

**CITY OF LOS ANGELES**  
INTER-DEPARTMENTAL CORRESPONDENCE

0220-06083-0009

Date: November 22, 2023

To: Paul Krekorian, Council President  
City Council

Nithya Raman, Chair  
Housing and Homelessness Committee

Bob Blumenfield, Chair  
Budget, Finance and Innovation Committee

From: Matthew W. Szabo, City Administrative Officer   
Office of the City Administrative Officer

Subject: **HOMELESSNESS EMERGENCY ACCOUNT - GENERAL CITY PURPOSES  
FUND NINTH STATUS REPORT (C.F 22-1545) AS OF FRIDAY, NOVEMBER 10,  
2023**

On January 18, 2023, the City Council and Mayor approved the motion (C.F. 23-0033) to establish the Homelessness Emergency Account (HEA) to address the City's homelessness crisis and approved the transfer of \$23,462,698.25 from the COVID-19 Emergency Response account and \$26,537,301.75 from the Additional Homeless Services - General City Purposes account for a total of \$50,000,000. The City Council and Mayor also authorized the City Administrative Officer to spend the funds as directed by the Mayor, and to provide reports to Council on the expenses incurred and purposes for which the funds were used.

During the annual budget process for FY 2023-24, the Council and Mayor approved an additional \$250 million in funding. An initial allocation of \$65.7 million was appropriated at the beginning of the fiscal year to the HEA with the remaining balance appropriated to the Inside Safe Reserve Fund account. If the available uncommitted balance in the HEA is below \$25 million during the fiscal year, the CAO is instructed to provide a memo to the Mayor, Council, and Controller requesting the Controller to effectuate a transfer within 10 business days of receipt. A transfer of \$25 million from the Inside Safe Reserve Fund account will be completed until the \$184.3 million has been allocated to the HEA. The Council may change this transfer instruction with a majority vote, subject to the Mayor's veto. Regular reporting is required to continue the automatic transfer of funds from the Inside Safe Reserve Fund account for this fiscal year.

## **DISCUSSION**

As of November 10, 2023, a total of \$67,361,477.18 has been expended for FY 2023-24 costs. The paid expenses for this fiscal year primarily consist of hotel and motel invoices as well as costs associated with the Mayfair Hotel acquisition. Attachment 1 provides a summary of actual and projected balances through December 31, 2023, for the Homelessness Emergency Account.

Based on known obligations to date, the account is expected to have an unencumbered balance of \$10,933,660.46 by the end of the second quarter and is expected to need a transfer from the Inside Safe Reserve Fund before the end of the calendar year. It is important to note that the cash balance is based only on information provided to the CAO's Office as of November 10, 2023, and is subject to change due to actual expenses. The CAO will continue to monitor the HEA uncommitted balance to effectuate a transfer if the total falls below \$25 million. Attachment 2 provides budgeted categories for the \$250 million approved in the FY 2023-24 budget, interim budget increases as well as incurred and projected costs through June 30, 2024, and future year cost options related to hotel occupancy agreements.

The Mayor's Office has approved extensions and additional funding for current Service Providers in association with the Los Angeles Homeless Services Authority (LAHSA) through December 31, 2023. The Mayor's Office and LAHSA are working together to project individual service provider costs through June 30, 2024. Additional programmatic planned expenditures will be included in future reports as they are identified.

### **Inside Safe Metrics**

Regular reporting on the outcomes achieved through the use of funds related to housing individuals is required and is included in this report. The Los Angeles Homeless Services Authority (LAHSA) has developed a data module within the Homelessness Management Information System (HMIS) to track key metrics for Inside Safe. Attachment 3 includes a one-page summary of Inside Safe outcomes as of November 10, 2023, prepared by LAHSA as well as additional breakdowns of the participant status by Council Districts and other pertinent metrics. The current housing retention rate of the program is estimated to be 82 percent. These numbers may change as LAHSA continues to work on further reconciling service provider data with HMIS entries to resolve duplicate placements and other discrepancies as well as refining the new Inside Safe data module.

The Mayor's Office reports that two Inside Safe operations were completed between October 16 and November 11, 2023. On October 24, 2023, Inside Safe addressed encampments along Venice Boulevard near the 405 exchange providing housing to an estimated 68 people in Inside Safe motel rooms and other Interim Housing. This was a multi-district operation covering Council Districts 5 and 11. Between November 7, 2023, and November 8, 2023, Inside Safe addressed encampments along Esperanza Elementary School, near MacArthur Park in Council District 1. An estimated 81 people were housed in Inside Safe motel rooms and other Interim Housing. The total for this reporting period is an estimated 149 people, pending further updates.

