannual)	Expansion of supply of affordable and homeless housing	
	DCP	Reductions in development timeframes for projects	N/A	N/A	N/A		Data not yet available.
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of Landlord Housing Incentive Payment (HIP) inquiries	79	197	165		
	HACLA	Number of landlords receiving incentive payment	198	142	228	Number placed in permanent housing	
7K - Development of Second Dwelling Units Pilot Program	DCP	Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	N/A (Biannual)	2,202 permits in Q1 and Q2; 1,597 additional applications	N/A (Biannual)	Expansion of supply of affordable and homeless housing	

*Data changed from Q2 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2018-19	Q2 FY 2018-19	Q3 FY 2018-2019	Headline Metrics	Notes
70 - Expanding Emergency Shelter and Improving Access	LAHSA	Average length of stay in shelter	88	88	60		
	LAHSA	Percent of adults exiting bridge housing to permanent housing	28%	27%	32%	Number placed in permanent housing	The performance target for bridge housing is 50% for families and 80% for individuals and youth.
	LAHSA	Percent of participants that see an increase in income	7%	6%	5%	Number who gain employment or enroll in vocational training/education	
	LAHSA	Percent shelter and bridge housing utilization	N/A	N/A	N/A		Data not yet available.
75 - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	0	0	0	Expansion of supply of affordable and homeless housing	
	HCID	Number of owners outreached regarding extending affordability covenants or renewal of housing assistance contracts	0	0	3 owners/ managers (272 units)		Data unavailable prior to FY 2018-19 Q3 due to contract renewal process.
	HCID	Number of tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination	N/A	702	459	Number who are prevented from becoming homeless or being discharged into homelessness	
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of individuals recruited	223	327	177		
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	223	209	177		
	EWDD	Number of people placed in competitive employment	0	51	76	Number who gain employment or enroll in vocational training/education	
	EWDD	Participants provided with retention supports after social enterprise job experience	0	51	76		
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of individuals recruited	792	837	845		
	EWDD/ Personnel	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A	N/A		Data not yet available.
	EWDD/ Personnel	Number of people placed in competitive employment	5	10	12	Number who gain employment or enroll in vocational training/education	
	EWDD/ Personnel	Participants provided with retention supports after social enterprise job experience	N/A	N/A	N/A		Data not yet available.
9C - Employment Development Programs for Homeless Youth	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	36	116	115		
	EWDD	Number of individuals recruited	36	116	115		
	EWDD	Number of people placed in competitive employment	0	0	0		
	EWDD	Participants provided with retention supports after social enterprise job experience	0	0	0		

*Data changed from Q2 report.

Strategy	Lead Agency	Strategy-Specific Metric	Q1 FY 2018-19	Q2 FY 2018-19	Q3 FY 2018-2019	Headline Metrics	Notes
9E - Homelessness Prevention for Former Foster Care Youth	LAHSA	Number of youth housed or connected with services	N/A	N/A	N/A		Data not yet available.
9I - Employment Development for Homeless Individuals with Pets	EWDD	Number of individuals recruited	N/A	N/A	N/A		Data not yet available.
	EWDD	Number of participants placed in transitional jobs program and co-enrolled in WIOA	N/A	N/A	N/A		Data not yet available.
	EWDD	Number of people placed in competitive employment	N/A	N/A	N/A		Data not yet available.
	EWDD	Participants provided with retention supports after social enterprise job experience	N/A	N/A	N/A		Data not yet available.
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	54*	10*	5	Number who gain employment or enroll in vocational training/education	
	EWDD/ LAHSA	Number of women enrolled experiencing homelessness who are unemployed (or who do not report earned income)	356*	171*	239		
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/ HCID	Permanent Housing Units Created	252	344	429	Expansion of supply of affordable and homeless housing	
		Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	\$311,672,673	N/A (Annual)	N/A (Annual)	Expansion of supply of affordable and homeless housing	Bond issuances reported annually.

*Data changed from Q2 report.

