Monthly Performance Data

The Impact of City Investments in Homelessness Response

The City's measures focus on the four areas in which the City makes the **most significant investments**:

- Citywide outreach
- Interim housing
- Rental assistance (e.g., time limited subsidies)
- Permanent supportive housing

The Impact of City Investments in Homelessness Response

In September 2025:

- Citywide outreach teams helped nearly **400** individuals transition inside to temporary or permanent housing

- About **7,000** individuals participated in City-funded interim housing programs

- Nearly **4,000** households received rental assistance through the Time Limited Subsidy program*

- **7,883** households lived in City-funded permanent supportive housing**

* LAHSA-contracted adult and family programs only, includes programs that did not receive City funding
** Counts households receiving Project Based Vouchers to live in City-funded PSH buildings, excluding veterans receiving HUD/VASH PBVs (also excludes those housed in City-funded PSH through other certificate programs)

Major Trends

- **The number of people with whom citywide outreach teams have initiated contact has steadily increased in the past few months**
  - Outreach teams continue to connect or reconnect to ongoing services more than half of the individuals with whom they initiate contact, **exceeding the performance goal**

- **City-funded interim housing remains near the target of 95% occupancy**
  - For the second month in a row, about half of those who entered City-funded interim housing left within 90 days
  - **Nearly 2,000 individuals have been enrolled in interim housing for more than a year**, a trend that has remained consistent for the past six months

Major Trends

- **The number of people housed through the Time Limited Subsidy program is declining every month as federal and state funding for the program declines**
    - For the second month in a row, data suggests that **exits to permanent housing have slightly slowed** and **exits to unknown or homelessness are slightly increasing**

- **Newly opened permanent supportive housing is making steady progress towards the performance goal of 90% occupancy**
    - Occupancy in permanent supportive housing that has been open for more than nine months ("turnover units") has remained at 85% for the past several months

Full Performance Reports

Full monthly performance reports and detailed technical appendices are available on
Council District Four's Website

Citywide Street Outreach

Selected Performance Data

Performance - September 2025

Goal #1: The City's investments in outreach are **fully leveraged** to connect people in need to ongoing case management and housing access services

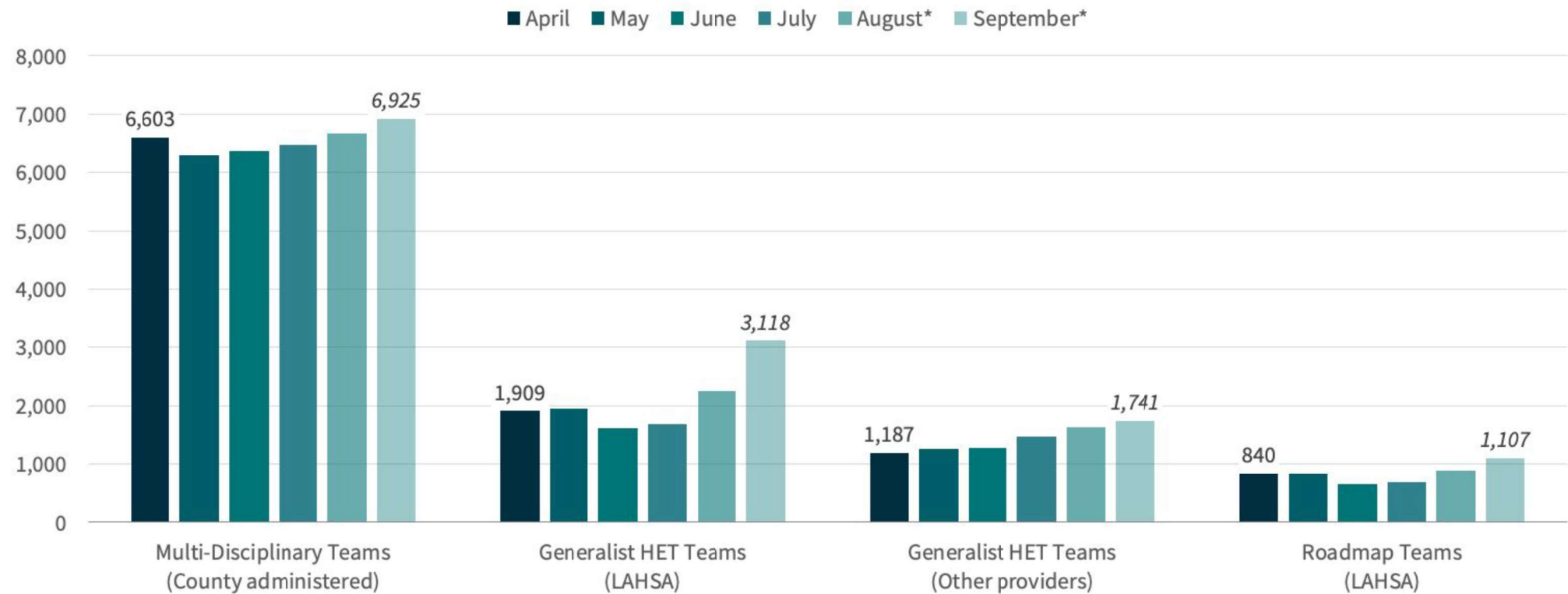**Takeaways from performance data this month:**

- The number of people with whom citywide outreach teams have initiated contact has **steadily increased** in the past few months

- Outreach teams continue to connect or reconnect to ongoing services more than half of the individuals with whom they initiate contact, **exceeding the performance goal**

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

The number of people with whom citywide outreach teams have initiated contact has steadily increased in the past few months
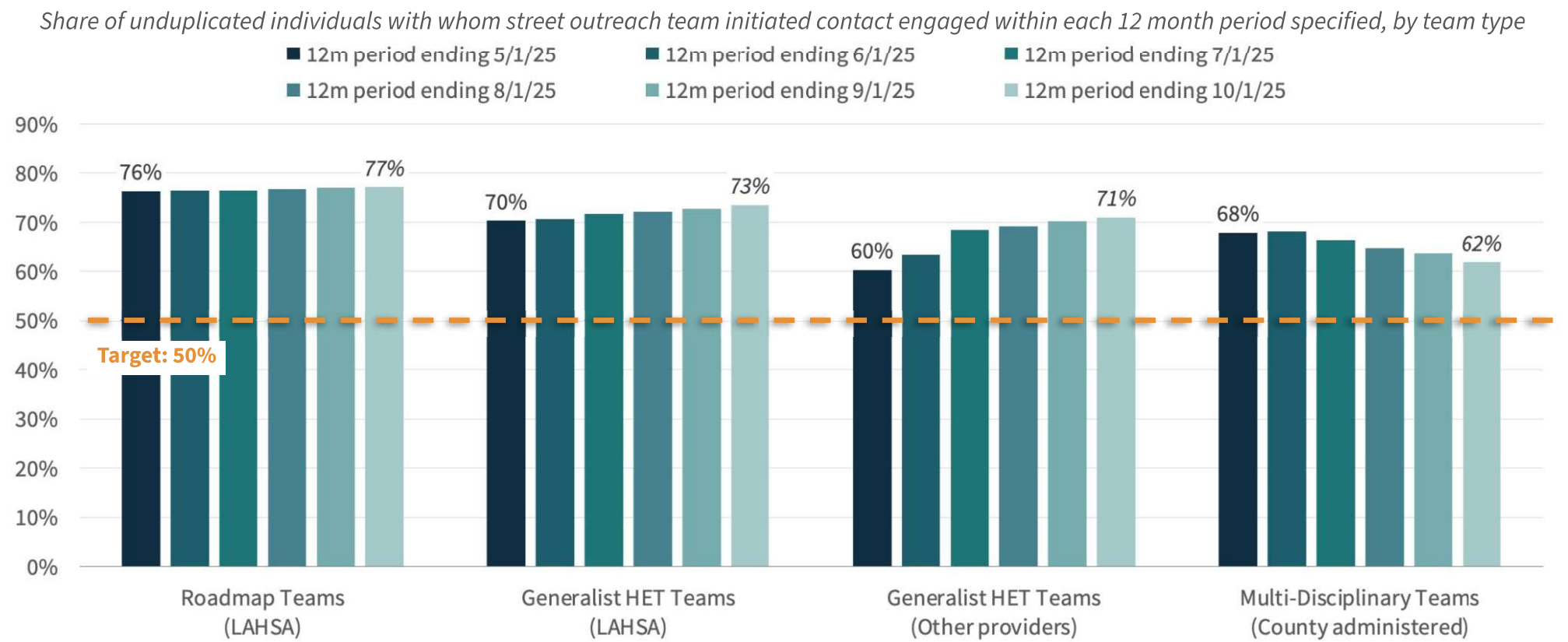
Count of unduplicated individuals with whom street outreach team initiated contact in each month, by team type and month