## **Inside Safe Motel/Hotel Invoicing and Contracting**

As of November 10, 2023, the motel invoices received to date include 934 invoices from 43 active individual hotels, totaling 141,819 hotel room nights. Hotels that were occupied just prior to this report's cut off date are not represented in this data. The current hotel room interim housing stock based on invoices received through November 10, 2023, is 1,030 rooms, which includes rooms for service providers and security. It does not account for double or multiple occupants sharing a room. Including the 481 rooms in LA Grand, the total hotel room interim housing stock is 1,511 rooms. The total amount billed for nightly room stays since July 1, 2023, through the date of this report, is \$9,490,472.84, with an average nightly rate of \$112.93, with the exception for the LA Grand, which has a nightly rate of \$125 plus \$29 per person for meals (total \$154 for single occupancy and \$183 for double occupancy, inclusive of food costs).

The invoice process for motels (excluding LA Grand, which is managed by the General Services Department) involves sites submitting invoices to the CAO's Office for review by both Service Providers and CAO staff. Once the review is complete, the CAO submits the invoice to the Mayor's Office for payment approval and subsequently to the City Clerk for payment processing. If payments exceed a certain amount, the City Attorney's Office will review as well; however, this step is not necessary if there is a booking agreement or occupancy agreement (i.e. contract) with the hotel location. Once an agreement is executed with a hotel owner, payment processing is completed quicker than when an agreement is not in place. The Mayor's Office and the General Services Department (GSD) are the leads for executing agreements with the City Clerk's Office completing the entries into the City's Financial Management System (FMS). Finally, the Controller's Office remits payment to the motel owners. The CAO has implemented an internal approval system to help streamline submissions for approval and processing.

As of November 10, 2023, there are 39 executed booking agreements and six executed occupancy agreements. A booking agreement is executed with a hotel that confirms a fixed nightly rate, but hotel rooms may fluctuate given the number of participants at a location and room availability at a given time. An occupancy agreement includes a fixed nightly rate as well as a guaranteed number of rooms regardless if they are filled or not. The six occupancy agreements represent a 277 room capacity with nightly costs ranging from \$110 to \$165 per night, with one service provider 2-bedroom office room cost at \$220 per night. These rates are similar to comparable motels in the same geographic locations throughout the City. The term of the occupancy agreements range from one to two years, with up to one year extension options. The total leasing costs for the multi-year occupancy agreements is estimated to be \$24,755,515.86. If the extension options are executed, there would be an additional projected cost of \$13,337,090.06 for a total cost of \$38,092,605.91 The Mayor's Office is in the process of negotiating additional occupancy agreements. Their intention is to transition from nightly booking agreements to multi-year occupancy agreements to provide operational stability. This strategy provides stable units in high-need areas to support Inside Safe Operations, including multi-district regional operations. The Mayor's Office is working with Service Providers and hotels/motels to ensure that rooms are consistently filled and closely monitored to ensure that vacant rooms are minimal and rapidly filled.

Facility expenses incurred since the beginning of the program total \$76,705.46. These costs include property improvements, repairs/damages, and valuation reports.

### **FORWARD INSIDESAFE Centralized Client and Housing Management Platform**

CAO began communication with FORWARD on a proposal on a custom solution to more efficiently handle the administrative workflow associated with the Inside Safe Program. The Mayor's Office and the CAO are exploring the launch of the FORWARD INSIDESAFE Centralized Client and Housing Management Platform as an innovative solution to streamline the motel invoicing and verification process. Currently, motel sites and Service Providers have their own individual forms and procedures for submission and verification for room stays related to Inside Safe participants, which can cause delays in the initial review of motel invoices. Although several efficiencies have been implemented, standardized submissions are still a challenge across the nightly motel room portfolio. The new platform will aim to provide a comprehensive solution through centralizing housing management and care delivery, fortifying data accuracy, expediting motel payments, and providing real-time data dashboards and reports. Through this platform, all participating Service Providers will be able to create a uniform program-specific intake process with daily check-ins with motel clients to eliminate data gaps and inaccuracies. The platform can also integrate into LAHSA's new and legacy systems, including HMIS. The estimated annual cost of this platform is \$2,580,000.

