

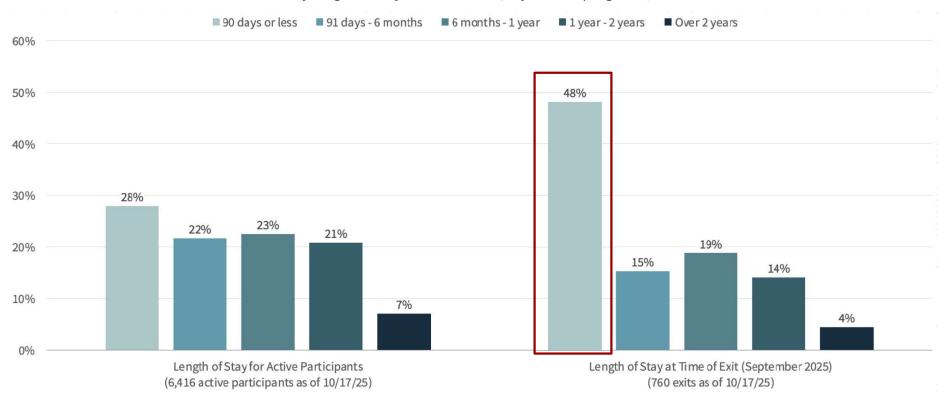
Exits from Interim Housing within the First 90 Days

Agenda Item Six

Homeless Strategy Committee November 13, 2025

Nearly half of exits from City-funded interim housing occur within 90 days of entering shelter

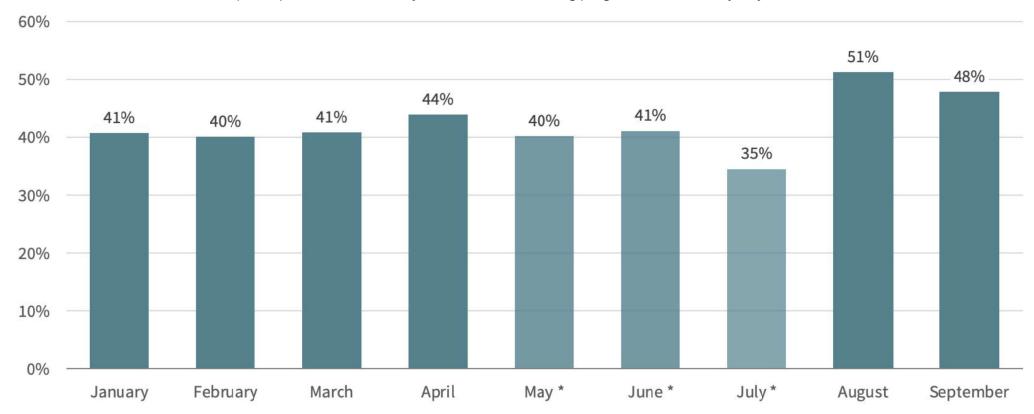
Distribution of active interim housing participants by days enrolled and of participants who exited IH in September 2025, by length of stay at time of exit (City-funded programs)



Performance measure #13 and #14 in Council File 25-0576. Data source: LAHSA Interim Housing Active Participants and Exits dashboards (as extracted 10/17/2025). City-funded programs identified by HSC.

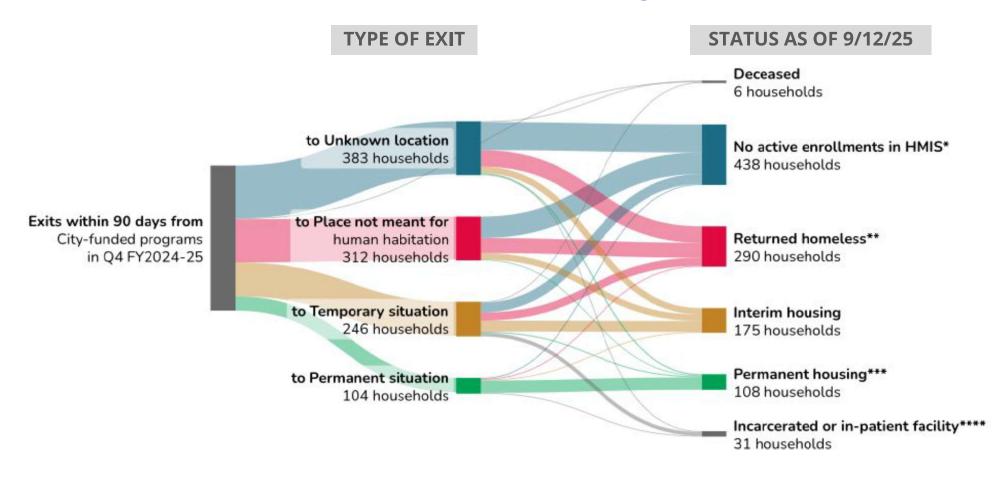
Troubling trend continues: for second consecutive month, about half of those who left interim housing exited within 90 days of entering shelter