■ April ■ May ■ June ■ July ■ August* ■ September*

Outreach teams are continuing to connect or reconnect to ongoing services more than half of the individuals with whom they initiate contact, exceeding the performance goal

Share of unduplicated individuals with whom street outreach team initiated contact engaged within each 12 month period specified, by team type

- 12m period ending 5/1/25
- 12m period ending 6/1/25
- 12m period ending 7/1/25
- 12m period ending 8/1/25
- 12m period ending 9/1/25
- 12m period ending 10/1/25

Roadmap Teams (LAHSA): 76% ... 77%
Generalist HET Teams (LAHSA): 70% ... 73%
Generalist HET Teams (Other providers): 60% ... 71%
Multi-Disciplinary Teams (County administered): 68% ... 62%

Target: 50%

Performance measure #2 in Council File 25-0576

Data source: HSC calculations from LAHSA Outreach Services dashboard data (as extracted 10/14/2025). City-wide programs identified by HSC.* Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS.

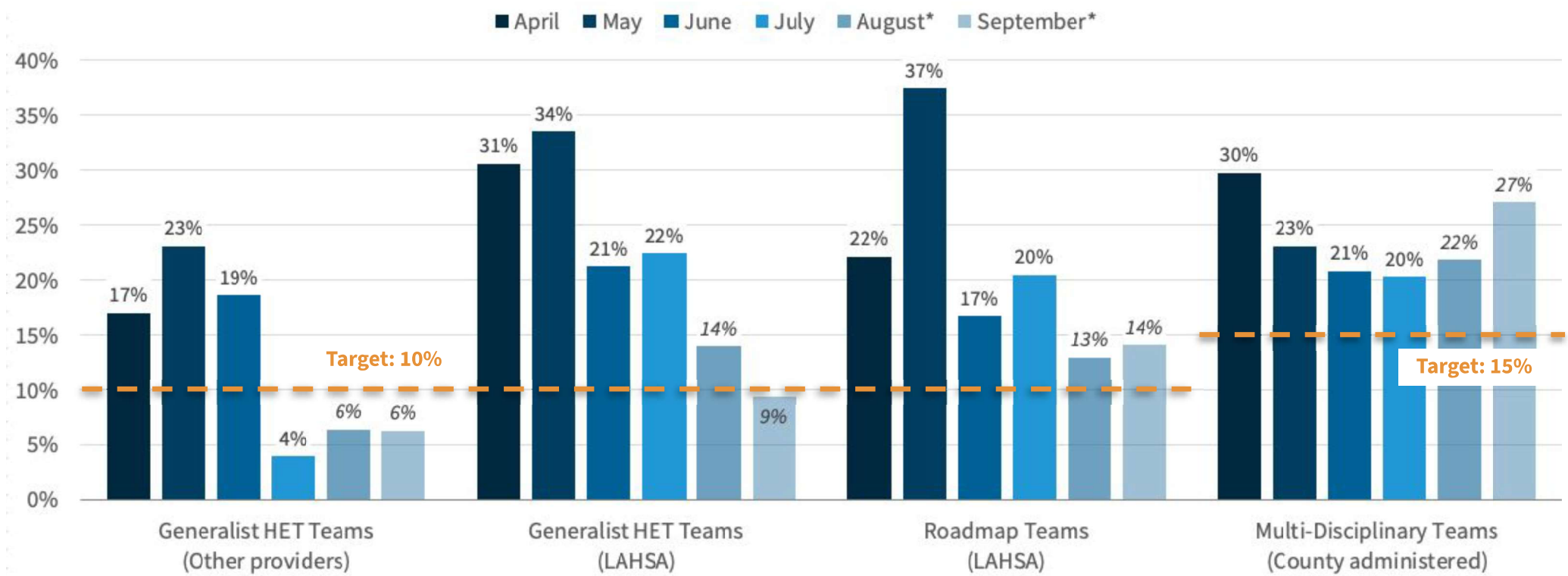**Goal #3: Outreach teams help people to achieve positive housing outcomes**

Takeaways from performance data this month:

- The data shows a slight uptick in the share of clients served by some outreach teams who **came inside into temporary housing** in the past month
- Success in helping clients connected to ongoing services **come inside into permanent housing continues to be uneven** across outreach teams

Performance data in this category is reported for City-funded Homeless Engagement Teams administered by LAHSA and other providers, and also for Multi-Disciplinary Teams, administered by the LA County Department of Homeless Services, which do not receive City funding but are designated to serve people within City limits through an agreement between the City and County

In September, there was a slight uptick in the share of clients served by some outreach teams who came inside into temporary housing

Exits from City-funded Outreach programs to temporary situations as share of number of individuals receiving ongoing services, by month and team

Success in helping clients connected to ongoing services come inside into permanent housing continues to be uneven across outreach teams

Exits from City-funded Outreach programs to permanent housing situations as share of number of individuals receiving ongoing services, by month and team

Legend: ■ April ■ May ■ June ■ July ■ August* ■ September*

Target: 2%

Generalist HET Teams (Other providers): 6%, 5%, 3%, 5%, 9%, 3%
Multi-Disciplinary Teams (County administered): 5%, 4%, 4%, 4%, 3%, 3%
Generalist HET Teams (LAHSA): 1%, 0%, 0%, 0%, 0%, 0%
Roadmap Teams (LAHSA): 0%, 0%, 1%, 0%, 0%, 1%

City-Funded Interim Housing

Select Performance Data

Goal #1: The City's investments in interim housing are **fully leveraged** to provide services and shelter to people in need

Takeaways from performance data this month:

- City-funded interim housing **remains near 95% occupancy** (overall and within most programs)

- For second consecutive month, about **half** of those who left interim housing **exited within 90 days of entering shelter**

- **Nearly 2,000 individuals have been enrolled in interim housing for more than a year**, with about 500 enrolled for more than two years, a trend that has remained consistent for the past six months

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

City-funded interim housing remains near the goal of 95% occupancy (overall and within most programs)