### **LA Grand Hotel**

On February 24, 2023, the CAO released the Revised Sixteenth Roadmap Report (C.F. 20-0841-S31), which authorized the extension of the LA Grand Hotel lease from February 1, 2023, through February 1, 2024, for use as interim housing. The lease covers a total of 481 rooms with a rate of \$154/night, which includes meals. Lease costs billed through December 31, 2023, is \$21,222,198.83. Estimated remaining lease costs through February 1, 2024, are projected to be \$2,078,768.00, which may increase based on occupancy. The City is obligated to pay a minimum monthly cost based on an occupancy rate of 85 percent. The current occupancy as noted in Attachment 4 is 429 individuals as of November 14, 2023.

### **Mayfair Hotel**

On August 18, 2023, Council approved the acquisition and rehabilitation of the Mayfair Hotel for use as interim housing for Inside Safe. The site has 294 rooms with a three-level 183 parking space garage which is located in Council District 1. It was previously used as a part of Project RoomKey (PRK). A cash flow loan of \$42,879,270 was authorized from the HEA for reimbursement from the Community Development Block Grant (CDBG) Fund (\$27,687,000), Proposition HHH Fund (\$5,192,270), and the Municipal Housing Finance Fund (MHFF) (\$10,000,000). As of November 10, 2023, \$15,192,270 of the Proposition HHH and MHFF fund loans have been transferred back into the HEA. The reimbursement of the CDBG loan has been transferred and is pending deposit into the HEA. Non-reimbursable costs from the HEA will total \$15,633,100 and include costs transferred to the General Services Department (GSD) for escrow (\$1,000,000), CBRE contracted costs for due diligence and project management (\$266,100), first

year of operations costs, which includes utilities, facility management, and other associated expenses for building upkeep (\$5,067,000), and rehab costs and associated project management (\$9,300,000). Currently, all of these expenses have been transferred to the appropriate department for spending.

### **LAHSA Service Provider Contracts**

The Los Angeles Homeless Services Authority (LAHSA) and the Mayor's Office are involved in ongoing assessments of service provider budgets, with an estimated total of \$16,088,774 allocated to twelve service providers (including LAHSA administrative costs) from the beginning of the program through September 30, 2023. To date, three supportive services-specific invoices have been submitted to the City for reimbursement from the Homelessness Emergency Accountant. The Mayor's Office and LAHSA have been meeting regularly to understand the needs associated with Inside Safe specific services and have worked on a newly released Scope of Required Services (SRS). A new up to budget amount of \$15,758,380 for the current 10 service providers was approved by the Mayor's Office beginning October 31, 2023, through December 31, 2023, at a daily bed rate of \$110/person for an estimated 2,155 clients to be served. LAHSA is releasing a procurement to allow an opportunity for additional service providers to participate in the Inside Safe Program. The Mayor's Office and LAHSA continue to meet regularly to discuss allocations for the remainder of the fiscal year.

Since June 1, 2023, Weingart has been providing services at the LA Grand and will continue through January 31, 2024. The negotiated amount for the Weingart contract is \$9,019,449.

The Inside Safe program model began with housing fairs, which provide staffing, necessary materials, and Uber rides to clients to visit different housing options. A total of \$20,000 was approved by the Mayor's Office for the 17 housing fairs to date. Currently, the County-City co-host Service Connection Days one or two weeks after Inside Safe operations to get people document-ready, as residents are further stabilized and continuity of services have been established. Participating departments include: Department of Motor Vehicles, Housing for Health Mobile Clinics, Department of Mental Health, Department of Public Social Services, Office of Immigrant Affairs and Department of Military and Veterans Affairs.

LAHSA continues to work with providers to ensure all exit data is entered into HMIS and is up to date and has committed to providing reconciled and verifiable exit data for Inside Safe regular reporting.

### **City Department Costs**

The Los Angeles Police Department (LAPD) has submitted for reimbursement a total of 307.2 overtime hours related to Inside Safe since the beginning of the fiscal year, at the cost of \$28,975.66. The updated projected costs based on submissions to date for the remainder of the fiscal year are approximately \$166,637. Primarily, LAPD has been providing support for, and ensuring the safety of, City staff and Inside Safe participants. To date, there have been zero arrests during the initial phase of operations.

Additionally, the Mayor's Office has approved LAPD's requested amount of \$250,000 to support the initial phase of the new Vehicle Recycling Program (VRP) with the service provider, SA Recycling. The funding will be used to authorize the dismantling and recycling of Recreational Vehicles that have been impounded and are unclaimed, in grave disrepair, or are an environmental hazard. Initial funding will allow Official Police Garages (OPGs) to recycle vehicles awaiting salvage so that space can be created for implementation of the Mayor's Inside Safe initiative to address unsafe and unsanitary vehicle dwellings and move displaced Angelenos into housing.