Share of participants who exited City-funded interim housing programs within 90 days, by month of exit



^{*} Exit data for May, June and July includes administrative transfers due to contractual changes (i.e., where clients did not experience a move); some of these exits may have been within the first 90 days Performance measure #14 in Council File 25-0576. Data source: LAHSA Interim Housing Exits dashboards (as extracted 10/28/2025). City-funded programs identified by HSC.

Of those who leave within 90 days, 28% are falling back into homelessness



Source: LAHSA Interim Housing Exits dashboard with data through 9/12/25, as extracted by HSC staff 10/2/25. Data potentially affected by end-of-year contractual transitions (124 of 2,595 exits during the period (5%), some of which may have occurred within 90 days of enrollment. * No active enrollments could indicate a household is living independently, no longer in LA, or otherwise has not had contact with any program that utilizes HMIS; ** Individual receiving ongoing services from a program for unsheltered populations; *** Individual enrolled in permanent supportive housing or time limited subsidy program (with move-in date or housed); **** Individual is actively residing in a professional facility to address medical or psychological needs or substance abuse, or is in a correctional institution.

Performance improvement approach - system improvement

Site visits and provider interviews underscored that exits within the first 90 days fall into two categories:

- **Self exits** People arrive and quickly leave because the site may not offer the privacy they want (particularly for congregate shelters), the site may be in a location they do not want to live in, or providers find that people are unwilling to abide by stringent site rules
 - **Recommended improvement**: Need to continue to refine the interim housing matching process
- Exits initiated by the provider Many providers feel they are referred people with more acute needs than they are equipped to support. Provider exits are also driven by acts or threats of violence and not aligning with provider rules.
 - Recommended improvements:
 - Explore teams that can urgently deploy to help with de-escalation and/or short-term respite capacity
 - Need for more capacity in ongoing health / behavioral health teams

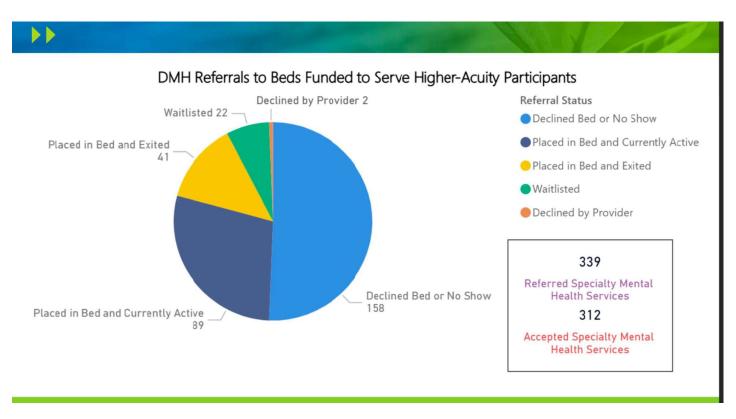
Context: Onsite Health, Mental Health, and Behavioral Health Services in Interim Housing

From the Department of Mental Health's presentation to the Executive Committee for Regional Homeless Alignment Standards of Care Committee on October 9, 2025:



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Performance improvement approach - provider oversight

For providers that have troubling performance for <u>more than three months</u> (high number of exits within the first 90 days and a high percentage of those exits returning to homelessness) the City and LAHSA could pilot a new performance improvement approach that includes:

- A meeting to review performance, with City, LAHSA, and provider leadership
- Documenting notice and efforts to avoid exits to homelessness:
 - Sharing electronic proof of all notices to exit 30 days before the exit with LAHSA
 - Proof of triaging to try to keep the person housed (could include a referral to the IHOP program or working to try to move someone to a higher acuity interim housing bed)
 - LAHSA approval before anyone is exited