Strategy	Lead	Strategy-Specific Metric	Metrics at Q1 FY 2018-19	Metrics at Q2 FY 2018-19	Metrics at Q3 FY 2018-19
Expansion of supply of affordable and homeless housing					
4E - Supportive Services Standards for Subsidized Housing	HACLA	Number of agencies providing supportive services according to HACLA's definition and quality standards	7	N/A	7
7D - Using Public Land for Affordable and Homeless Housing	CAO	Number of sites identified for affordable housing development	0	0	0
7G - Implement Existing & Recommend New CEQA Zoning Reforms	DCP	Number of projects that take advantage of the various CEQA streamlining measures, including the number of total units, affordable housing units and homeless housing units	N/A **	25 projects to-date filed Site Plan Review (SPR) with Categorical Exemption (CE)	N/A **
7K - Development of Second Dwelling Units Pilot Program	DCP	Number of second dwelling units approved upon adoption of City second dwelling unit ordinance	N/A **	2,202 permits in Q1 and Q2; 1,597 additional applications	N/A **
7S - Preservation of Affordability Covenants	HCID	Number of at-risk properties and units preserved through Financial & Non-Financial Transactions	0	0	0
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Permanent Housing Units Created	252	344	429
10A - Full Funding for Affordable Housing Trust Fund	CAO/CLA/HCID	Bonds issued for permanent supportive housing and facilities for persons experiencing homelessness	\$311,672,673	N/A**	N/A**
Number placed in permanent housing					
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in permanent housing through contact with HOPE Team	2	4	1
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households that have moved into housing	1,804	2,261	1,768
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of TAY who have moved into housing	130	113	136
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people connected to CES and permanently housed	1	4	2
7B - Expand Rapid Re-Housing	LAHSA	Number placed in Permanent Housing	554	508	486
7H - Facilitate Utilization of Federal Housing Subsidies	HACLA	Number of landlords receiving incentive payment	198	142	228
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of adults exiting bridge housing to permanent housing	28%	27%	32%

Notes:

*Data changed from Q2 report.

**Data not available on a quarterly basis.

Strategy	Lead	Strategy-Specific Metric	Metrics at Q1 FY 2018-19	Metrics at Q2 FY 2018-19	Metrics at Q3 FY 2018-19
Number placed in temporary housing					
3A - Standardize First Responder Training for Homeless	LAHSA	Number of persons placed in temporary housing through contact with HOPE Team	42	36	34
3D - Expansion of Jail In-Reach	LAPD	Number of people discharged to temporary housing	N/A**	248*	N/A**
6B - Establish Citywide Safe Parking Program	LAHSA	Number of people served	46	57	148
Number who are prevented from becoming homeless or being discharged into homelessness					
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Number of families receiving prevention services through CES in order to stabilize and maintain existing housing	495	534	N/A
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Percentage of families who were able to successfully prevent imminent homelessness	66%	94%	N/A
7S - Preservation of Affordability Covenants	HCID	Number of tenants living in at-risk properties educated about their tenant rights, responsibilities and options when an affordability covenant and/or rental assistance contract is at-risk of expiration or termination	N/A	702	459
Number who gain employment or enroll in vocational training/education					
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Number of households who have increased their income by source of income	1,023	1,302	2,205
7B - Expand Rapid Re-Housing	LAHSA	Increase in income from all sources	439	521	804
7O - Expanding Emergency Shelter and Improving Access	LAHSA	Percent of participants that see an increase in income	7%*	6%*	5%
9A - Employ Homeless Adults by Supporting Social Enterprise	EWDD	Number of people placed in competitive employment	0	51	76
9B - City Recruitment, Training and Hiring Process for Homeless/Recently Homeless	EWDD/ Personnel	Number of people placed in competitive employment	5	10	12
9L - Women's Homelessness - Employment Development	EWDD/ LAHSA	Number of women employed	54*	10*	5
Number who retain housing from date of placement					
4A - Strengthen CES Technology, Staffing & Standardization	LAHSA	Percentage of persons that retain housing for 12 months	94%	98%	100%
4F - Integration and Strengthening of Family and TAY CES	LAHSA	Housing retention over the following year	93%	99%	93%
7B - Expand Rapid Re-Housing	LAHSA	Percentage of persons that retain housing for 12 months	98%	99%	99%

Notes:

*Data changed from Q2 report.