Should you require any additional information, please contact Kendra Leal, Senior Administrative Analyst II, at [kendra.leal@lacity.org](mailto:kendra.leal@lacity.org).

## **RECOMMENDATION**

Note and file.

cc:           The City Council  
              The Honorable Karen Bass, Mayor  
              Lourdes Castro Ramírez, Office of the Mayor  
              Sharon Tso, Chief Legislative Analyst  
              Kenneth Mejia, City Controller  
              Hydee Feldstein Soto, City Attorney  
              Dr. Va Lecia Adams Kellum, Chief Executive Officer, LAHSA

Attachments:

1. FY 2023-24 Homeless Emergency Account Actual and Projected Balances through December 31, 2023
2. FY 2023-24 Inside Safe Adopted Budget Categories and Year End Projections
3. Inside Safe Program Metrics as of November 10, 2023
4. Appendix from Mayor's Office of Housing & Homelessness Solutions

Attachment 1: FY 2023-24 Homeless Emergency Account Actual and Projected Balances through December 31, 2023

Cash Available July 1, 2023	\$65,700,000.00
FY23 HEA Cash Reappropriation (August 2023)	\$31,856,857.11
Mayfair Prop HHH Loan Reimbursement	\$5,192,270.00
Mayfair MHFF Loan Reimbursement	\$10,000,000.00
<b>Cash Available</b>	<b>\$112,749,127.11</b>
<b>Less Liabilities/Expenses</b>	<b>November 10, 2023</b>
Mayfair Escrow	\$1,000,000.00
Mayfair Rehabilitation Costs	\$9,300,000.00
Mayfair CDBG Loan	\$27,687,000.00
Mayfair Prop HHH Loan	\$5,192,270.00
Mayfair MHFF Loan	\$10,000,000.00
Mayfair Operation Costs	\$5,067,000.00
Mayfair CBRE	\$266,100.00
FY24 Motel Invoices Paid	\$4,797,952.18
FY23 Motel Invoices Paid	\$3,340,485.88
LA Grand Lease Paid	\$4,051,155.00
<i>Subtotal</i>	<i>\$70,701,963.06</i>
<b>Adjusted Cash Available</b>	<b>\$42,047,164.05</b>
<b>Anticipated Assets</b>	
Mayfair CDBG Loan Reimbursement <sup>1</sup>	\$27,687,000.00
<i>Subtotal</i>	<i>\$27,687,000.00</i>
<b>Adjusted Cash Available</b>	<b>\$69,734,164.05</b>

Attachment 1: FY 2023-24 Homeless Emergency Account Actual and Projected Balances through December 31, 2023

<b>Less Projected Liabilities/Expenses</b>	<b>December 31, 2023 <sup>2</sup></b>
LADOT Outstanding FY23 Costs <sup>3</sup>	\$26,863.67
LAPD Overtime (est.)	\$75,282.35
LAPD RV Dismantler	\$250,000.00
LA Grand Lease (est.)	\$8,421,453.00
LAHSA Service Providers	\$17,477,190.03
Long Term Motel Obligations	\$24,755,515.86
Short Term Motel Nightly (est.)	\$7,794,198.69
<i>Subtotal</i>	<i>\$58,800,503.60</i>
<b>Projected Cash Balance <sup>4</sup></b>	<b>\$10,933,660.46</b>

<sup>1</sup> Fund loans reimbursement from CDBG pending transfer into HEA.

<sup>2</sup> HEA has committed \$31M of matching funds to Project HomeKey3; however, a transfer timeline has yet to be determined.

<sup>3</sup> Pending Funding Request Submission by LADOT.

<sup>4</sup> This is an estimate, which is subject to change due to actual expenses. The CAO will continue to monitor the HEA uncommitted balance to effectuate a transfer if the total falls below \$25M.