Occupancy rate by program

Target: 95%

95%	94%	94%	96%	96%	95% *(as reported 8/7 by Mayor's Office)*
City-Funded Programs (Excl. Inside Safe) (4,851 bed/units)	A Bridge Home (1,508 bed/units)	Project Homekey City (647 bed/units)	Roadmap (1,351 bed/units)	Tiny Home Villages (1,345 bed/units)	Inside Safe* (1,675 Active Participants*)
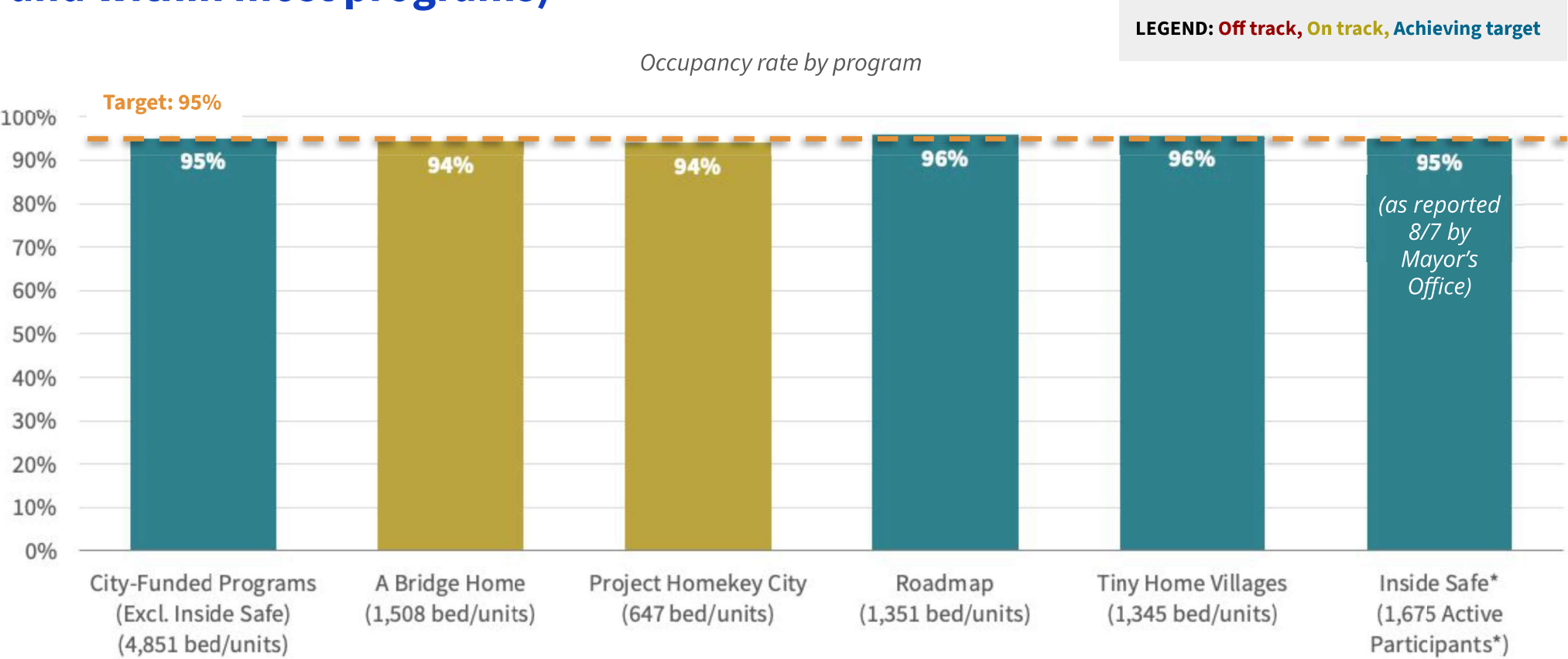
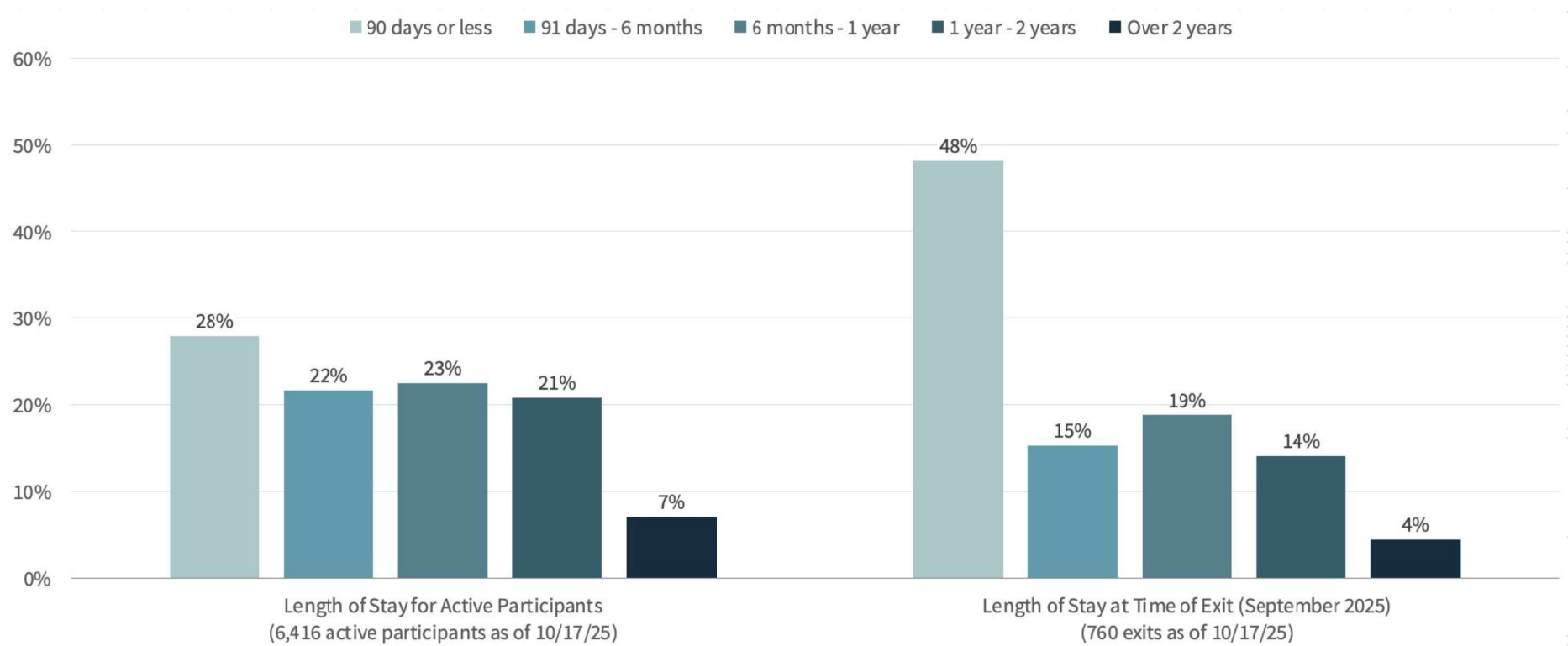Performance measure #12 in Council File 25-0576. Data source: Data from LAHSA Occupancy/Vacancy Module for City-wide and all programs but Inside Safe with occupancy as of November 3, 2025; Inside Safe (*) occupancy (as of August 7th) shared in verbal report from the Mayor's Office with HSC staff; (**) Inside Safe Active Participants count from LAHSA Interim Housing Summary dashboard for 8/7/2025..

More than half of interim housing participants have been enrolled for more than one year, but most exits occur within 90 days of entering shelter

Distribution of active interim housing participants by days enrolled and of participants who exited IH in September 2025, by length of stay at time of exit (City-funded programs)

Legend:
- 90 days or less
- 91 days - 6 months
- 6 months - 1 year
- 1 year - 2 years
- Over 2 years

Length of Stay for Active Participants (6,416 active participants as of 10/17/25)
- 90 days or less: 28%
- 91 days - 6 months: 22%
- 6 months - 1 year: 23%
- 1 year - 2 years: 21%
- Over 2 years: 7%

Length of Stay at Time of Exit (September 2025) (760 exits as of 10/17/25)
- 90 days or less: 48%
- 91 days - 6 months: 15%
- 6 months - 1 year: 19%
- 1 year - 2 years: 14%
- Over 2 years: 4%

Nearly 2,000 individuals have been enrolled in interim housing for more than a year, with about 500 enrolled for more than two years, a trend that has remained consistent for the past six months