**Data not available on a quarterly basis.

Abbreviation	Full Name
AAHTOES	At-Risk Affordable Housing Tenant Outreach and Education Services
ACM	Active Contract Management
ADU	Accessory Dwelling Unit
AHLF	The Affordable Housing Linkage Fee
AHOS	Affordable Housing Opportunity Sites Initiative
AMG	Asset Management Group
BOE	Los Angeles Bureau of Engineering
BPW	Board of Public Works
CAO	City Administrative Officer
CD	Council District
CEO	Center for Employment Opportunities
CEQA	California Environmental Quality Act
CES	Coordinated Entry System
CH	Chronically Homeless
CLA	Chief Legislative Analyst
CoC	Continuum of Care
CPC	City Planning Commission
CRA/LA	Community Redevelopment Agency Los Angeles
CSD	Custody Services Division
CSH	Corporation for Supportive Housing
CWMDM	Countywide Master Data Management
DBS	Los Angeles Department of Building and Safety
DCFS	Los Angeles County Department of Children and Family Services
DCP	Los Angeles Department of City Planning
DDA	Disposition and Development Agreement
DHS	Los Angeles County Department of Health Services
DMH	Los Angeles County Department of Mental Health
DPSS	Los Angeles County Department of Public Social Services
DV	Domestic Violence
DV-IPV	Intimate Partner Violence
DWC	Downtown Women's Center
DWP	Los Angeles Department of Water and Power
ELI	Extremely Low Income
ELP	Enterprise Linkages Project
ENAs	Exclusive Negotiating Agreements
EWDD	Los Angeles Economic and Workforce Development Department
FHP	Flexible Housing Program
FUP	Family Unification Program
GSD	Los Angeles General Services Department
HACLA	Housing Authority of the City of Los Angeles
HACLB	Housing Authority of the City of Long Beach
HACoLA	Housing Authority of the County of Los Angeles
HAP	Housing Assistance Payment
HCID	Los Angeles Housing and Community Investment Department
HEAP	Homeless Emergency Aid Program
HHCLA	Homeless Healthcare Los Angeles

Abbreviation	Full Name
HIMS	Housing Information Management System
HIP	Homeless Incentive Program
HITF	Housing Impact Trust Fund
HMIS	Homeless Management Information System
HOPE	Homeless Outreach and Proactive Engagement
HOPICS	Homeless Outreach Program Integrated Care Systems
HUD	Department of Housing and Urban Development
HUD-VASH	HUD-Veterans Affairs Supportive Housing
HYFLA	Homeless Youth Forum of Los Angeles
ICLC	Inner City Law Center
ICMS	Intensive Case Management Services
J-SPDAT	Service Prioritization Decision Assistance Tool (Justice involved)
LA RISE	Los Angeles Los Angeles Regional Initiative for Social Enterprise
LADOT	Los Angeles Department of Transportation
LAFD	Los Angeles Fire Department
LAHSA	Los Angeles Homeless Services Authority
LAMC	Los Angeles Municipal Code
LAPD	Los Angeles Police Department
LASD	Los Angeles County Sheriff's Department
LAUSD	Los Angeles Unified School District
LC	Learning Community
LEAB	Lived Experience Advisory Board
LI	Low Income
MEU	Mental Evaluation Unit
MFC	Municipal Facilities Committee
MHIT	Mental Health Intervention Training
NEW	New Economics for Women
NOFA	Notice of Funding Availability
NTP	Notice to Proceed
OPA	Owners Participation Agreement
OPLA	Own a Piece of Los Angeles
P3	Performance Partnership Pilot
PATH	People Assisting the Homeless
PBV	Project Based Voucher
PEHP	Lawyers Preventing and Ending Homelessness Program
PEP	Project Expenditure Plan
PLUM	Planning and Land Use Management Committee
PSA	Pupil Service and Attendance
PSH	Permanent Supportive Housing
RAP	The Department of Recreation and Parks
RFI	Request for Information
RFP	Request for Proposals
RFQ	Request for Quotation
RHAC	Regional Homeless Advisory Council
RRH	Rapid Re-Housing
SHLF	Supportive Housing Loan Fund

Abbreviation	Full Name
SIF PFS	Social Innovation Fund Pay for Success
SLO	Senior Lead Officer
SPA	Service Planning Area
SRS	Scopes of Required Services
SSG HOPICS	Special Services for Groups Homeless Outreach Program Integrated Care Systems
TA	Technical Assistance
TAY	Transitional Aged Youth
TLC	Targeted Local Hire Program
TOC	Transit Oriented Communities
VASH	Veterans Affairs Supportive Housing
VAWA	Violence Against Women Act
VL	Very Low Income
WLCAC	Watts Labor Community Action Center
YCES	Coordinated Entry System for Youth
YFR	Youth Family Reconnection
YHDP	Youth Homelessness Demonstration Program
YRP	Youth Reconnection Program