## Attachment 2: FY 2023-24 Inside Safe Adopted Budget Categories and Year End Projections

Budget Category	Comments	FY 2023-24 Budget	Interim Budget Adjustments	Incurred <sup>1</sup>	Projected <sup>2</sup>	Projected Fiscal Year End Total	<i>Difference between Budget and FY End Total</i>
<b>Interim Housing</b>							
Motel Nightly Rentals <sup>2</sup>	\$150 per night estimate due to reaching capacity of 2-star motel inventory. Includes LA Grand monthly lease costs through February 1, 2024.	\$92,000,000	\$0	\$21,962,991	\$73,217,627	\$95,180,618	-\$3,180,618
Operating Expenses	Includes insurance, damage mitigation, incidental, furnishings	\$18,000,000	\$0	\$45,502	\$80,258	\$125,761	\$17,874,239
FORWARD INSIDESAFE Centralized Client and Housing Management Platform	Platform to streamline the administrative workflow associated with motel nightly rentals through support in data processing, dashboards, and payment support. Contractual costs estimated for two years.	\$0	\$0	\$0	\$5,160,000	\$5,160,000	-\$5,160,000
<i>subtotal</i>		<i>\$110,000,000</i>	<i>\$0</i>	<i>\$22,008,493</i>	<i>\$78,457,885</i>	<i>\$100,466,379</i>	<i>\$9,533,621</i>
<b>Service Provider Support Services</b>							
Street Engagement	Staff costs: long-term, on-going/pre-operation outreach efforts to build relationships with PEH prior to coming indoors	\$6,000,000	\$0	\$0	\$0	\$0	\$6,000,000
Case Management	Staff costs: includes individual case management in motels as well as housing navigators	\$16,000,000	\$0	\$674,192	\$9,584,050	\$10,258,241	\$5,741,759
Indirect (LAHSA and Service Providers)	Overhead to include support staff, facility costs (rent, utilities)	\$16,000,000	\$0	\$1,087,341	\$8,967,883	\$10,055,224	\$5,944,776

## Attachment 2: FY 2023-24 Inside Safe Adopted Budget Categories and Year End Projections

Budget Category	Comments	FY 2023-24 Budget	Interim Budget Adjustments	Incurred <sup>1</sup>	Projected <sup>2</sup>	Projected Fiscal Year End Total	Difference between Budget and FY End Total
Resident Monitors	Each motel has resident monitor to support PEH and liaise with motel staff	\$10,000,000	\$0	\$5,243,392	\$20,247,961	\$25,491,353	-\$15,491,353
Food	\$21 per person, per day (meal delivery services, grocery store gift cards)	\$13,000,000	\$0	\$2,720,413	\$14,622,715	\$17,343,128	-\$4,343,128
Storage	Includes storage rental for PEH to surrender belongings	\$1,000,000	\$0	\$8,907	\$180,194	\$189,101	\$810,899
Housing Fairs		\$0	\$0	\$20,000	\$0	\$20,000	-\$20,000
<i>subtotal</i>		<i>\$62,000,000</i>	<i>\$0</i>	<i>\$9,754,244</i>	<i>\$53,602,802</i>	<i>\$63,357,047</i>	<i>-\$1,357,047</i>
<b>Permanent Stay</b>							
Move-In Support	Includes landlord incentive, security deposit, furnishing, utility deposit, and other move-in costs	\$13,000,000	\$0	\$0	\$13,000,000	\$13,000,000	\$0
Rental Assistance	2-year Time-limited subsidies (\$1,833 per month) for 400 people transitioning from motels to PSH pipeline	\$18,000,000	\$0	\$0	\$18,000,000	\$18,000,000	\$0
<i>subtotal</i>		<i>\$31,000,000</i>	<i>\$0</i>	<i>\$0</i>	<i>\$31,000,000</i>	<i>\$31,000,000</i>	<i>\$0</i>
<b>Acquisition</b>							
Motel Acquisition	The \$47M supports a portion of the acquisition and renovation costs for the Mayfair Hotel (\$10.3M) for 294 rooms and provides \$31M as matching funds to leverage Project HomeKey3 (PHK3) funding for	\$47,000,000	\$0	\$15,633,100	\$31,567,800	\$47,200,900	-\$200,900

Attachment 2: FY 2023-24 Inside Safe Adopted Budget Categories and Year End Projections