Number of active participants in City-funded interim housing programs by time enrolled, by month
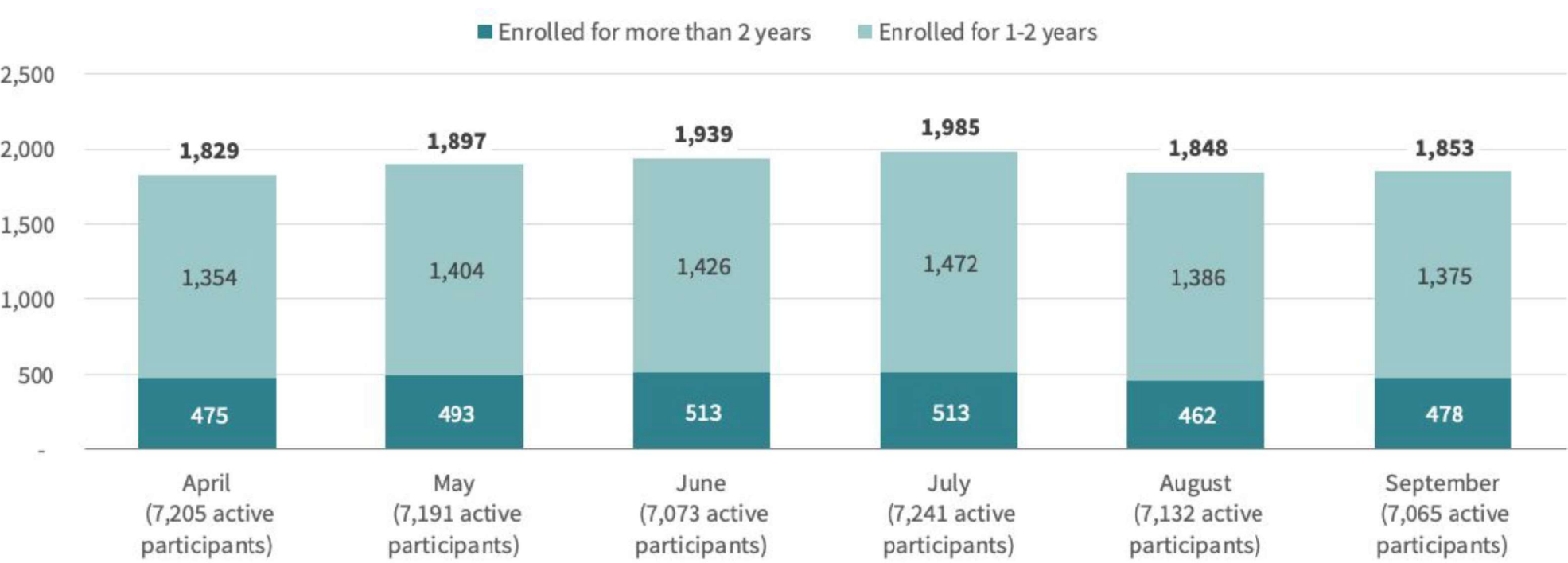
■ Enrolled for more than 2 years   ■ Enrolled for 1-2 years

	April (7,205 active participants)	May (7,191 active participants)	June (7,073 active participants)	July (7,241 active participants)	August (7,132 active participants)	September (7,065 active participants)
Total	1,829	1,897	1,939	1,985	1,848	1,853
Enrolled for 1-2 years	1,354	1,404	1,426	1,472	1,386	1,375
Enrolled for more than 2 years	475	493	513	513	462	478

Goal #2: People participating in interim housing receive **quality assistance** to help them prepare for and move into permanent housing

Takeaways from performance data this month:

- Given limited capacity, **only 11% of people who are eligible for permanent supportive housing are matched** to permanent supportive homes

- **Room for improvement on case management** - fewer than 70% of participants have all documents ready, and fewer than half of participants matched to permanent supportive housing have completed applications

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

Given limited capacity, only 11% of people who are eligible for permanent supportive housing are matched to permanent supportive homes

Active participants enrolled for more than 90 days by assessment status, with PSH-eligible households disaggregated by match status

80%		
70%	**73%**	
60%		
50%		
40%	62% not matched to a PSH resource	
30%		
20%		**13%** ... **14%**
10%		
0%	11% matched to PSH	

Eligible for permanent supportive housing (3,503 active participants)

Not eligible for permanent supportive housing (630 active participants)

No assessment completed (658 active participants)

Room for improvement on case management - fewer than 70% of participants have all documents ready, and fewer than half of participants matched to permanent supportive housing have completed applications

Interim housing active participants, by documentation and UHA completion status

- 68% — "Document ready" (head of household has both ID and Social Security if eligible) — 5,168 participants enrolled for at least 60 days
- 47% — Universal Housing Application complete* — 407 participants matched to a PSH resource
  - 23% certified and submitted by case managers
  - 23% approved by property managers
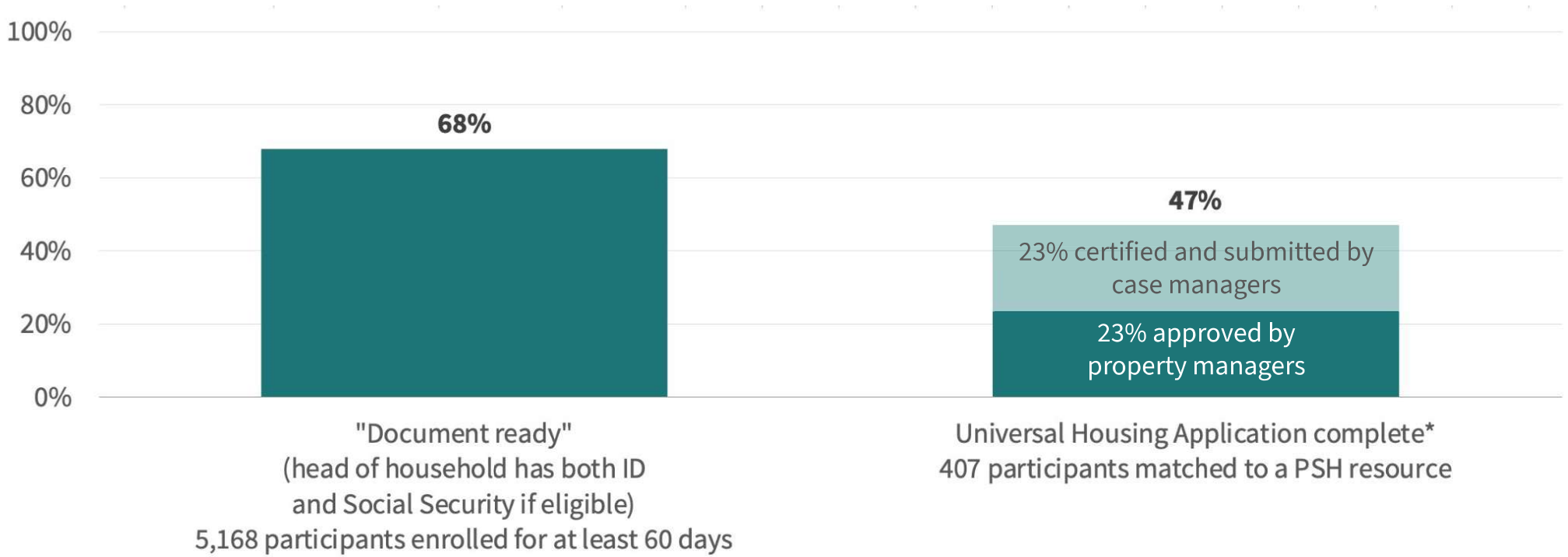
Interim measures on which the City is reporting until LAHSA releases KPI data for Fiscal Year 2025-26, which will be needed to report on performance measures #18, 19 and #20 in Council File 25-0576.

Data source: LAHSA Interim Housing Active Participants dashboard (as extracted 11/4/2025), with data as of 10/24. City-funded programs identified by HSC.

* Excludes individuals matched to permanent housing resources in projects that do not accept the Universal Housing Application.

Goal #3: People participating in interim housing experience strong permanent housing outcomes

Takeaways from performance data this month:

- Exits from City-funded interim housing to permanent situations **remain below target** so far in FY 2025-26 for most programs

- Troublingly, all City-funded interim housing programs continue to exit participants to locations that are unknown or not suitable for human habitation at high rates

Performance data in this category is reported for five city-funded program: A Bridge Home, City Roadmap, Project Homekey, Inside Safe, and Tiny Home Villages.