Budget Category	Comments	FY 2023-24 Budget	Interim Budget Adjustments	Incurred <sup>1</sup>	Projected <sup>2</sup>	Projected Fiscal Year End Total	Difference between Budget and FY End Total
	the acquisition of 3 motels totaling 154 units.						
Mayfair - Fund Loans	A cash flow loan was authorized from the HEA for reimbursement from the Community Development Block Grant (CDBG) Fund (\$27,687,000), Proposition HHH Fund (\$5,192,270), and the Municipal Housing Finance Fund (MHFF) (\$10,000,000).	\$0	\$0	\$42,879,270	\$0	\$42,879,270	-\$42,879,270
Mayfair - Loan Reimbursement <sup>3</sup>	Repayment of cash flow loan	\$0	\$42,879,270	\$0	\$0	\$0	\$42,879,270
<i>subtotal</i>		<i>\$47,000,000</i>	<i>\$42,879,270</i>	<i>\$58,512,370</i>	<i>\$31,567,800</i>	<i>\$90,080,170</i>	<i>-\$200,900</i>
<b>City Departments</b>							
Los Angeles Police Department Overtime	Support for, and ensuring the safety of, City staff and Inside Safe participants.	\$0	\$0	\$28,976	\$166,637	\$195,613	-\$195,613
Homelessness & Housing Solutions Support (Mayor's Office) <sup>4</sup>	Includes the City's response to the emergency declaration on homelessness, executive directives to lead a citywide increase in affordable housing production, and the Inside Safe Initiative. Also allows for the direct hiring of 13 outreach teams to be trained and deployed in support of the Inside Safe Initiative.	\$0	\$0	\$0	\$7,200,000	\$7,200,000	-\$7,200,000

## Attachment 2: FY 2023-24 Inside Safe Adopted Budget Categories and Year End Projections

Budget Category	Comments	FY 2023-24 Budget	Interim Budget Adjustments	Incurred <sup>1</sup>	Projected <sup>2</sup>	Projected Fiscal Year End Total	Difference between Budget and FY End Total
Los Angeles Police Department - Vehicle Recycling Program	Support for the dismantling and recycling of RVs that have been impounded and are unclaimed, in grave disrepair, or are an environmental hazard.	\$0	\$0	\$0	\$250,000	\$250,000	-\$250,000
<i>subtotal</i>		\$0	\$0	\$28,976	\$7,616,637	\$7,645,613	-\$7,645,613
<b>FY 2022-23 Costs and Rollover</b>							
Outstanding Costs - Department Costs	LADOT and LAPD outstanding costs	\$0	\$0	\$46,508	\$0	\$46,508	-\$46,508
Paid and Incurred Costs - Motel Nightly Stays		\$0	\$0	\$3,471,930.88	\$0	\$3,471,931	-\$3,471,931
Outstanding Costs - Facility Expenses	Damage Mitigation	\$0	\$0	\$5,617	\$0	\$5,617	-\$5,617
Outstanding Costs - Service Providers		\$0	\$0	\$4,854,486	\$0	\$4,854,486	-\$4,854,486
Rollover of FY 2022-23 available Cash		\$0	\$31,856,857	\$0	\$0	\$0	\$31,856,857
<i>subtotal</i>		\$0	\$31,856,857	\$8,378,543	\$0	\$8,378,543	\$23,478,315
<b>Total</b>		<b>\$250,000,000</b>	<b>\$74,736,127</b>	<b>\$98,682,626</b>	<b>\$202,245,125</b>	<b>\$300,927,751</b>	<b>\$23,808,376</b>

<sup>1</sup> The Incurred Amount column represents funding requests received for actual services provided and paid as well as estimated costs for services as of November 10, 2023.

<sup>2</sup> The Projected Amount column represents estimated costs for anticipated motel invoices and services to be completed by June 30, 2024 in addition to committed costs for motel occupancy agreements. Total committed costs for occupancy agreements are \$24,755,515.86. This does not include projected costs for extension options.

<sup>3</sup> CDBG loan reimbursement pending transfer to the Homelessness Emergency Account.

<sup>4</sup> Per the Nondepartmental Footnotes of the adopted FY24 Budget Resolution, \$7.2M is to be transferred to the Mayor's Office for homelessness and housing support.

# Inside Safe

## Los Angeles Homeless Services Authority Report

Updated November 10, 2023. Please disregard all previous reports.

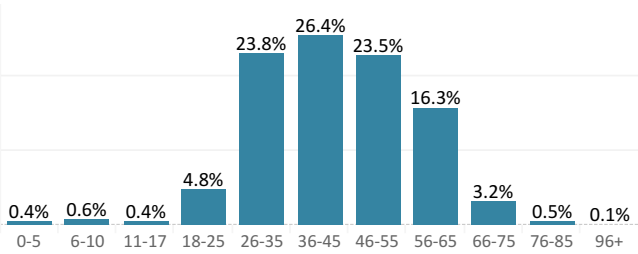
<b>30</b> Encampment Operations	<b>1,939</b> Entered Interim Housing	<b>82%</b> Housing Retention	<b>16%</b> Permanently Housed
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### Current Status of Clients Who Entered Interim Housing

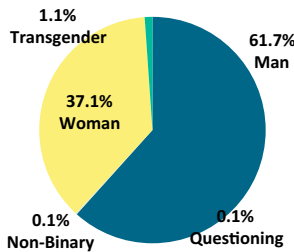
<b>255</b> Currently Permanently Housed	Permanent Housing	Time Limited Subsidy	161 (8.3%)
		Permanent Supportive Housing	34 (1.8%)
		Reunified	10 (0.5%)
		Exited to Subsidized Housing	49 (2.5%)
		Exited to Unsubsidized Housing	1 (0.1%)
<b>1,314</b> Currently in Interim Housing	Interim Housing	Motel	1,207 (62.2%)
		Tiny Home	25 (1.3%)
		ABH	30 (1.5%)
		Other Interim Housing	52 (2.7%)
<b>370</b> Program Exits	Returned to Homelessness		217 (11.2%)
	Returned to Homelessness - Working with Providers		120 (6.2%)
	Incarcerated		13 (0.7%)
	Medical or Psychiatric facility		3 (0.2%)
	Deceased		17 (0.9%)

### Demographics

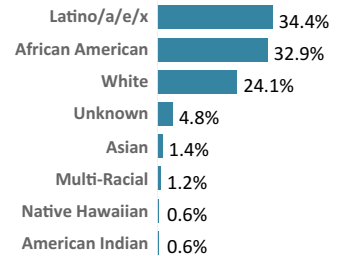
#### Age



#### Gender



#### Race & Ethnicity



**Individuals included in report:** Includes clients who were engaged on the day of the encampment resolution. In addition to the encampment operations, Inside Safe also includes clients who were living in other ad hoc encampments throughout the city since January 2023 and clients that were living in the LA Grand on Feb 1, 2023, when transition from a PRK site. The nonspecific encampment-based clients comprise 318 individuals.

**Entered Interim Housing:** Includes only clients who entered interim housing. This cohort is the basis for all reporting.

**Housing Retention:** The percentage is calculated by dividing the sum of people who are Currently Permanently Housed and Currently in Interim Housing by the number of people who entered Interim Housing. This figure excludes clients that have passed away as they did not voluntarily exit the programs.

**Returned to Homelessness- Working with Providers:** This includes clients who have left interim or permanent housing, but who are currently still engaging with outreach and housing programs.

**Returned to Homelessness:** Clients who have left the program and are not active in any other homeless services program in HMIS.

#### Data Quality:

The report includes only data that providers have entered into HMIS. Providers have up to 72 hours after an interaction with, or a change in status of, a client to make a record in HMIS. Due to the dynamic nature of the program and its participants, this process may take longer than 72 hours. There may also be additional activities that have yet to be captured in HMIS. LAHSA and service providers strive for complete, accurate, and timely data in HMIS. The Data Management team at LAHSA is actively collaborating with providers to resolve any data discrepancies. The identified data discrepancies we are currently working to resolve included discrepancies in total clients served at winter shelter sites and 5 clients who have rental assistance recorded, but no move in date or address recorded. These individuals will not be counted as permanently housed until a move in date is recorded.

**Percentage Permanently Housed:** Calculated from all clients who entered interim housing who have not exited from program.

**Duplicative Clients:** As a note there have been 25 clients who have been involved in more than one resolution. They are deduplicated in the total count.



## Attachment 3: Inside Safe Program Metrics as of November 10, 2023

**Table 1. Inside Safe Participant Breakdown by Council District as of November 10, 2023 <sup>1</sup>**

CD	Total Participants <sup>2</sup>	Motels + LA Grand	ABH	THV	Other Interim Housing	Permanent Placements	Other Exits, dispositions, or in Data Reconciliation
1	81	80	0	0	0	0	1
2	44	6	2	15	1	5	15
3	110	91	3	0	0	2	14
4	29	15	0	0	1	4	9
5	69	36	0	0	0	13	20
6	52	36	0	2	5	1	8
7	50	39	0	0	1	4	6
8	86	47	0	0	0	27	12
9	135	96	1	0	5	21	12
10	41	36	0	0	0	4	1
11	160	73	2	0	1	45	39
12	91	83	0	0	2	2	4
13	138	106	1	0	5	12	14
14	277	163	1	0	8	33	72
15	119	65	1	2	2	21	28
1,10,13	116	106	5	0	0	1	4
5,11	68	50	7	0	0	0	11
N/A	298	98	7	6	22	61	104
<b>Total <sup>1</sup></b>	<b>1,964</b>	<b>1,226</b>	<b>30</b>	<b>25</b>	<b>53</b>	<b>256</b>	<b>374</b>

<sup>1</sup> This information may change pending further updates from LAHSA. Table only used for diagnostics.