Exits from City-funded interim housing to permanent situations remain below target so far in FY 2025-26 for most programs

Share of total exits from City-funded interim housing programs to permanent housing situations in each of last six months
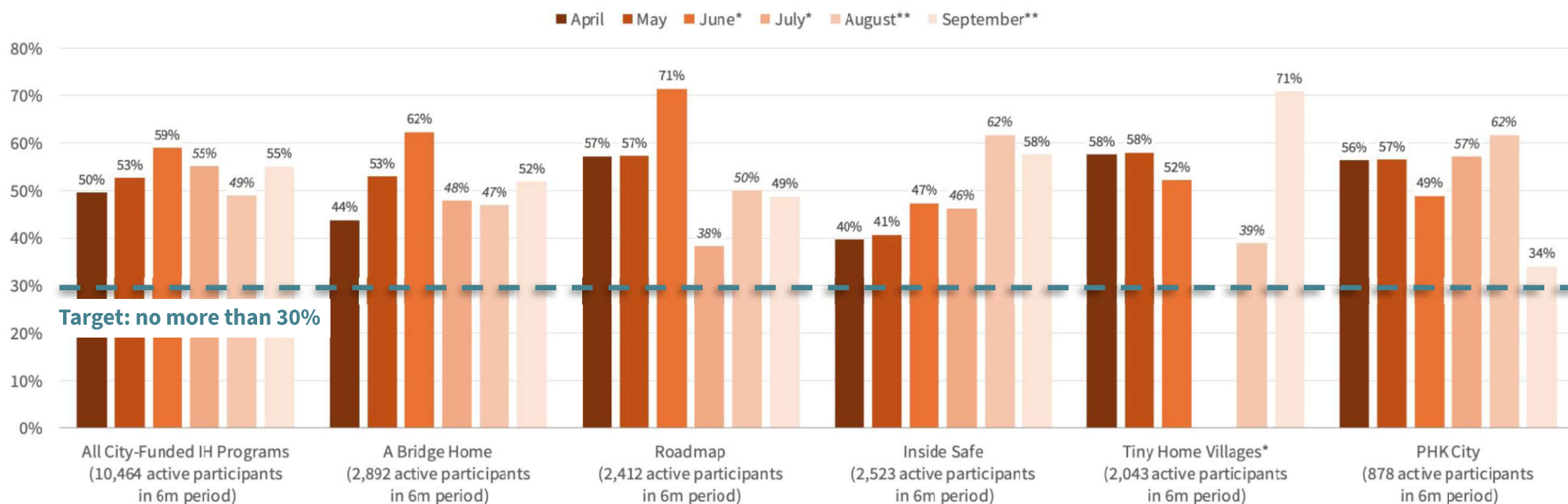
■ April ■ May ■ June* ■ July* ■ August** ■ September**

Target: at least 25%

All City-Funded IH Programs (10,464 active participants in 6m period): 34%, 27%, 23%, 23%, 17%, 24%

A Bridge Home (2,892 active participants in 6m period): 37%, 24%, 24%, 16%, 17%, 26%

Roadmap (2,412 active participants in 6m period): 24%, 25%, 16%, 19%, 22%, 21%

Inside Safe (2,523 active participants in 6m period): 44%, 37%, 29%, 33%, 18%, 26%

Tiny Home Villages* (2,043 active participants in 6m period): 30%, 21%, 23%, 9%, 17%

PHK City (878 active participants in 6m period): 27%, 30%, 26%, 26%, 23%, 40%

Performance measure #21 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 10/21/2025). City-funded programs identified by HSC.

* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move); Tiny Home Villages data omitted for July given size of adjustment (263 of 289 exits)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations increases for a given month as additional exits are recorded.

Troublingly, all City-funded interim housing programs continue to exit participants to locations that are unknown or not suitable for human habitation at high rates

Share of total exits from City-funded interim housing programs to locations unknown or not suitable for human habitation in each of last six months

Legend: ■ April ■ May ■ June* ■ July* ■ August** ■ September**

All City-Funded IH Programs (10,464 active participants in 6m period): April 50%, May 53%, June* 59%, July* 55%, August** 49%, September** 55%

A Bridge Home (2,892 active participants in 6m period): April 44%, May 53%, June* 62%, July* 48%, August** 47%, September** 52%

Roadmap (2,412 active participants in 6m period): April 57%, May 57%, June* 71%, July* 38%, August** 50%, September** 49%

Inside Safe (2,523 active participants in 6m period): April 40%, May 41%, June* 47%, July* 46%, August** 62%, September** 58%

Tiny Home Villages* (2,043 active participants in 6m period): April 58%, May 58%, June* 52%, August** 39%, September** 71%

PHK City (878 active participants in 6m period): April 56%, May 57%, June* 49%, July* 57%, August** 62%, September** 34%

Target: no more than 30%

Performance measure #22 in Council File 25-0576. Data source: LAHSA Interim Housing Summary dashboard (as extracted 9/24/2025). City-funded programs identified by HSC.

* June and July data has been adjusted to remove from exit counts administrative transfers due to contractual changes (i.e., where clients did not experience a move); Tiny Home Villages data omitted for July given size of adjustment.(263 of 289 exits)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to unknown or homeless situations decreases for a given month as additional exits are recorded.

Time Limited Subsidies

Select Performance Data

Performance - September 2025

Goal #1: The City's investments in Time Limited Subsidies are **fully leveraged** to provide services and shelter to people in need
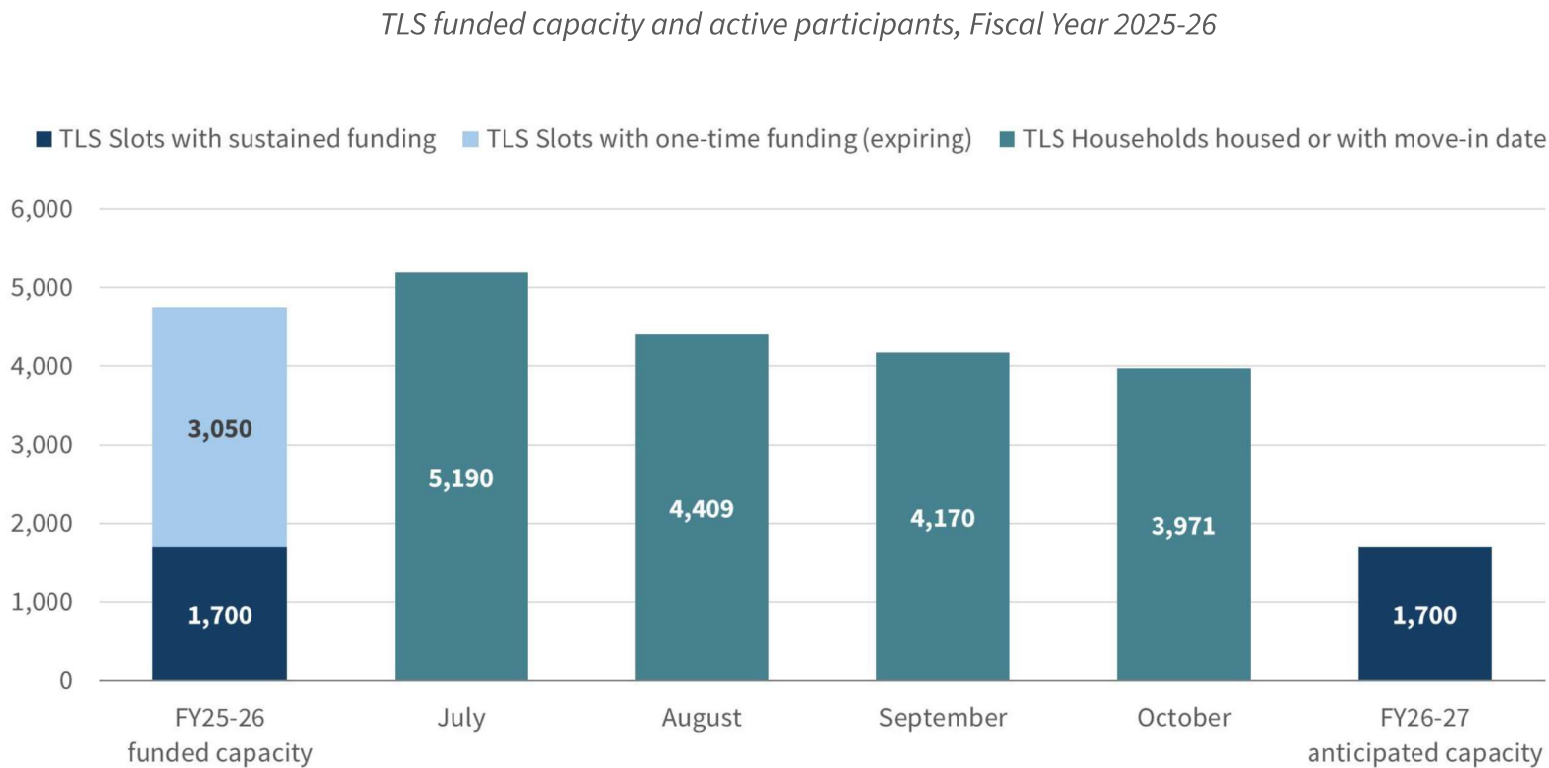
Takeaways from performance data this month:

- The **number of people housed** through the Time Limited Subsidy program **is declining** every month as federal and state funding for the program declines

- **Over half** of participating households have been in the Time Limited Subsidy program for **over one year**

- The share of households **exiting the Time Limited Subsidy program within a year of move-in has increased** in FY 2025-26; many of these exits are **to locations unknown or not meant for habitation**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

The number of people housed through the time limited subsidy program is declining every month as federal and state funding for the program declines
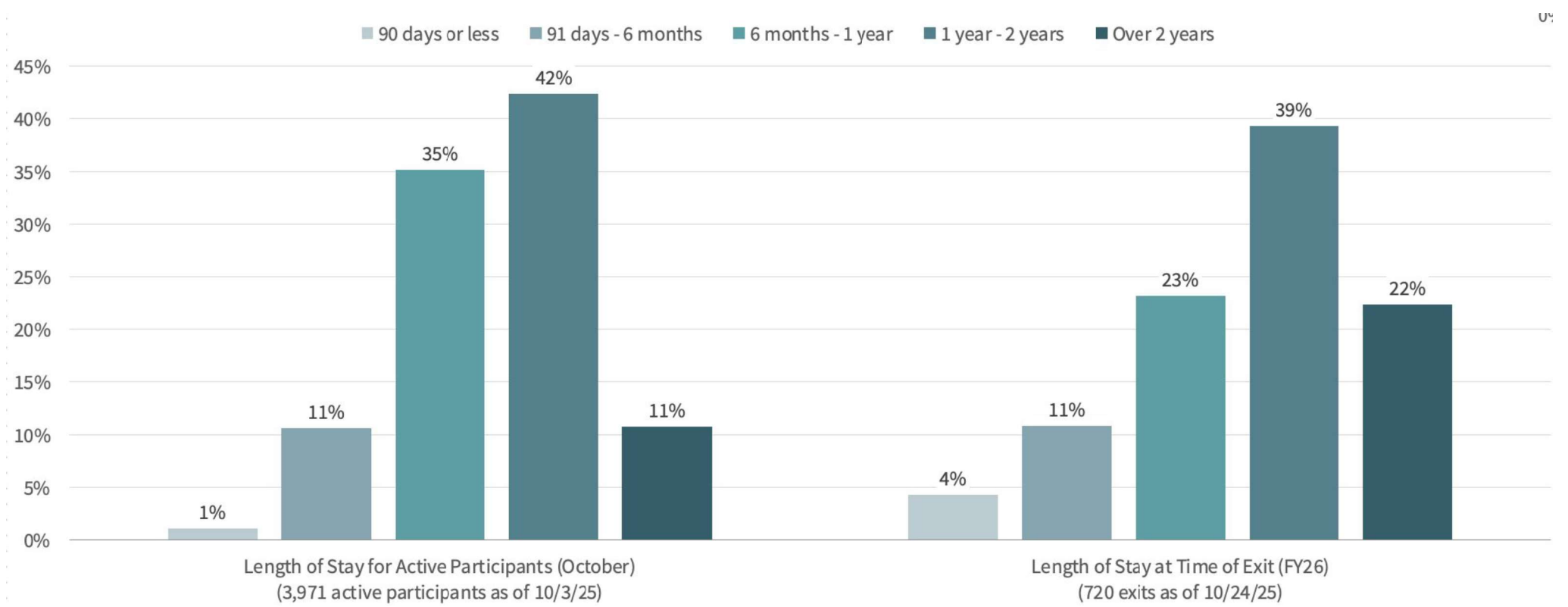
Given reductions in federal, state, and County funding for the time limited subsidy program, the region is currently working to help participants in slots that will not be funded next fiscal year (the "one-time slots") transition to permanent housing, **leading to an intentional decrease in utilization.**

TLS funded capacity and active participants, Fiscal Year 2025-26

- ■ TLS Slots with sustained funding
- ■ TLS Slots with one-time funding (expiring)
- ■ TLS Households housed or with move-in date

	Value
FY25-26 funded capacity	3,050 (one-time) / 1,700 (sustained)
July	5,190
August	4,409
September	4,170
October	3,971
FY26-27 anticipated capacity	1,700

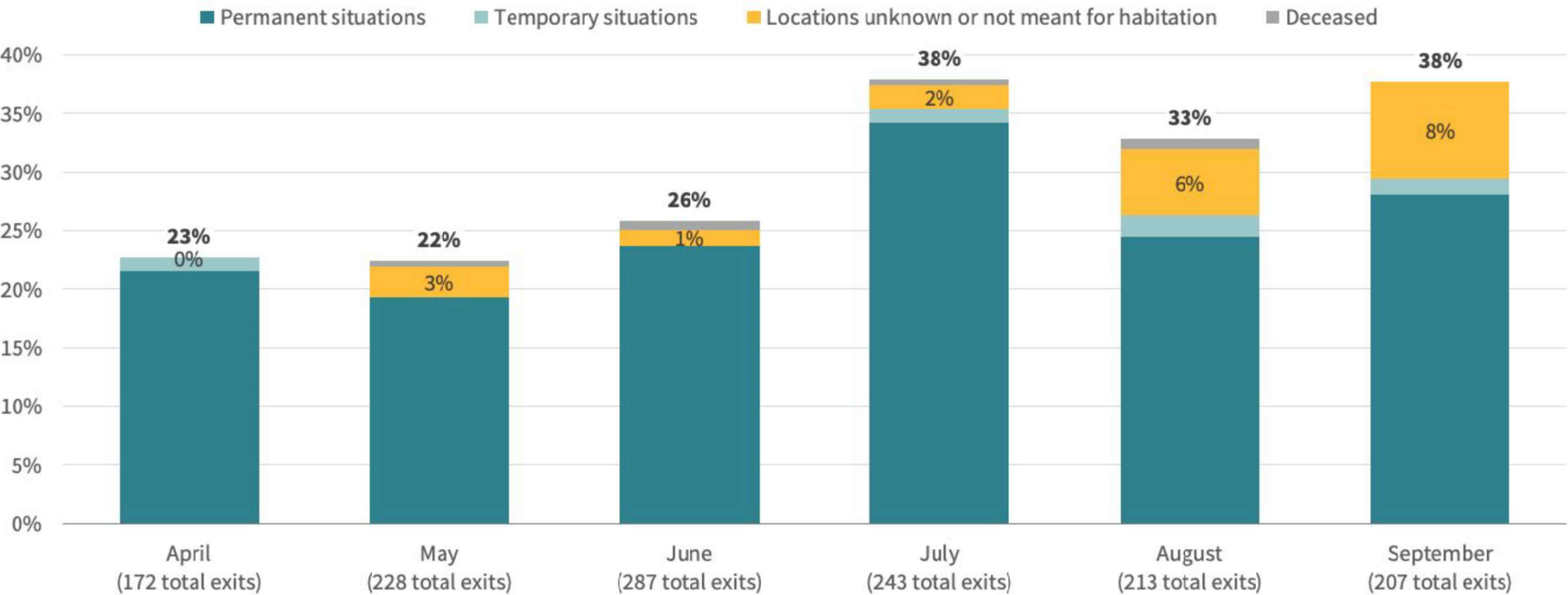# Over half of participating households have been in the Time Limited Subsidy program for over one year

Distribution of active participating households by days enrolled and of households who have exited TLS in FY26 by length of stay at time of exit

Legend: ■ 90 days or less ■ 91 days - 6 months ■ 6 months - 1 year ■ 1 year - 2 years ■ Over 2 years

Length of Stay for Active Participants (October) (3,971 active participants as of 10/3/25): 1%, 11%, 35%, 42%, 11%

Length of Stay at Time of Exit (FY26) (720 exits as of 10/24/25): 4%, 11%, 23%, 39%, 22%

Performance measures #24 and #25 in Council File 25-0576. Data source: LAHSA TLS Active Participants (as extracted 10/9/2025) and Exits dashboards (as extracted 10/24/2025), for LAHSA-contracted adult and family programs only.