<sup>2</sup> Table includes 25 duplicative clients as noted by LAHSA.

**Table 2. Inside Safe Program Metrics as of November 10, 2023**

Number of Encampment Operations	30
Number of Targeted Inside Safe Efforts <sup>1</sup>	7
Number of Council Districts	15
Number of Initial Placements <sup>2</sup>	1,964
Number of Arrests During Initial Encampment Operations	0
Number of Housing Fairs To Date	17
Pounds of Waste Removed	492,050

<sup>1</sup> Includes scattered encampment relief efforts to move PEH into hotel rooms as well as transitioning Augmented Winter Shelter and Project Roomkey transfers into Inside Safe.

<sup>2</sup> This amount may change pending further updates from LAHSA.

Attachment 3: Inside Safe Program Metrics as of November 10, 2023

**Table 3. Inside Safe Encampment Operations by Council District as of November 10, 2023**

<b>Council District</b>	<b>No. of Operations</b>
Council District 1, 10, 13	1
Council District 5, 11	1
Council District 1	1
Council District 2	1
Council District 3	2
Council District 4	1
Council District 5	2
Council District 6	1
Council District 7	1
Council District 8	3
Council District 9	3
Council District 10	1
Council District 11	3
Council District 12	2
Council District 13	3
Council District 14	2
Council District 15	2
<b>Total Operations as of November 10, 2023</b>	<b>30</b>

## **Introduction**

This appendix was created to provide programmatic and policy updates. This report provides additional information on Inside Safe and related matters.

## **Chief of Housing and Homelessness Solutions**

On November 6, 2023, Chief Lourdes Castro Ramírez joined the Mayor's Office as the new Chief of Housing and Homelessness Solutions.

## **RV Task Force**

The Mayor's Office of Housing and Homelessness Solutions has continued its weekly meetings of the RV Solutions Task Force in collaboration with the CAO, Council Districts, and other City staff and departments as it develops a comprehensive citywide strategy building on the work done to date. The Task Force will hold its fifth meeting on November 19. The team is working on preliminary recommendations for storage capacity issues and dismantling roadblocks.

## **LA Grand Hotel Intakes**

The Mayor's Office, DHS-Housing for Health Division, and Weingart Center continue to utilize CA ERF-2 grant funds to fulfill the proposals of the Skid Row Action Plan to service high-acuity Skid Row residents. According to the Weingart Center, as of November 14, 2023, there are 429 participants enrolled in the LA Grand program.

290 participants qualify for inclusion in the CA ERF-2 program, and are considered higher-acuity Skid Row participants who will transfer to the Mayfair Hotel when renovations are completed. Approximately 14 rooms remain to be filled for the CA ERF-2 program.

139 lower-acuity and non-Skid Row residents who currently reside at the LA Grand do not qualify for inclusion in the ERF grant program. The Weingart Center will continue to work with housing navigation providers to transition these participants into permanent housing, or alternate interim housing destinations before the LA Grand lease expires.

## **Grants**

In early November, the City of Los Angeles and HACLA were awarded a cumulative \$37,500,319 in funding by the State of California to support two new Project Homekey 3 sites at Motel 6 North Hills and Topanga Canyon Blvd Phase 2, for a total of 135 new units.

Partnering with Hope the Mission, the City of Los Angeles has secured \$32,068,000 in funding to acquire and rehabilitate Motel 6 North Hills. The conversion of this motel will create 111 interim housing units. In addition, HACLA has secured \$5,432,319 to fund new construction project 7625 Topanga Canyon Blvd Phase 2, an effort that will bring an additional 24 permanent housing units online to serve people experiencing or at risk of homelessness.



#### Attachment 4: Appendix from Mayor's Office of Housing & Homelessness Solutions

The City has also partnered with Hope the Mission to submit a Homekey application for a 26-unit motel that will provide housing to transitional age youth and with the Weingart Center on an application for a 76-unit former senior housing facility that will provide interim housing. These applications are still pending.