The share of households exiting the Time Limited Subsidy program within a year of move-in has increased in FY 2025-26; many of these exits are to locations unknown or not meant for habitation

Exits from TLS within 12 months of move-in, by location and month of exit

Legend: ■ Permanent situations ■ Temporary situations ■ Locations unknown or not meant for habitation ■ Deceased

- April (172 total exits): 23%, 0%
- May (228 total exits): 22%, 3%
- June (287 total exits): 26%, 1%
- July (243 total exits): 38%, 2%
- August (213 total exits): 33%, 6%
- September (207 total exits): 38%, 8%

Performance - September 2025

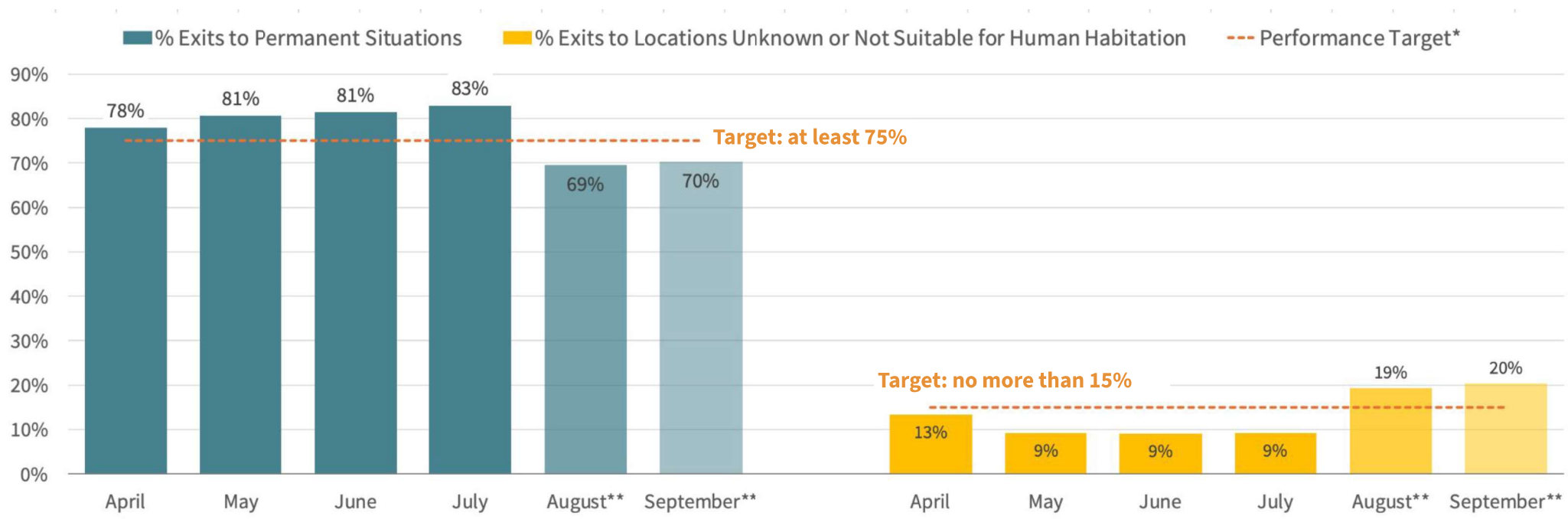Goal #3: Time Limited Subsidy program participants experience **strong permanent housing outcomes**

Takeaways from performance data this month:

- For the second month in a row, data suggests that **exits to permanent housing have slowed** and **exits to unknown or homelessness are increasing**

Universe included in this report: The City's TLS funding is braided into contracts that include County, State, and Federal funding. Given this, this report includes all LAHSA-contracted Adult and Family programs (with a goal of shifting the focus to only those programs that receive City funding once that list has been confirmed).

For the second month in a row, data suggests that exits to permanent housing have slowed and exits to unknown or homelessness are increasing

Share of total exits from Time Limited Subsidy programs by destination in each of last six months

Legend:
- ■ % Exits to Permanent Situations
- ■ % Exits to Locations Unknown or Not Suitable for Human Habitation
- --- Performance Target*

% Exits to Permanent Situations:
- April: 78%
- May: 81%
- June: 81%
- July: 83%
- August**: 69%
- September**: 70%

Target: at least 75%

% Exits to Locations Unknown or Not Suitable for Human Habitation:
- April: 13%
- May: 9%
- June: 9%
- July: 9%
- August**: 19%
- September**: 20%

Target: no more than 15%

Performance measures #21 and #22 in Council File 25-0576. Data source: LAHSA TLS Exits dashboard (as extracted 10/28/2025), for LAHSA-contracted adult and family programs only.

* The performance target is a floor for exits to permanent situations (75%), and a ceiling for exits to unknown or unsuitable locations (15%)

** Data from recent months is preliminary and subject to revision as additional exits are documented in HMIS. Based on historic trends, the share of exits to permanent situations typically increases for a given month as additional exits are recorded, and the share of exits to unknown or unsuitable locations typically decreases.

City-Funded Permanent Supportive Housing

Select Performance Data

Goal #1: The City's investments in permanent supportive housing are fully leveraged
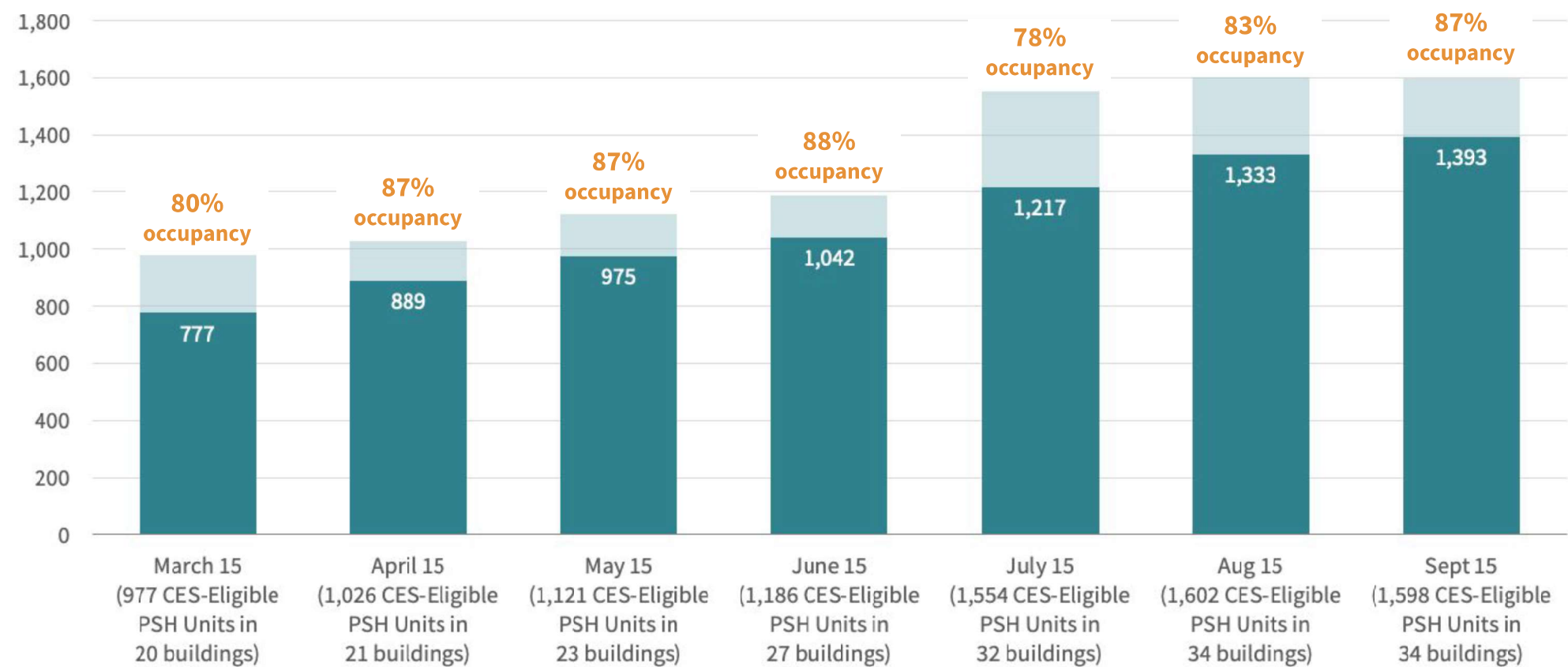
Takeaways from performance data this month:

- Newly opened permanent supportive housing is **making steady progress towards the performance goal** of 90% occupancy

- All City-funded permanent supportive housing is nearing the performance goal of maintaining 90% occupancy, but **occupancy in existing buildings appears stalled**

- **97% of City-funded homes** that have been online for at least 9 months **are occupied or have a match** in progress

Universe included in this report: Households supported by project based vouchers in City-funded Permanent Supportive Housing developments, excluding households housed with HUD/VASH PBVs.

HSC staff are working with LAHD, HACLA and LAHSA to incorporate data for other City-funded PSH developments in the future, including units supported by HUD/VASH PBVs and other certificate programs (e.g., CoC).
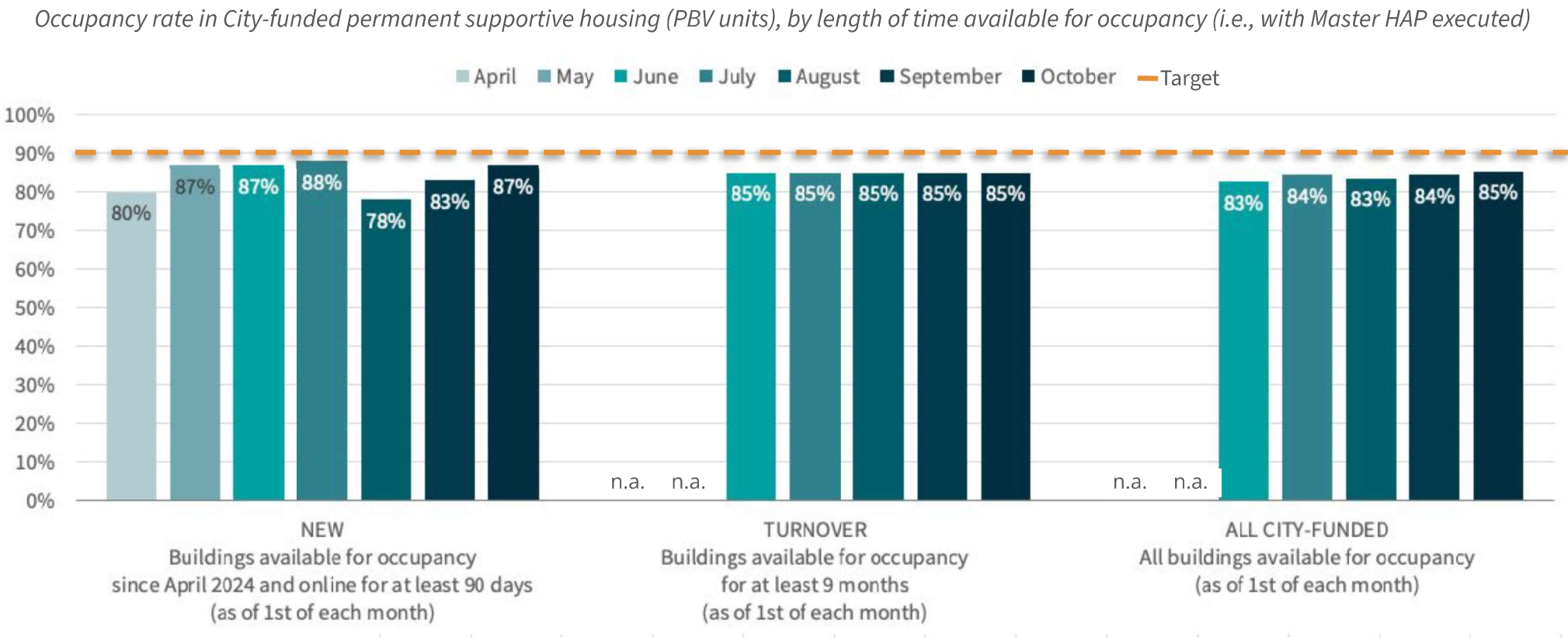
Newly-opened permanent supportive housing is making steady progress toward the performance goal of 90% occupancy

Occupancy in buildings that have received Master HAP since April 2024 and have been online for at least 90 days

	March 15 (977 CES-Eligible PSH Units in 20 buildings)	April 15 (1,026 CES-Eligible PSH Units in 21 buildings)	May 15 (1,121 CES-Eligible PSH Units in 23 buildings)	June 15 (1,186 CES-Eligible PSH Units in 27 buildings)	July 15 (1,554 CES-Eligible PSH Units in 32 buildings)	Aug 15 (1,602 CES-Eligible PSH Units in 34 buildings)	Sept 15 (1,598 CES-Eligible PSH Units in 34 buildings)
Occupied	777	889	975	1,042	1,217	1,333	1,393
Occupancy %	80%	87%	87%	88%	78%	83%	87%

All permanent supportive housing is nearing the performance goal of maintaining 90% occupancy, but occupancy in existing buildings is stalled

Occupancy rate in City-funded permanent supportive housing (PBV units), by length of time available for occupancy (i.e., with Master HAP executed)

Legend: ■ April ■ May ■ June ■ July ■ August ■ September ■ October ─Target

NEW
Buildings available for occupancy since April 2024 and online for at least 90 days (as of 1st of each month)
- April: 80%
- May: 87%
- June: 87%
- July: 88%
- August: 78%
- September: 83%
- October: 87%

TURNOVER
Buildings available for occupancy for at least 9 months (as of 1st of each month)
- April: n.a.
- May: n.a.
- June: 85%
- July: 85%
- August: 85%
- September: 85%
- October: 85%

ALL CITY-FUNDED
All buildings available for occupancy (as of 1st of each month)
- April: n.a.
- May: n.a.
- June: 83%
- July: 84%
- August: 83%
- September: 84%
- October: 85%

Performance measure #33 in Council File 25-0576. Data source: data for "New Building" universe (first set of bars) from LAHSA data team, shared directly with HSC (reconciliation of CHAMP and RMS data); data for other universes from RMS data provided by LAHSA and from additional data provided by HACLA (PBV buildings not yet in RMS) based on universe of City-funded buildings developed with HACLA, LAHSA, and LAHD (all buildings in LA City with HACLA PBV excluding buildings with only HUD/VASH PBV). RMS data for March and April not available.

97% of City-funded permanent supportive homes are occupied or have a match in progress

City performance target: Existing permanent supportive housing units maintain 90% occupancy
Current performance: 85% occupancy, with 97% of all available homes either occupied or with a match in progress

All permanent supportive homes that receive City-funding and have been online for at least 9 months (November)	7,026 homes online prior to April 2025	
PBV PSH units on hold (cannot currently be occupied)	262 homes	4% of all PBV PSH homes
PBV PSH homes that are available for occupancy	6,777 homes	96% of all PBV PSH homes
PBV PSH homes that are occupied	**5,758 homes**	**85% of available PBV PSH homes**
PBV PSH homes that available but are not yet occupied	1,019 homes	15% of available PBV PSH homes
Waiting for a match (LAHSA)	211 homes	3% of available PBV PSH homes
With a match in progress (pending acceptance by PSH Service Provider)	264 homes	4% of available PBV PSH homes
With a confirmed match (pending action by Property Manager, PSH Service Provider and/or HACLA)	544 homes	8% of available PBV PSH homes